



Islamic Republic of Afghanistan  
Ministry of Communication and Information Technology

NON-CONSULTING SERVICES BIDDING DOCUMENTS

National Competitive Bidding

For

Procurement of Mobile Salary Payment – Data Verification ,  
Registration and Disbursement  
In 2 Lots

Unit Price Contract

Address of Procuring Entity: Jan Khan Watt, MCIT

Reference No: MCIT/ 98/NCS-82/ICB

No of Lots: 2 Lots

Budget No: AFG/340115

Issued On:06/02/2019

## SBD FOR PROCUREMENT OF NON-CONSULTING SERVICES

### SUMMARY

#### PART 1 – BIDDING PROCEDURES

##### SECTION 1 INSTRUCTION TO BIDDERS (ITB)

This Section provides relevant information to help Bidders prepare their bids. Information is also provided on the submission, opening, and evaluation of bids and on the award of Contracts. **Section 1 contains provisions that are to be used without modification.**

##### SECTION 2 BIDDING DATA SHEET (BDS)

This Section consists of provisions that are specific to each procurement and that supplement the information or requirements included in Section 1, Instructions to Bidders.

##### SECTION 3 BIDDING FORMS

This Section contains the forms which are to be completed by the Bidder and submitted as part of his Bid.

##### SECTION 4 ELIGIBLE COUNTRIES

This Section contains information regarding eligible countries.

#### PART 2 – ACTIVITY SCHEDULE

##### SECTION 5 SCHEDULE OF REQUIREMENTS

This Section contains the activity schedule.

#### PART 3 – CONDITIONS OF CONTRACT AND CONTRACT FORMS

##### SECTION 6 GENERAL CONDITIONS OF CONTRACT (GCC)

This Section contains the general clauses to be applied in all contracts. **The text of the clauses in this Section shall not be modified.**

##### SECTION 7 SPECIAL CONDITIONS OF CONTRACT (SCC)

The contents of this Section supplement the General Conditions of Contract and shall be prepared by the Employer.

##### SECTION 8 PERFORMANCE SPECIFICATIONS AND DRAWINGS

This section contains Specifications that are intended only as information for the Employer or the person drafting the bidding documents. **They should not be included in the final documents.**

##### SECTION 9 CONTRACT FORMS

This Section contains forms which, once completed, will form part of the Contract. The forms for **Performance Security** and **Advance Payment Security**, when required, shall only be completed by the successful Bidder after contract award.

## ACRONYMS

BDS	Bidding Data Sheet
BRT	Business Receipt Tax
GCC	General Conditions of Contract
GOA	Government of Afghanistan
ITB	Instruction to Bidders
JV	Joint Venture
MOF	Ministry of Finance
NOT	National Open Tender
PPU	Procurement Policy Unit
SCC	Special Conditions of Contract
SBD	Standard Bidding Documents
TIN	Tax Identification Number
TS	Technical Specifications

**PART I            BIDDING PROCEDURES**

SECTION 1	INSTRUCTION TO BIDDERS (ITB)
SECTION 2	BIDDING DATA SHEET (BDS)
SECTION 3	BIDDING FORMS
SECTION 4	ELIGIBLE COUNTRIES

**SECTION 1 INSTRUCTION TO BIDDERS**

<b>A. GENERAL</b>	
<b>1. Scope of the Bid</b>	1.1 The Employer, as defined in the <b>Bidding Data Sheet (BDS)</b> , invites bids for the Services, as described in the Appendix A to the Contract. The name and identification number of the Contract is <b>provided in the BDS</b> .
	1.2 The successful Bidder will be expected to complete the performance of the Services by the Intended Completion Date <b>provided in the BDS</b> .
<b>2. Source of Funds</b>	2.1 The Employer guarantees that adequate public funds have been budgeted and allotted and are also available for managing the procurement proceedings toward the cost of the project <b>as specified in the BDS</b> . The Purchaser intends to apply a portion of the public funds <b>as identified in the BDS</b> , to eligible payments under the contract for which this Bidding Documents are issued.
	2.2 For the purpose of this provision, “PUBLIC FUNDS” defines any monetary resources appropriated to procuring entities under Government budget, or revenues generated by statutory bodies and corporations or aid grants and credits put at the disposal of procuring entities by the development partners through the Government.
<b>3. Eligible Bidders</b>	3.1 This Invitation for Bids is open to all bidders from eligible countries. Any materials, equipment, and Services to be used in the performance of the Contract shall have their origin in eligible source countries.
	3.2 All bidders shall provide in Section 3, Bidding Forms, a statement that the Bidder (including all members of a joint venture and subcontractors) is not associated, nor has been associated in the past, directly or indirectly, with the consultant or any other entity that has prepared the design, specifications, and other documents for the Project or being proposed as Project Manager for the Contract. A firm that has been engaged by the Procuring Entity to provide Consultant Services for the preparation or supervision of the Services, and any of its affiliates, shall not be eligible to bid.
	3.3 Government-owned enterprises in the Islamic Republic of Afghanistan may only participate if they are legally and financially autonomous, operate under commercial law, and are not a dependent agency of the Employer.
	3.4 It is strictly prohibited to make any withdrawal from the project budget for the purpose of any payment to persons or entities, or for any import of goods, if such payment or import, to the knowledge of the GoA, is prohibited by a decision of the United Nations Security Council, taken under Chapter VII of the Charter of the United Nations.
	3.5 Bidders shall not be under a declaration of ineligibility for corrupt and fraudulent practices issued by the Islamic Republic of Afghanistan in

	accordance with ITB Sub-Clause 37.1
<b>4. Qualification of the Bidder</b>	4.1 All bidders shall provide in Section 3, Bidding Forms, a preliminary description of the proposed work method and schedule, including drawings and charts, as necessary.
	4.2 All bidders shall include the following information and documents with their bids in Section 3, unless otherwise stated in the <b>BDS</b> : <ul style="list-style-type: none"> <li>(a) copies of original documents defining the constitution or legal status, place of registration, and principal place of business; written power of attorney of the signatory of the Bid to commit the Bidder;</li> <li>(b) total monetary value of Services performed for any of the last five (5) years;</li> <li>(c) experience in Services of a similar nature and size for any of the last five (5) years, and details of Services under way or contractually committed; and names and address of clients who may be contacted for further information on those contracts;</li> <li>(d) list of major items of equipment proposed to carry out the Contract;</li> <li>(e) qualifications and experience of key site management and technical personnel proposed for the Contract;</li> <li>(f) reports on the financial standing of the Bidder, such as profit and loss statements and auditor’s reports for the past five (5) years;</li> <li>(g) evidence of adequacy of working capital for this Contract (access to line(s) of credit and availability of other financial resources);</li> <li>(h) authority to the Employer to seek references from the Bidder’s bankers;</li> <li>(i) information regarding any litigation, current or during the last five (5) years, in which the Bidder is involved, the parties concerned, and disputed amount; and</li> <li>(j) Proposals for subcontracting components of the Services amounting to more than ten (10) percent of the Contract Price.</li> </ul>
	4.3 Bids submitted by a joint venture of two (2) or more firms as partners shall comply with the following requirements, unless otherwise stated in the <b>BDS</b> : <ul style="list-style-type: none"> <li>(a) the Bid shall include all the information listed in ITB Sub-Clause 4.2 above for each joint venture partner;</li> <li>(b) the Bid shall be signed so as to be legally binding on all partners;</li> <li>(c) the Bid shall include a copy of the agreement entered into by the joint venture partners defining the division of assignments to each</li> </ul>

	<p>partner and establishing that all partners shall be jointly and severally liable for the execution of the Contract in accordance with the Contract terms;</p> <p>(d) one (1) of the partners shall be nominated as being in charge, authorized to incur liabilities, and receive instructions for and on behalf of any and all partners of the joint venture; and</p> <p>(e) The execution of the entire Contract, including payment, shall be done exclusively with the partner in charge.</p>
	<p>4.4 To qualify for award of the Contract, bidders shall meet the following minimum qualifying criteria:</p> <p>(a) annual volume of Services of at least the amount <b>specified in the BDS</b>;</p> <p>(b) experience as prime contractor in the provision of at least two (2) service contracts of a nature and complexity equivalent to the Services over the last five (5) years (to comply with this requirement, Services contracts cited should be at least seventy (70) percent complete) <b>as specified in the BDS</b>;</p> <p>(c) proposals for the timely acquisition (own, lease, hire, etc.) of the essential equipment <b>listed in the BDS</b>;</p> <p>(d) Contract Manager with five (5) years' experience in Services of an equivalent nature and volume, including no less than three years as Manager; and</p> <p>(e) liquid assets and/or credit facilities, net of other contractual commitments and exclusive of any advance payments which may be made under the Contract, of no less than the amount specified in the <b>BDS</b>.</p> <p>A consistent history of litigation or arbitration awards against the Applicant or any partner of a Joint Venture may result in disqualification.</p>
	<p>4.5 The figures for each of the partners of a joint venture shall be added together to determine the Bidder's compliance with the minimum qualifying criteria of ITB Sub-Clause 4.4(a), (b) and (e); however, for a joint venture to qualify the partner in charge must meet at least forty (40) percent of those minimum criteria for an individual Bidder and other partners at least twenty-five (25) percent of the criteria. Failure to comply with this requirement will result in rejection of the joint venture's Bid. Subcontractors' experience and resources will not be taken into account in determining the Bidder's compliance with the qualifying criteria, unless otherwise <b>stated in the BDS</b>.</p>
<p><b>5. One Bid per</b></p>	<p>5.1 Each Bidder shall submit only one (1) Bid, either individually or as a partner in a joint venture. A Bidder who submits more than one (1) Bid</p>

<b>Bidder</b>	(other than as a subcontractor or in cases of alternatives that have been permitted or requested) will cause all the proposals with the Bidder's participation to be disqualified.
<b>6. Cost of bidding</b>	6.1 The Bidder shall bear all costs associated with the preparation and submission of his Bid, and the Employer will in no case be responsible or liable for those costs.
<b>7. Site Visit</b>	7.1 The Bidder, at the Bidder's own responsibility and risk, is encouraged to visit and examine the Site of required Services and its surroundings and obtain all information that may be necessary for preparing the Bid and entering into a contract for the Services. The costs of visiting the Site shall be at the Bidder's own expense.
<b>B. BIDDING DOCUMENTS</b>	
<b>8. Content of Bidding Documents</b>	8.1 The set of bidding documents comprises the documents listed in the table below and addenda issued in accordance with ITB Clause 10:  Section 1 Instructions to Bidders Section 2 Bidding Data Sheet Section 3 Bidding Forms Section 4 Eligible Countries Section 5 Activity Schedule Section 6 General Conditions of Contract Section 7 Special Conditions of Contract Section 8 Performance Specifications and Drawings (if applicable) Section 9 Contract Forms
	8.2 The Bidder is expected to examine all instructions, forms, terms, and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or to submit a bid not substantially responsive to the bidding documents in every respect will be at the Bidder's risk and may result in the rejection of its bid. Sections 3, 5, and 9 should be completed and returned with the Bid in the number of copies specified in the <b>BDS</b> .
<b>9. Clarification of Bidding Documents</b>	9.1 A prospective Bidder requiring any clarification of the bidding documents may notify the Employer in writing or by email at the Employer's address indicated in the invitation to bid. The Employer will respond to any request for clarification received earlier than Seven (7) days prior to the deadline for submission of bids. Copies of the Employer's response will be forwarded to all purchasers of the bidding documents, including a description of the inquiry, but without identifying its source.
<b>10. Amendment of</b>	10.1 Before the deadline for submission of bids, the Employer may modify the

<b>Bidding Documents</b>	bidding documents by issuing addenda.
	10.2 Any addendum thus issued shall be part of the bidding documents and shall be communicated in writing or by email to all purchasers of the bidding documents. Prospective bidders shall acknowledge receipt of each addendum by email to the Employer.
	10.3 To give prospective bidders reasonable time in which to take an addendum into account in preparing their bids, the Employer shall extend, as necessary, the deadline for submission of bids, in accordance with ITB Sub-Clause 20.2 below.
<b>C. PREPARATION OF BIDS</b>	
<b>11. Language of the Bid</b>	11.1 The bid prepared by the Bidder, as well as all correspondence and documents relating to the bid exchanged by the Bidder and the Employer shall be written in the language <b>specified in the BDS</b> . Supporting documents and printed literature furnished by the Bidder may be in another language provided they are accompanied by an accurate translation of the relevant passages in the language specified in the Bidding Data Sheet, in which case, for purposes of interpretation of the Bid, the translation shall govern.
<b>12. Document Comprising the Bid</b>	12.1 The Bid submitted by the Bidder shall comprise the following: <ul style="list-style-type: none"> <li>(a) The Form of Bid (in the format indicated in Section 3);</li> <li>(b) Bid Security;</li> <li>(c) Priced Activity Schedule;</li> <li>(d) Qualification Information Form and Documents;</li> <li>(e) Alternative offers where invited; and</li> <li>(f) Any other materials required to be completed and submitted by bidders, as <b>specified in the BDS</b>.</li> </ul>
	12.2 Bidders bidding for this contract together with other contracts stated in the IFB to form a package will so indicate in the bid together with any discounts offered for the award of more than one contract.
<b>13. Bid Prices</b>	13.1 The Contract shall be for the Services, as described in Appendix A to the contract and in the Specifications, Section 8, based on the priced Activity Schedule, Section 5, submitted by the Bidder.
	13.2 The Bidder shall fill in rates and prices for all items of the Services described in the in Specifications (or Terms of Reference), Section 8 and listed in the Activity Schedule, Section 5. Items for which no rate or price is entered by the Bidder will not be paid for by the Employer when executed and shall be deemed covered by the other rates and prices in the Activity Schedule.
	13.3 All duties, taxes, and other levies payable by the Service Provider

	<p>under the Contract, or for any other cause, as of the date twenty-eight (28) days prior to the deadline for submission of bids, shall be included in the total Bid price submitted by the Bidder.</p>
	<p>13.4 If <b>provided for in the BDS</b>, the rates and prices quoted by the Bidder shall be subject to adjustment during the performance of the Contract in accordance with and the provisions of Clause 6.6 of the General Conditions of Contract and/or Special Conditions of Contract. The Bidder shall submit with the Bid all the information required under the Special Conditions of Contract and of the General Conditions of Contract.</p>
	<p>13.5 For the purpose of determining the remuneration due for additional Services, a breakdown of the lump-sum price shall be provided by the Bidder in the form of Appendices D and E to the Contract.</p>
<b>14. Currencies of Bid and Payment</b>	<p>14.1 The lump sum price shall be quoted by the Bidder separately in the following currencies:</p> <ul style="list-style-type: none"> <li>(a) for those inputs to the Services which the Bidder expects to provide from within the Employer’s country, the prices shall be quoted in the currency of the Employer’s country, unless otherwise <b>specified in the BDS</b>; and</li> <li>(b) for those inputs to the Services which the Bidder expects to provide from outside the Employer’s country, the prices shall be quoted in up to any three currencies of international use.</li> </ul>
	<p>14.2 Bidders shall indicate details of their expected foreign currency requirements in the Bid.</p>
	<p>14.3 Bidders may be required by the Employer to justify their foreign currency requirements and to substantiate that the amounts included in the Lump Sum are reasonable and responsive to ITB Sub-Clause 14.1.</p>
<b>15. Bid Validity</b>	<p>15.1 Bids shall remain valid for the period <b>specified in the BDS</b>.</p>
	<p>15.2 In exceptional circumstances, the Employer may request that the bidders extend the period of validity for a specified additional period. The request and the bidders’ responses shall be made in writing or by email. A Bidder may refuse the request without forfeiting the Bid Security. A Bidder agreeing to the request will not be required or permitted to otherwise modify the Bid, but will be required to extend the validity of</p>
	<p>15.3 for the period of the extension, and in compliance with ITB Clause 16 in all respects.</p>
	<p>15.4 In the case of contracts in which the Contract Price is fixed (not subject to price adjustment), if the period of bid validity is extended by more than sixty (60) days, the amounts payable in local and foreign currency to the Bidder selected for award, shall be increased by applying to both the local and the foreign currency component of the</p>

	<p>payments, respectively, the factors specified in the request for extension, for the period of delay beyond sixty (60) days after the expiry of the initial bid validity, up to the notification of award. Bid evaluation will be based on the Bid prices without taking the above correction into consideration.</p>
<p><b>16. Bid Security</b></p>	<p>16.1 The Bidder shall furnish, as part of the Bid, a Bid Security or a Bid-Securing Declaration, if required, as <b>specified in the BDS</b>.</p> <p>16.2 The Bid Security shall be in the amount <b>specified in the BDS</b> and denominated in the currency of the Employer’s Country or a freely convertible currency, and shall:</p> <ul style="list-style-type: none"> <li>(a) In cash, or at the bidder’s option, be in the form of either a letter of credit, or a bank guarantee from a banking institution;</li> <li>(b) be issued by a reputable institution selected by the bidder and located in any eligible country;</li> <li>(c) be substantially in accordance with one of the forms of Bid Security included in Section 9, Contract Forms, or other form approved by the Employer prior to bid submission;</li> <li>(d) be payable promptly upon written demand by the Employer in case the conditions listed in ITB Sub-Clause 16.5 are invoked;</li> <li>(e) be submitted in its original form; copies will not be accepted;</li> <li>(f) remain valid for a period of twenty-eight (28) days beyond the validity period of the bids, as extended, if applicable, in accordance with ITB Sub-Clause 15.2.</li> </ul> <p>16.3 If a Bid Security or a Bid- Securing Declaration is required in accordance with ITB Sub-Clause 16.1, any bid not accompanied by a substantially responsive Bid Security or Bid Securing Declaration in accordance with ITB Sub-Clause 16.1, shall be rejected by the Employer as non-responsive.</p> <p>16.4 The Bid Security of unsuccessful Bidders shall be returned as promptly as possible upon the successful Bidder’s furnishing of the Performance Security pursuant to ITB Clause 34.</p> <p>16.5 The Bid Security may be forfeited or the Bid Securing Declaration executed:</p> <ul style="list-style-type: none"> <li>(a) if a Bidder withdraws its bid during the period of bid validity specified by the Bidder on the Bid Submission Form, except as provided in ITB Sub-Clause 15.2; or</li> <li>(b) if a Bidder refuses to accept a correction of an arithmetical error appearing on the face of the bid;</li> <li>(c) if a Bidder had provided bogus information about his/her</li> </ul>

	<p>eligibility;</p> <p>(d) if the successful Bidder fails to:</p> <p>(i) sign the Contract in accordance with ITB Clause 33;</p> <p>(ii) furnish a Performance Security in accordance with ITB Clause 34.</p>
	<p>16.6 The Bid Security or Bid- Securing Declaration of a JV must be in the name of the JV that submits the bid. If the JV has not been legally constituted at the time of bidding, the Bid Security or Bid-Securing Declaration shall be in the names of all future partners as named in the letter of intent to constitute the JV.</p>
<p><b>17. Alternative Proposals by Bidders</b></p>	<p>17.1 <b>Unless otherwise indicated in the BDS</b>, alternative bids shall not be considered.</p>
	<p>17.2 When alternative times for completion are explicitly invited, a statement to that effect will be <b>included in the BDS</b>, as will the method of evaluating different times for completion.</p>
	<p>17.3 Except as provided under ITB Sub-Clause 17.4 below, bidders wishing to offer technical alternatives to the requirements of the bidding documents must first submit a Bid that complies with the requirements of the bidding documents, including the scope, basic technical data, graphical documents and specifications. In addition to submitting the basic Bid, the Bidder shall provide all information necessary for a complete evaluation of the alternative by the Employer, including calculations, technical specifications, breakdown of prices, proposed work methods and other relevant details. Only the technical alternatives, if any, of the lowest evaluated Bidder conforming to the basic technical requirements shall be considered by the Employer. Alternatives to the specified performance levels shall not be accepted.</p>
	<p>17.4 When bidders are <b>permitted in the BDS</b> to submit alternative technical solutions for specified parts of the Services, such parts shall be described in the Specifications (or Terms of Reference) and Drawings, Section 8. In such case, the method for evaluating such alternatives will be as <b>indicated in the BDS</b>.</p>
<p><b>18. Format and Signing of Bid</b></p>	<p>18.1 The Bidder shall prepare one original of the documents comprising the Bid as described in ITB Clause 12 of these Instructions to Bidders, bound with the volume containing the Form of Bid, and clearly marked "ORIGINAL". In addition, the Bidder shall submit copies of the Bid, in the number <b>specified in the BDS</b>, and clearly marked as "COPIES". In the event of discrepancy between them, the original shall prevail.</p>
	<p>18.2 The original and all copies of the Bid shall be typed or written in indelible ink and shall be signed by a person or persons duly</p>

	<p>authorized to sign on behalf of the Bidder, pursuant to Sub-Clauses 4.2(a) or 4.3(b), as the case may be. All pages of the Bid where entries or amendments have been made shall be initialed by the person or persons signing the Bid.</p>
	<p>18.3 The Bid shall contain no alterations or additions, except those to comply with instructions issued by the Employer, or as necessary to correct errors made by the Bidder, in which case such corrections shall be initialed by the person or persons signing the Bid.</p>
<p><b>D. SUBMISSION OF BIDS</b></p>	
<p><b>19. Sealing and Marking the Bids</b></p>	<p>19.1 The Bidder shall seal the original and all copies of the Bid in two inner envelopes and one outer envelope, duly marking the inner envelopes as “ORIGINAL” and “COPIES”.</p>
	<p>19.2 The inner and outer envelopes shall:</p> <ul style="list-style-type: none"> <li>(a) be addressed to the Employer at the address <b>provided in the BDS</b>;</li> <li>(b) bear the name and identification number of the Contract as <b>defined in the BDS</b> and Special Conditions of Contract; and</li> <li>(c) provide a warning not to open before the specified time and date for Bid opening as <b>defined in the BDS</b>.</li> </ul>
	<p>19.3 In addition to the identification required in ITB Sub-Clause 19.2, the inner envelopes shall indicate the name and address of the Bidder to enable the Bid to be returned unopened in case it is declared late, pursuant to ITB Clause 21.</p>
	<p>19.4 If the outer envelope is not sealed and marked as above, the Employer will assume no responsibility for the misplacement or premature opening of the Bid.</p>
<p><b>20. Deadline for submission of Bids</b></p>	<p>20.1 Bids shall be delivered to the Employer at the address specified above no later than the time and date <b>specified in the BDS</b>.</p>
	<p>20.2 The Employer may extend the deadline for submission of bids by issuing an amendment in accordance with ITB Clause 10, in which case all rights and obligations of the Employer and the bidders previously subject to the original deadline will then be subject to the new deadline.</p>
<p><b>21. Late Bids</b></p>	<p>21.1 Any Bid received by the Employer after the deadline prescribed in ITB Clause 20 will be returned unopened to the Bidder.</p>
<p><b>22. Modification and Withdrawal of Bid</b></p>	<p>22.1 Bidders may modify or withdraw their bids by giving notice in writing before the deadline prescribed in ITB Clause 20.</p>
	<p>22.2 Each Bidder’s modification or withdrawal notice shall be prepared, sealed, marked, and delivered in accordance with ITB Clauses 18 and 19,</p>

	<p>with the outer and inner envelopes additionally marked “MODIFICATION” or “WITHDRAWAL”, as appropriate.</p>
	<p>22.3 No Bid may be modified after the deadline for submission of Bids.</p>
	<p>22.4 Withdrawal of a Bid between the deadline for submission of bids and the expiration of the period of Bid validity specified in the BDS or as extended pursuant to ITB Sub-Clause 15.2 may result in the forfeiture of the Bid Security pursuant to ITB Clause 16.</p>
	<p>22.5 Bidders may only offer discounts to, or otherwise modify the prices of their bids by submitting Bid modifications in accordance with this clause, or included in the original Bid submission.</p>
<p><b>E. BID OPENING AND EVALUATION</b></p>	
<p><b>23. Bid Opening</b></p>	<p>23.1 The Employer will open the bids, including modifications made pursuant to ITB Clause 22, in the presence of the bidders’ representatives who choose to attend at the time and in the place <b>specified in the BDS</b>.</p>
	<p>23.2 Envelopes marked “WITHDRAWAL” shall be opened and read out first. Bids for which an acceptable notice of withdrawal has been submitted pursuant to ITB Clause 22 shall not be opened.</p>
	<p>23.3 The bidders’ names, the Bid prices, the total amount of each Bid and of any alternative Bid (if alternatives have been requested or permitted), any discounts, Bid modifications and withdrawals, the presence or absence of Bid Security, and such other details as the Employer may consider appropriate, will be announced by the Employer at the opening. No bid shall be rejected at bid opening except for the late bids pursuant to ITB Clause 21; Bids, and modifications, sent pursuant to ITB Clause 22 that are not opened and read out at bid opening will not be considered for further evaluation regardless of the circumstances. Late and withdrawn bids will be returned unopened to the bidders.</p>
	<p>23.4 The Employer will prepare minutes of the Bid opening, including the information disclosed to those present in accordance with ITB Sub-Clause 23.3.</p>
<p><b>24. Process to be Confidential</b></p>	<p>24.1 Information relating to the examination, clarification, evaluation, and comparison of bids and recommendations for the award of a contract shall not be disclosed to bidders or any other persons not officially concerned with such process until the award to the successful Bidder is notified of the award. Any effort by a Bidder to influence the Employer’s processing of bids or award decisions may result in the rejection of his Bid.</p>
	<p>24.2 If, after notification of award, a bidder wishes to ascertain the grounds on which its bid was not selected, it should address its request to the Employer, who will provide written explanation. Any request for explanation from one bidder should relate only to its own bid;</p>

	information about the bid of competitors will not be addressed.
<b>25. Clarification of Bids</b>	25.1 To assist in the examination, evaluation, and comparison of bids, the Employer may, at the Employer's discretion, ask any Bidder for clarification of the Bidder's Bid, including breakdowns of the prices in the Activity Schedule, and other information that the Employer may require. The request for clarification and the response shall be in writing or by email, telex, or facsimile, but no change in the price or substance of the Bid shall be sought, offered, except as required to confirm the correction of arithmetic errors discovered by the Employer in the evaluation of the bids in accordance with ITB Clause 27.
	25.2 Subject to ITB Sub-Clause 25.1, no Bidder shall contact the Employer on any matter relating to its bid from the time of the bid opening to the time the contract is awarded. If the Bidder wishes to bring additional information to the notice of the Employer, he should do so in writing.
	25.3 Any effort by the Bidder to influence the Employer in the Employer's bid evaluation or contract award decisions may result in the rejection of the Bidder's bid.
<b>26. Examination of Bids and Determination of Responsiveness</b>	26.1 Prior to the detailed evaluation of bids, the Employer will determine whether each Bid (a) meets the eligibility criteria defined in ITB Clause 3; (b) has been properly signed; (c) is accompanied by the required securities; and (d) is substantially responsive to the requirements of the bidding documents.
	26.2 A substantially responsive Bid is one which conforms to all the terms, conditions, and specifications of the bidding documents, without material deviation or reservation. A material deviation or reservation is one (a) which affects in any substantial way the scope, quality, or performance of the Services; (b) which limits in any substantial way, inconsistent with the bidding documents, the Employer's rights or the Bidder's obligations under the Contract; or (c) whose rectification would affect unfairly the competitive position of other bidders presenting substantially responsive bids.
	26.3 If a Bid is not substantially responsive, it will be rejected by the Employer, and may not subsequently be made responsive by correction or withdrawal of the nonconforming deviation or reservation.
<b>27. Correction of Errors</b>	27.1 Bids determined to be substantially responsive will be checked by the Employer for any arithmetic errors. Arithmetical errors will be rectified by the Employer on the following basis: if there is a discrepancy between unit prices and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected; if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; if there is a discrepancy between the amounts in figures and in

	<p>words, the amount in words will prevail.</p> <p>27.2 The amount stated in the Bid will be adjusted by the Employer in accordance with the above procedure for the correction of errors and, with the concurrence of the Bidder, shall be considered as binding upon the Bidder. If the Bidder does not accept the corrected amount, the Bid will be rejected, and the Bid Security may be forfeited in accordance with ITB Sub-Clause 16.5(b).</p>
<p><b>28. Currency for Bid Evaluation</b></p>	<p>28.1 The Employer will convert the amounts in various currencies in which the Bid Price, corrected pursuant to ITB Clause 27, is payable (excluding Provisional Sums but including Day work where priced competitively) to either:</p> <p>(a) the currency of the Employer’s country at the selling rates established for similar transactions by the authority <b>specified in the BDS</b> on the date <b>stipulated in the BDS</b>, for the amount payable in the currency of the Employer’s country;</p> <p><b>OR</b></p> <p>(b) a currency widely used in international trade, such as the Euro or U.S. dollar, <b>stipulated in the BDS</b>, at the selling rate of exchange published in the international press as <b>stipulated in the BDS</b> on the date <b>stipulated in the BDS</b>, for the amounts payable in foreign currency;</p>
<p><b>29. Evaluation and Comparison of Bids</b></p>	<p>29.1 The Employer will evaluate and compare only the bids determined to be substantially responsive in accordance with ITB Clause 26.</p> <p>29.2 In evaluating the bids, the Employer will determine for each Bid the evaluated Bid price by adjusting the Bid price as follows:</p> <p>(a) making any correction for errors pursuant to ITB Clause 27;</p> <p>(b) excluding provisional sums and the provision, if any, for contingencies in the Activity Schedule, Section 5, but including Day work, when requested in the Specifications (or Terms of Reference) Section 8;</p> <p>(c) making an appropriate adjustment for any other acceptable variations, deviations, or alternative offers submitted in accordance with ITB Clause 17; and</p> <p>(d) making appropriate adjustments to reflect discounts or other price modifications offered in accordance with ITB Sub-Clause 22.5.</p> <p>29.3 The Employer reserves the right to accept or reject any variation, deviation, or alternative offer. Variations, deviations, and alternative offers and other factors, which are in excess of the requirements of the bidding documents or otherwise result in unsolicited benefits for the Employer will not be taken into account in Bid evaluation.</p>

	29.4 The estimated effect of any price adjustment conditions under Sub-Clause 6.6 of the General Conditions of Contract, during the period of implementation of the Contract, will not be taken into account in Bid evaluation.
<b>30. Preference for Domestic Bidders</b>	30.1 Domestic bidders shall not be eligible for any margin of preference in Bid evaluation.
<b>F. AWARD OF CONTRACT</b>	
<b>31. Award Criteria</b>	31.1 Subject to ITB Clause 32, the Employer will award the Contract to the Bidder whose Bid has been determined to be substantially responsive to the bidding documents and who has offered the lowest evaluated Bid price, provided that such Bidder has been determined to be (a) eligible in accordance with the provisions of ITB Clause 3, and (b) qualified in accordance with the provisions of ITB Clause 4.
	31.2 If, pursuant to ITB Sub-Clause 12.2 this contract is being let on a “SLICE AND PACKAGE” basis, the lowest evaluated Bid Price will be determined when evaluating this contract in conjunction with other contracts to be awarded concurrently, taking into account any discounts offered by the bidders for the award of more than one contract.
<b>32. Employer’s Right to accept any Bid and to reject any or all Bids</b>	32.1 Notwithstanding ITB Clause 31, the Employer reserves the right to accept or reject any Bid, and to cancel the bidding process and reject all bids, at any time prior to the award of Contract, without thereby incurring any liability to the affected Bidder or bidders or any obligation to inform the affected Bidder or bidders of the grounds for the Employer’s action.
<b>33. Notification of Award and Signing of Agreement</b>	33.1 The Bidder whose Bid has been accepted will be notified of the award by the Employer prior to expiration of the Bid validity period written or by email, or facsimile confirmed by registered letter from the Employer. This letter (hereinafter and in the Conditions of Contract called the “LETTER OF ACCEPTANCE”) will state the sum that the Employer will pay the Service provider in consideration of the execution, completion, and maintenance of the Services by the Service provider as prescribed by the Contract (hereinafter and in the Contract called the “CONTRACT PRICE”).
	33.2 The notification of award will constitute the formation of the Contract.
	33.3 The Contract, in the form provided in the bidding documents, will incorporate all agreements between the Employer and the successful Bidder. It will be signed by the Employer and sent to the successful Bidder along with the Letter of Acceptance. Within Ten (10) days of receipt of the Contract, the successful bidder shall sign the Contract and return it to the Employer, together with the required performance security pursuant to Clause 34.
	33.4 Upon fulfillment of ITB Sub-Clause 33.3, the Employer will promptly

	<p>notify the unsuccessful Bidders the name of the winning Bidder and that their bid security will be returned as promptly as possible.</p> <p>33.5 If, after notification of award, a bidder wishes to ascertain the grounds on which its bid was not selected, it should address its request to the Employer. The Employer will promptly respond in writing to the unsuccessful Bidder.</p>
<b>34. Performance Security</b>	<p>34.1 Within Ten (10) days after receipt of the Letter of Acceptance, the successful Bidder shall deliver to the Employer a Performance Security in the amount and in the form <b>stipulated in the BDS</b>, denominated in the type and proportions of currencies in the Letter of Acceptance and in accordance with the General Conditions of Contract.</p> <p>34.2 The Performance Security provided by the successful Bidder in the form of a Bank Guarantee, shall be issued either (a) at the Bidder's option, by a bank located in the country of the Employer or a foreign bank through a correspondent bank located in the country of the Employer, or (b) with the agreement of the Employer directly by a foreign bank acceptable to the Employer.</p> <p>34.3 Failure of the successful Bidder to comply with the requirements of ITB Sub-Clause 34.1 shall constitute sufficient grounds for cancellation of the award and forfeiture of the Bid Security.</p>
<b>35. Advance Payment and Security</b>	<p>35.1 The Employer will provide an Advance Payment on the Contract Price as stipulated in the Conditions of Contract, subject to the amount <b>stated in the BDS</b>.</p>
<b>36. Adjudicator</b>	<p>36.1 The Employer proposes the person <b>named in the BDS</b> to be appointed as Adjudicator under the Contract, at an hourly fee <b>specified in the BDS</b>, plus reimbursable expenses. If the Bidder disagrees with this proposal, the Bidder should so state in the Bid. If, in the Letter of Acceptance, the Employer has not agreed on the appointment of the Adjudicator, the Adjudicator shall be appointed by the Appointing Authority designated in the Special Conditions of Contract at the request of either party.</p>
<b>37. Corrupt and Fraudulent Practices</b>	<p>37.1 It is the Government's policy to require that Purchasers, as well as Bidders, Suppliers, and Contractors and their subcontractors under Government-financed contracts, observe the highest standard of ethics during the procurement and execution of such contracts<sup>1</sup>. In pursuance of this policy, the Government:</p>

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<sup>1</sup> In this context, any action taken by a Bidder, Supplier, Contractor, or a sub-Contractor to influence the procurement process or contract execution for undue advantage is improper.

	<p>(a) Defines, for the purpose of this provision, the terms set forth as follows:</p> <p>(i) “CORRUPT PRACTICE” is the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party<sup>2</sup>;</p> <p>(ii) “FRAUDULENT PRACTICE” is any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party<sup>3</sup> to obtain a financial or other benefit or to avoid an obligation;</p> <p>(iii) “COLLUSIVE PRACTICE” is an arrangement between two or more parties<sup>4</sup> designed to achieve an improper purpose, including to influence improperly the actions of another party;</p> <p>(iv) “COERCIVE PRACTICE” is impairing or harming, or threatening to impair or harm, directly or indirectly, any party<sup>5</sup> or the property of the party to influence improperly the actions of a party;</p> <p>(v) “OBSTRUCTIVE PRACTICE” is:</p> <ul style="list-style-type: none"> <li>• Deliberately destroying, falsifying, altering or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede a Government investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; and/or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or</li> <li>• Acts intended to materially impede the exercise of the Government’s inspection and audit rights provided for under sub-clause 3.1(e) below.</li> </ul> <p>(b) will reject a proposal for award if it determines that the Bidder recommended for award has, directly or through an agent, engaged in corrupt, fraudulent, collusive, coercive or obstructive practices in competing for the contract in question;</p> <p>(c) will sanction and prosecute any procurement official if it finds out that at any time that representative of the procuring entity engaged in corrupt, fraudulent, collusive, or practices during the procurement or the execution of the contract, without the procuring entity having taken timely and appropriate action satisfactory to the Government to address such practices when they occur;</p>
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<sup>2</sup> “ANOTHER PARTY” refers to a public official acting in relation to the procurement process or contract execution. In this context, “PUBLIC OFFICIAL” includes Government staff and employees of other organizations taking or reviewing procurement decisions.

<sup>3</sup> A “PARTY” refers to a public official; the terms “BENEFIT” and “OBLIGATION” relate to the procurement process or contract execution; and the “ACT OR OMISSION” is intended to influence the procurement process contract execution.

<sup>4</sup> “PARTIES” refers to participants in the procurement process (including officials) attempting to establish Bid prices at artificial, non competitive levels.

<sup>5</sup> a “PARTY” refers to a participant in the procurement process or contract execution.

	<p>(d) will sanction a firm or individual, including declaring ineligible, either indefinitely or for a stated period of time, to be awarded a GoA financed contract if it at any time determines that the firm has, directly or through an agent, engaged in corrupt, fraudulent, collusive, coercive or obstructive practices in competing for, or in executing, a GoA financed contract; and</p> <p>(e) will have the right to require that a provision be included in bidding documents and in contracts financed by the entity, requiring Bidders, suppliers, and contractors and their sub-contractors to permit the Government to inspect their accounts and records and other documents relating to the Bid submission and contract performance and to have them audited by auditors appointed by the Government.</p>
	<p>37.2 Furthermore, Bidders shall be aware of the provision stated in Sub-Clauses 1.7 and 2.6.1 of the General Conditions of Contract.</p>

**SECTION 2 BIDDING DATA SHEET**

<b>ITB Clause</b>	<b>Amendments of, and Supplements to, Clauses in the Instruction to Bidders</b>							
<b>A. GENERAL</b>								
<b>ITB 1.1</b>	The Employer is: { <b>Ministry of Communication and IT/Asan Khedmat</b> }							
	The name and identification number of the Contract is: <b>Procurement of Mobile Salary Payments - Data Verification , Registration &amp; Disbursement in 2 Lots in</b>							
	<table border="1"> <thead> <tr> <th data-bbox="405 568 885 633">No of Lot</th> <th data-bbox="895 568 1369 633">Description of Lot</th> </tr> </thead> <tbody> <tr> <td data-bbox="405 640 885 779"><b>Lot 1</b></td> <td data-bbox="895 640 1369 779">Data Verification , Registration and Disbursement of 12 Provinces mentioned in TOR</td> </tr> <tr> <td data-bbox="405 786 885 925"><b>Lot 2</b></td> <td data-bbox="895 786 1369 925">Data Verification , Registration and Disbursement of 11 Provinces mentioned in TOR</td> </tr> </tbody> </table>	No of Lot	Description of Lot	<b>Lot 1</b>	Data Verification , Registration and Disbursement of 12 Provinces mentioned in TOR	<b>Lot 2</b>	Data Verification , Registration and Disbursement of 11 Provinces mentioned in TOR	
No of Lot	Description of Lot							
<b>Lot 1</b>	Data Verification , Registration and Disbursement of 12 Provinces mentioned in TOR							
<b>Lot 2</b>	Data Verification , Registration and Disbursement of 11 Provinces mentioned in TOR							
	<b>IFB NO: MCIT/ 98/NCS-82/ICB</b>							
<b>ITB 1.2</b>	The Intended Completion Date is: <b>Lot 1: After signing of the contract will be directed by AK</b> <b>Lot 2: After signing of the contract will be directed by AK</b>							
<b>ITB 2.1</b>	The Project is: <b>Procurement of Mobile Salary Payment in 2 Lots</b>							
	<table border="1"> <thead> <tr> <th data-bbox="405 1218 885 1283">No of Lot</th> <th data-bbox="895 1218 1369 1283">Description of Lot</th> </tr> </thead> <tbody> <tr> <td data-bbox="405 1290 885 1417"><b>Lot 1</b></td> <td data-bbox="895 1290 1369 1417">Data Verification , Registration and Disbursement of 12 Provinces mentioned in TOR</td> </tr> <tr> <td data-bbox="405 1424 885 1552"><b>Lot 2</b></td> <td data-bbox="895 1424 1369 1552">Data Verification , Registration and Disbursement of 11 Provinces mentioned in TOR</td> </tr> </tbody> </table>	No of Lot	Description of Lot	<b>Lot 1</b>	Data Verification , Registration and Disbursement of 12 Provinces mentioned in TOR	<b>Lot 2</b>	Data Verification , Registration and Disbursement of 11 Provinces mentioned in TOR	
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<b>Lot 1</b>	Data Verification , Registration and Disbursement of 12 Provinces mentioned in TOR							
<b>Lot 2</b>	Data Verification , Registration and Disbursement of 11 Provinces mentioned in TOR							
<b>ITB 2.2</b>	The public funds are identified as: <b>AFG/340115</b>							

<b>ITB 4.2</b>	<p>The Qualification Information and Bidding forms to be submitted are as follows:</p> <ul style="list-style-type: none"> <li>• <b>Qualification Information Form Including all required information there in, As per section 3</b></li> <li>• <b>Bid Security Form (Bank Guarantee), As per Section 3</b></li> <li>• <b>The bidder is required to have a Mobile Money license</b></li> <li>• <b>Written power of attorney for the signing of the Bid</b></li> <li>• <b>Update Company license</b></li> <li>• <b>Evidence for Completion of Required Similar Experience of the Bidder as per last paragraph of both 2 lots, Section 5, TOR</b></li> <li>• <b>Qualifications and experience of key Personnel proposed for both lots, Section 5, TOR</b></li> <li>• <b>Evidence of adequacy of working capital for this Contract (access to line(s) of credit and availability of other financial resources);</b></li> <li>• <b>Reports on the financial status of the Bidder, such as audited financial reports for the last five (5) years;</b></li> <li>• <b>Tax clearance document for the latest financial period before to this bid opening session }</b></li> </ul>
<b>ITB 4.2 (d)</b>	<p><b>List of major items of equipment proposed to carry out the Contract;</b></p> <p><b>For Lot 1:</b> Electronic Registration equipment with biometric facility and electronic signature. IT infrastructure for mobile money disbursement, biometric facilitated cash out equipment and electronic identification devices.</p> <hr/> <p><b>Lot 2:</b> Electronic Registration equipment with biometric facility and electronic signature. IT infrastructure for mobile money disbursement, biometric facilitated cash out equipment and electronic identification devices.</p>
<b>ITB 4.2 (e)</b>	<p>Qualifications and experience of key site management and technical personnel proposed for the Contract; <b>Required Documents and Experience of the Bidder, <u>TOR, Section 5</u></b></p>
<b>ITB 4.3</b>	<p>The information needed for Bids submitted by joint ventures is as follows: <b>Not Applicable</b></p>
<b>ITB 4.4</b>	<p>The qualification criteria in Sub-Clause 4.4 are modified as follows:</p>

ITB 4.4(a)	<p>The minimum required annual volume of Services for the successful Bidder during last five (5) years shall be for,</p> <p><b>Lot 1: <u>13,027,820 AFN</u></b></p> <p><b>Lot 2: <u>15,552,160 AFN</u></b></p>
ITB 4.4(b)	<p>The experience required to be demonstrated by the Bidder as a prime Contractor should include at least one contract in the similar nature and complexity that has been executed during the last five (5) years in the following value:</p> <p><b>Lot 1: <u>6,012,840 AFN</u></b></p> <p><b>Lot 2: <u>7,177,920 AFN</u></b></p>
ITB 4.4(e)	<p>The minimum amount of liquid assets and/or credit facilities net of other contractual commitments of the successful Bidder shall be:</p> <p><b>Lot 1: <u>3,006,420 AFN</u></b></p> <p><b>Lot 2: <u>3,588,960 AFN</u></b></p> <p><b>Note:</b> Line of Credit is accepted as per attached Form No. 06, Section 3, Bidding Forms according to Letter No. 5505\4249 Dated 28\07\1396 of Da Afghanistan Bank</p>
ITB 4.5	<p>The figures for each of the partners of a joint venture shall be added together to determine the Bidder's compliance with the minimum qualifying criteria of ITB Sub-Clause 4.4(a), (b), (d) and (e); however, for a joint venture to qualify the partner in charge must meet at least forty (40) percent of those minimum criteria for an individual Bidder and other partners at least twenty-five (25) percent of the criteria. Failure to comply with this requirement will result in rejection of the joint venture's Bid. <b>Not Applicable</b></p>
Subcontractors' experience <b>shall not</b> be taken into account.	
<b>B. BIDDING DATA</b>	
ITB 9.1	<p>A pre-bid Meeting will be held on <b>16,02, 2019, 10.00 Hrs (local time)</b> at below Address:</p> <p><b>Address: Shesh darak, Asan Khedmat, Kabul, Afghanistan</b></p> <p><b>Attention: Khalil Popal</b></p> <p><b>E-mail: Khalil.popal@asan.gov.af</b></p> <p><b>Telephone: +93796805575</b></p>
<b>C. PREPARATION OF BIDS</b>	
ITB 11.1	Language of the bid: <b>English</b>

<b>ITB 12.1</b>	<p>The Bid submitted by the Bidder shall comprise the following:</p> <p>The Form of Bid (in the format indicated in Section 3);</p> <ul style="list-style-type: none"> <li>✓ Bid submission Form/01</li> <li>✓ Qualification Information Form/02</li> <li>✓ Priced Schedule Form/03</li> <li>✓ Bid-Security Form/04</li> <li>✓ Line of credit Form/06</li> </ul>
<b>ITB 13.4</b>	<p>The Contract [<b>Is Not</b>] subject to price adjustment in accordance with Clause 6.6 of the General Conditions of Contract.</p>
<b>ITB 14.1(a)</b>	<p>Local inputs shall be quoted in: <b>AFN</b></p>
<b>ITB 15.1</b>	<p>The period of Bid validity shall be [<b>120</b>] days after the deadline for Bid submission specified in the BDS. <b>09/03/2019</b></p>
<b>ITB 16.1</b>	<p>The Bidder shall provide as part of the Bid, <b>{Bid Security in the form of bank guarantee in the amount and validity specified in BDS, According to {Form/04} of Bidding Forms, section 3 of this bid document.</b></p>
<b>ITB 16.2</b>	<p>The amount of Bid Security shall be for</p> <p><b>Lot 1: <u>400,856 AFN</u></b></p> <p><b>Lot 2: <u>478,528 AFN</u></b></p> <p><b>Total amount for Lot 1 and Lot 2: 879,384 AFN</b></p> <p>or an equivalent amount in a freely-convertible currency valid for a period of <b>28 days</b> beyond the validity period of the bids i.e. <b>148 days</b> from bid submission deadline <b>09/03/2019</b> or extended bid submission deadline date, if extended in accordance with ITB Clause 20.2;”</p> <p><b>Note:</b> The bid security shall be submitted in original form. Photo copy/Scanned copy will not be accepted</p>
<b>ITB 16.6</b>	<p>The Bid Security of JV must be in the name of the JV that submits the bid. <b>Not Applicable</b></p>
<b>ITB 17.1</b>	<p>Alternative bids [<b>Are Not</b>] permitted.</p>
<b>ITB 17.2</b>	<p>Alternative times for completion [<b>Are Not</b>] permitted.</p>
<b>ITB 17.4</b>	<p>Alternative technical solutions shall be permitted for the following parts of the Services: <b>Not Applicable</b></p> <p>If alternative technical solutions are permitted, the evaluation method will be as follows: <b>Not Applicable</b></p>
<b>ITB 18.1</b>	<p>The number of copies of the Bid to be completed and returned shall be:</p> <p><b>1 original + 1 copy + 1 flash memory</b></p>

**D. SUBMISSION OF BIDS**

**ITB 19.2**

The Employer's address for the purpose of Bid submission is:

**Address: Ministry of Communication and IT Building , 14<sup>th</sup> floor  
Jan Khan Watt, Kabul, Afghanistan**

**Attention: Khalil Popal  
MSP Director**

**Email: [khalil.popal@asan.gov.af](mailto:khalil.popal@asan.gov.af)**

**CC: [abdulhadi.zaheen@asan.gov.af](mailto:abdulhadi.zaheen@asan.gov.af)  
[Faisal.muhabbat@asan.gov.af](mailto:Faisal.muhabbat@asan.gov.af)**

**Telephone: 93796805575**

For identification of the bid the envelopes should indicate:

**Contract: Procurement of Mobile Salary Payments – Data Verification ,  
Registration & Disbursements in 2 Lots**

No of Lot	Description of Lot
<b>Lot 1</b>	Data Verification , Registration and Disbursement of 12 Provinces mentioned in TOR
<b>Lot 2</b>	Data Verification , Registration and Disbursement of 11 Provinces mentioned in TOR

**IFB NO.: MCIT/AK/97/NCS-000/NCB**

**ITB 20.1**

The deadline for submission of bids shall be:

**Date : 09/03/2019**

**Time : 10:00 am at Kabul local time**

**E. BID OPENING AND EVALUATION**

**ITB 23.1**

Bids will be opened at [10:00 am, Kabul Local Time [09/03/2019] the following address:

**Address: Ministry of Communication and IT Building , 14th floor  
Jan Khan Watt, Kabul, Afghanistan**

**Attention: Khalil Popal , MSP Director**

**Email: [khalil.popal@asan.gov.af](mailto:khalil.popal@asan.gov.af)  
CC: [abdulhadi.zaheen@asan.gov.af](mailto:abdulhadi.zaheen@asan.gov.af)  
[Faisal.muhabbat@asan.gov.af](mailto:Faisal.muhabbat@asan.gov.af)**

**Telephone: 93796805575**

**In case the specified deadline day of bid submission is declared holiday**

	<b>for the purchaser, the bids shall be submitted and opened at the specified time on the next working day.</b>
<b>ITB 28.1</b>	Currency chosen for the purpose of converting to a common currency: <b>AFN</b> Source of exchange rate: <b>Da Afghanistan Bank</b> Exchange rate date: <b>Bid Opening Date</b>
<b>ITB 30.1</b>	Domestic bidders shall not be eligible for any margin of preference in Bid evaluation. <b>Not Applicable</b>
<b>F. AWARD OF CONTRACT</b>	
<b>ITB 34.1</b>	The Performance Security acceptable to the Employer shall be the in the Standard Form of: <b>An unconditional Bank Guarantee for an amount of 9% (nine percent) of the Contract Price</b>
<b>ITB 35.1</b>	The provision of Advance Payment shall be: <b>Not Applicable.</b>

### SECTION 3 BIDDING FORMS

TABLE OF FORMS

<b>Form Number</b>	<b>Heading of Form</b>
NCS Form/01	Bid Submission Form
NCS Form/02	Qualification Information Form
NCS Form/03	Price Schedule
NCS Form/04	Bid Security Form
NCS Form/05	Bid-Securing Declaration Form
NCS Form/06	Line of credit

**NCS FORM /01  
BID SUBMISSION FORM**

*[Date]*

To: *[name and address of Employer]*

Having examined the bidding documents including addenda No ....., we offer to execute the *[name and identification number of Contract]* in accordance with the Conditions of Contract, specifications, drawings and activity schedule accompanying this Bid for the Contract Price of *[amount in numbers]*, *[amount in words]* *[names of currencies]*.

The Contract shall be paid in the following currencies:

Currency	Amount payable in currency	Inputs for which foreign currency is required
(a)		
(b)		

We accept the appointment of *[name proposed in the Bidding Data Sheet]* as the Adjudicator.

*[or]*

We do not accept the appointment of *[name proposed in the Bidding Data Sheet]* as the Adjudicator, and propose instead that *[name]* be appointed as Adjudicator, whose daily fees and biographical data are attached.

This Bid and your written acceptance of it shall constitute a binding Contract between us. We understand that you are not bound to accept the lowest or any Bid you receive.

We hereby confirm that this Bid complies with the Bid validity and Bid Security required by the bidding documents and specified in the Bidding Data Sheet.

Authorized Signature: \_\_\_\_\_  
Name and Title of Signatory: \_\_\_\_\_  
Name of Bidder: \_\_\_\_\_  
Address: \_\_\_\_\_

**NCS Form/02**  
**QUALIFICATION INFORMATION FORM**

**1. Individual Bidders or Individual Members of Joint Ventures**

- 1.1 Constitution or legal status of Bidder: *[attach copy]*  
Place of registration: *[insert]*  
Principal place of business: *[insert]*  
Power of attorney of signatory of Bid: *[attach]*
- 1.2 Total annual volume of Services performed in five (5) years, in the internationally traded currency specified in the BDS: *[insert]*
- 1.3 Services performed as prime Service Provider on the provision of Services of a similar nature and volume over the last five (5) years. The values should be indicated in the same currency used for Item 1.2 above. Also list details of work under way or committed, including expected completion date.

Project name and country	Name of employer and contact person	Type of Services provided and year of completion	Value of contract
(a)			
(b)			

- 1.4 Major items of Service Provider's Equipment proposed for carrying out the Services. List all information requested below. Refer also to ITB Sub-Clause 4.2(d).

Item of equipment	Description, make, and age (years)	Condition (new, good, poor) and number available	Owned, leased (from whom?), or to be purchased (from whom?)
(a)			
(b)			

1.5 Qualifications and experience of key personnel proposed for administration and execution of the Contract. Attach biographical data. Refer also to ITB Sub-Clause 4.2(e) and GCC Clause 4.1.			
Position	Name	Years of experience (general)	Years of experience in proposed position
(a)			
(b)			

1.6 Proposed subcontracts and firms involved.

Sections of the Services	Value of subcontract	Subcontractor (name and address)	Experience in providing similar Services
(a)			
(b)			

	<p>1.7 Financial reports for the last five (5) years: balance sheets, profit and loss statements, auditors' reports, etc. <i>[List below and attach copies]</i></p> <p>1.8 Evidence of access to financial resources to meet the qualification requirements: cash in hand, lines of credit, etc. <i>[List below and attach copies of support documents.]</i></p> <p>We certify/confirm that we comply with eligibility requirements as per ITB Clause 3.</p> <p>1.9 Name, address, and telephone, telex, and facsimile numbers of banks that may provide references if contacted by the Employer.</p> <p>1.10 Information regarding any litigation, current or within the last five years, in which the Bidder is or has been involved.</p>
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Other party(ies)	Cause of dispute	Details of litigation award	Amount involved
(a)			
(b)			

	<p>1.11 Statement of compliance with the requirements of ITB Sub-Clause 3.2.</p> <p>1.12 Proposed Program (service work method and schedule). Descriptions, drawings, and charts, as necessary, to comply with the requirements of the bidding documents.</p>
<b>2. Joint Ventures</b>	<p>2.1 The information listed in 1.1 to 1.11 above shall be provided for each partner of the joint venture.</p> <p>2.2 The information in 1.12 above shall be provided for the joint venture.</p> <p>2.3 Attach the power of attorney of the signatory (ies) of the Bid authorizing signature of the Bid on behalf of the joint venture.</p> <p>2.4 Attach the Agreement among all partners of the joint venture (and which is legally binding on all partners), which shows that:</p> <p>(a) all partners shall be jointly and severally liable for the</p>

	<p>execution of the Contract in accordance with the Contract terms;</p> <p>(b) one of the partners will be nominated as being in charge, authorized to incur liabilities, and receive instructions for and on behalf of any and all partners of the joint venture; and</p> <p>(c) the execution of the entire Contract, including payment, shall be done exclusively with the partner in charge.</p>
<p><b>3. Additional Requirements</b></p>	<p>3.1 Bidders should provide any additional information required in the BDS and to fulfill the requirements of ITB Sub-Clause 4.1, if applicable.</p>

**NCS Form/03**  
**Price Schedule**  
**Lot 1**

Bidders will be paid on the basis of per individual rate processed during data collection and verification.

<b>No</b>	<b>Unit</b>	<b>Price/ Fee for Completion of data Verification, Registration &amp; disbursement of each individual (AFN)</b>	<b>Total Data Verification, Registration and Disbursement of all individuals Approximately 50,107</b>	<b>Total Amount (AFN)</b>
1	Completion of data verification , registrations and disbursement of each individual		50,107	

Authorized Signature: \_\_\_\_\_

Name and Title of Signatory: \_\_\_\_\_

Name of Bidder: \_\_\_\_\_

**NCS Form/03**

**Price Schedule**

**Lot 2**

There will be two different types of fee payable as under:

- i) Registration Fee: Bidders will be paid as per piece rate for each employee registration on the basis of verified lists (One-time payment for registration).
- ii) Transaction Fee: Bidders will be paid a Transaction Fee for each salary disbursement every month for each employee.

<b>No</b>	<b>Unit</b>	<b>Price/ Fee for each salary disbursement transaction (AFN)</b>	<b>Total Data Verification, Registration and Disbursement of all individuals Approximately 59,816</b>	<b>Total Amount (AFN)</b>
1	Completion of data verification , registrations and disbursement of each individual		59,816	

Authorized Signature: \_\_\_\_\_

Name and Title of Signatory: \_\_\_\_\_

Name of Bidder: \_\_\_\_\_

**NCS Form/04**

**BID SECURITY: BANK GUARANTEE FORM**

**APPLICABLE**

*[The Bank shall fill in this Bank Guarantee Form in accordance with the instructions indicated.]*

**BENEFICIARY:**

**DATE:**

**BID GUARANTEE NO.:**

We have been informed that \_\_\_\_\_, hereinafter called "THE BIDDER", has submitted to you its bid dated, hereinafter called "THE BID" for the execution of \_\_\_\_\_ under Invitation for Bids No. \_\_\_\_\_, "THE IFB".

Furthermore, we understand that, according to your conditions, bids must be supported by a bid guarantee.

At the request of the Bidder, we \_\_\_\_\_ hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of *[Insert the amount in words and figures]* upon receipt by us of your first demand in writing accompanied by a written statement stating that the Bidder is in breach of its obligation(s) under the bid conditions, because the Bidder:

- (a) has modified or withdrawn its Bid during the period of bid validity specified by the Bidder in the Form of Bid; or
- (b) has refused to accept a correction of an arithmetical error appearing on the face of the bid; or
- (c) had provided bogus information about his/her eligibility; or
- (d) having been notified of the acceptance of its Bid by the Purchaser during the period of bid validity, (i) fails or refuses to execute the Contract Form; or (ii) fails or refuses to furnish the performance security, if required, in accordance with the Instructions to Bidders.

This guarantee will expire: (a) if the Bidder is the successful bidder, upon our receipt of copies of the contract signed by the Bidder and the performance security issued to you upon the instruction of the Bidder; or (b) if the Bidder is not the successful bidder, upon the earlier of (i) our receipt of a copy of your notification to the Bidder of the name of the successful bidder; or (ii) twenty-eight days after the expiration of the Bidder's Bid.

Consequently, any demand for payment under this guarantee must be received by us at the office on or before that date.

This guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No. 458.

*[Signature]*

**NCS Form/05**

**BID-SECURING DECLARATION**

*[The Bidder shall fill in this Form in accordance with the instructions indicated]*

Date: *[Insert the date (as day, month and year)]*

Bid No.: *[Insert the number of bidding process]*

Alternative No.: *[Insert the identification No if this is a Bid for an alternative]*

To: *[Insert complete name of Purchaser]*

We, the undersigned, declare that:

We understand that, according to your conditions, bids must be supported by a Bid-Securing Declaration;

We accept that we will automatically be suspended from being eligible for bidding in any contract with the Purchaser for the period of time of *[Insert the number of months or years]* starting on *[insert the date]*, if we are in breach of our obligation(s) under the bid conditions, because we:

- (a) have modified or withdrawn our Bid during the period of bid validity specified in the Form of Bid;
- (b) have refused to accept a correction of an arithmetical error appearing on the face of the bid;
- (c) have provided bogus information about his/her eligibility; or
- (d) having been notified of the acceptance of our Bid by the Purchaser during the period of bid validity, (i) fail or refuse to execute the Contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the ITB.

We understand this Bid Securing Declaration shall expire if we are not the successful Bidder, upon the earlier of (i) our receipt of your notification to us of the name of the successful Bidder; or (ii) twenty-eight (28) days after the expiration of our Bid.

Signed: *[Insert the signature of person whose name and capacity are shown]*

In the capacity of *[Insert the legal capacity of person signing the Bid Securing Declaration]*

Name: *[Insert complete name of person signing the Bid Securing Declaration]*

Duly authorized to sign the bid for and on behalf of: *[insert complete name of Bidder]*

Dated on \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_ *[Insert date of signing]*

Corporate Seal (where appropriate)

*[Note: In case of a Joint Venture, the Bid Securing Declaration must be in the name of all partners to the Joint Venture that submits the bid.]*

**NCS Form/06**  
**LINE OF CREDIT**

*(The bank is obliged to arrange this standard form on its official sheet without any modification/changes except for the inside of the arc)*

Name of beneficiary: { *Insert name of the bidder to whom this line of credit will be issued* }

No: { *Insert the line of credit number* }

Date: { *Insert the issue date of line of credit document* }

To: { *Insert the relevant Entity Name/Ministry* }

According to request No {.....} date {...../...../.....} { *Insert name of the bidder to whom this line of credit will be issued* }, Line of credit over { *Amount of line of credit* } has been issued. This line of credit is terminated or modified only in case of termination of the procurement process/contract for which the document is issued.

This line of credit is approved in accordance to provisions of laws, regulations, circulars and orders of the Da Afghanistan Bank and as per policies, procedures and internal guidelines of the bank, considering the delegated authority on these policies, by { *senior managers, credit committee, the board of directors or the bank's supervisory board* }. The line of credit has been awarded to the bidders after the receipt of fees and the bank's commission.

This line of credit only in case of winning of { *Insert name of the bidder to whom this line of credit will be issued* } in bidding of { *Insert the Reference Number & Project Name* } is utilizable from the bidder and is valid up to { *expiration date* }.

Signature: { *The signature of responsible employee* }

Stamp: { *Stamp of Bank* }

## SECTION 4 ELIGIBLE COUNTRIES

### ELIGIBILITY FOR THE PROVISION OF GOODS, WORKS AND SERVICES IN PUBLIC FUNDS FINANCED PROCUREMENT

The entity permits firms and individuals from all countries to offer goods, works and services for Public funds Financed projects. As an exception, firms of a Country or goods manufactured in a Country may be excluded if:

- (a) as a matter of law or official regulation, the Islamic Republic of Afghanistan prohibits commercial relations with that Country, provided that the entity is satisfied that such exclusion does not preclude effective competition for the supply of the Goods or Works required; or
- (b) by an Act of Compliance with a Decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, the Procuring Entity's country prohibits any import of goods from that Country or any payments to persons or entities in that Country.

For the information of bidders, at the present time firms, goods and services from the following countries are excluded from this bidding:

- (a) With reference to national legislation:  
*[List all the countries]*
- (b) With reference to international commitments:  
*[List all the countries]*

**PART II           ACTIVITY SCHEDULE**  
**SECTION 5         ACTIVITY SCHEDULE**

**Islamic Republic of Afghanistan**  
**Ministry of Communication and Information Technology**

**Asan Khedmat**  
**(One-stop shop for public services)**  
**Transparency | Efficiency | Innovation**

Terms of Reference

MSP - Data Verification, Registration & Disbursement Lot#1 for 12 Provinces, Nuristan, Kunar, Logar, Paktika, Ghazni, Wardag, Daikundi, Zabul, Helmand, Urzgan, Farah and Nimroz.

**Introduction**

The assignment will cover the direct collection of information (henceforth “collection”) from government employees in 12 Provinces, Nuristan, Kunar, Logar, Paktika, Ghazni, Wardag, Daikundi, Zabul, Helmand, Uruzgan, Farah, Nimroz. The payroll data of approximately 50,107 employees of the Ministry of Education (MoE) in mentioned 12 Provinces will be verified. The information gathered during collection will be used by the Mobile Network Operators to issue mobile salary payments to the government employees. These employees are distributed across schools and other MoE facilities and are paid on a regular monthly basis, on average, approximately 8,000 AFN.

**Objectives**

- Collect data on approximately 50,107 government employees as described herein
- Transfer data to the government in a format, as specified below
- Register employees for salary disbursement, including distribution of sim-cards
- Disburse monthly salaries to the registered employees.

**Duration of the Contract**

The collection activities should be conducted at government facilities (henceforth “facility”) where the employee works and should take place simultaneously in the mentioned provinces and shall not take longer than 6 months. The registration will be started at the direction of Asan Khedmat. The government envisions the extension of the initiative to employees from other ministries and provinces in the near future. The performance of the bidder on this assignment will be taken into consideration for future assignments. The disbursement of salaries to the above registered employees is not time bound.

**Duties/Responsibilities of the Contractor During Data Collection**

1. The bidder will go to each facility with the initial payroll list provided by the ministry and will collect information about all individuals present at the facility. During collection, the bidder is required to collect in digital format the following information from each individual
  - first name
  - last name
  - father name
  - APIN number
  - Tazkera number
  - Employee ID
  - Bank Account
  - Fingerprint scans for all ten fingers and electronic signatures of all registered employees. All biometric data must be stored using an open ISO standard 19794-2
2. The current phone number of the individual, and any additional phone number where the individual can be reached
3. The essential fields required to satisfy “Know Your Customer (KYC) requirements for registration in a mobile wallet:
  - a. grandfather name
  - b. gender
  - c. date of birth
  - d. place of birth
  - e. current address (province, district, village, time of stay in the address)
  - f. permanent address (province, district, village)
  - g. language
  - h. occupation
  - i. address of job (province, district, village)
  - j. office phone number
  - k. relative’s phone number
  - l. digital picture of tazkera
  - m. photo new and in color
4. These data comprise the “final list”. The most updated version of the final list must be provided to the government in an acceptable electronic format (.xls, .csv, dta), which can ultimately be used by Mobile Network Operators operating in Afghanistan.
5. The bidder should undertake no effort to reconcile the initial list and the final list.
6. The calendar and order in which the collection activities should be rolled out in each of the facilities will be determined by the GoIRA (taking into consideration inputs from the bidder).
7. Whenever collection is complete in a district, data should immediately be transmitted to government (both the ministry and Asan Khedmat). Prior to transmission, all data must be encrypted using VeraCrypt.

### **Duties and Responsibilities of the Contractor During Salary Disbursement**

- Register employees
- Execute payments
- Ensure employees are able to withdraw their salary on payday
- Ensure employee complaints regarding elements of salary payments under the control of the bidder are addressed promptly (within 2 business days)

- The contractor is obliged to send a text message that the salary has been credited to whatever mobile number the employee wishes to
- The contractor is obliged to integrate with the Afghanistan Payment Switch (APS) to guarantee interoperability with other MNOs, as soon as APS is active.

## **Project Inspection and Monitoring and Penalties During Data Collection**

A fundamental objective of the collection is to provide GoIRA with all the information necessary to obtain a complete and accurate accounting of the payroll. While it is not the role of the bidder to determine whether a person going through collection is an actual government employee, GoIRA will rely on the information provided by the bidder in the final list to make that judgment.

Given the sensitivity of the task, GoIRA will put in place an independent auditing process to verify the quality of the collection activities conducted by the bidder and of the final list provided. The final payment to the bidder will depend on the quality of the collection activities as measured during the auditing process.

Specifically, this means that the bidder will be paid a piece rate per individual processed during registration, but only after an independent audit by the GoIRA verifies that the collection process accords fully with the terms stipulated herein.

### **a) Monitoring Details**

**Auditing:** Auditing activities will occur in a representative and randomly selected sample of at least 10% direct observation of the registration process, 10% direct observation of the disbursement process and 10% satisfaction assessment where disbursement has taken place. Auditing should occur at random and unannounced times, with auditors not necessarily identifying themselves as such. This will allow auditors to observe the collection process as it exists in situ.

The activities carried out by the auditors will be of two types:

- 1) **Observation of Registrations:** auditors will observe and record how the collection takes place and will determine whether the quality of the collection process is satisfactory or not.
- 2) **Data quality management:** Is the process that checks the data for required values, valid data types, valid profile data and on time data delivery. Configure to correct the data by providing default values
- 3) **Observation of disbursement:** Auditors will observe and record how the disbursement takes place and will determine whether the quality of the disbursement process is satisfactory or not.
- 4) **Satisfaction assessment:** auditors will conduct a satisfaction assessment from 10% of beneficiaries after two months of disbursement in the area.

### **b) Penalties**

The data gathered through auditing activities will be used to calculate penalties amount in the following way. The penalties can be up to 20% of the value of the contract.

- 1) GoIRA will calculate the percentage of audited facilities in which the quality of the collection process was determined by auditors as non-satisfactory “p\_nonsat” (equal to the number of schools in which the quality of the collection process was determined by auditors as non-satisfactory divided by the total number of audited facilities). A penalty equal to  $p\_nonsat * (1/3 \text{ of } 20\% \text{ of total contract})$  AFN will be deducted from the final payment to the bidder. For example, if  $p\_nonsat = 2\%$ , then

a penalty of  $0.02 \times (1/3 \text{ of } 20\% \text{ of total contract})$  AFN will be deducted from payment to the bidder.

- 2) GoIRA will calculate the percentage of items of the agreed-on schedule list where the bidder does not adhere to the agreed-on schedule of collection activities (p\_calendar). Suppose the agreed-on schedule has 100 items and the bidder does not adhere to the schedules of 5 items in the list, then  $p\_calendar = 5/100$ . A penalty equal to  $p\_calendar \times (1/3 \text{ of } 20\% \text{ of total contract})$  AFN will be deducted from the payment to the bidder.

Any untimely delivery of the final list with respect to the pre-specified calendar will trigger the penalty for untimely delivery described above.

The bidder will also be responsible for the quality of the data collected, which should be approved by auditors as satisfactory and pass the back-check test. Any problem with the quality of the data will trigger the penalty for unsatisfactory data collection and inconsistency with the back checks described above.

### **Project Inspection and Monitoring and Penalties During Salary Disbursement**

The bidder is responsible for the inspection and monitoring of its agents' performance. The government will randomly inspect sample agents of the bidder at least twice in every quarter.

#### **a) Monitoring Details**

The bidder is responsible for setting up a customer support hotline and complaints mechanism. The government will enable a second hotline for complaints from registered employees, that they will be directed to call if the bidder cannot resolve their problems.

#### **b) Payment Process Failures**

The bidder is responsible for the following payment process failures:

- Agent fraud or theft
- Unauthorized fees charged by the agent
- Transaction data entry errors by agents
- Poor cash management by the agent, resulting in lack of cash availability for salary disbursement
- Agent failure to resolve or forward complaints
- Violation of data privacy rules, by the agent
- Violation of anti-money laundering rules by the agent

#### **c) Penalties**

The acceptable error rate is that 0.5% of salaries are not processed fully. A fully processed salary is defined as: (i) transfer of electronic currency; (ii) the opportunity for the employee to withdraw their salary in full on payday. The government reserves the right to blacklist the bidder after repeated failure to process salaries.

The employees who receive their salaries through mobile money, have the right to change the salary disbursing service provider.

### **Facilities Provided by Client During Data Collection**

GoIRA commits to the following:

- 1) GoIRA will provide to the successful bidder a list of employees recently paid by the government according to the latest updated payroll data (the initial list). The initial list will include for each employee:

- first name
  - last name
  - father name
  - APIN number
  - Tazkera number
  - Bank Account
  - Employee ID
  - facility name
  - facility location including district and village.
- 2) GoIRA will announce to each of the facilities head the upcoming collection activities and ask the principal to explain to all employees the purpose of these activities. Specifically, the employees will be told that in order to continue receiving payment from the government in the future, they will need to go through the collection process and comply with the request of the bidder.
  - 3) GoIRA will make sure that the head of the facility will provide space in each of the facilities where the bidder can conduct the collection activities.
  - 4) GoIRA will provide to the bidder details on the location of each of the facilities where the collection will take place.

### Facilities Provided by Client During Salary Disbursement

- The government (MCIT/Asan Khedmat) is responsible for timely delivery of verified and approved employee lists for registration.
- The government is responsible to deliver of approved and verified M41 forms at the latest 2 days before salary disbursement to the bidder each month.
- The Government is responsible to resolve any conflict of interest between Government organs.

The government (MCIT/Asan Khedmat) provides alternative solutions in case security in any province/district deteriorates, and in that case Force Majeure clause is applicable and no penalty can be applied. The bidder may notify the government (MCIT/Asan Khedmat) on changed security situation.

### Key Deliverables During Data Collection

Deliverable	Timeframe
<ul style="list-style-type: none"> <li>• Pilot in a set of designated 12 facilities in determined by the government to provide a point of comparison with data already gathered</li> </ul>	After signing of the contract will be directed by AK

<p>Final list of verified data from ca. 50,107 employees provided to the government in an acceptable format (.xls, .csv, .dta). The data includes the following information:</p> <ul style="list-style-type: none"> <li>● Identifying information including First Name, Last Name, Father's Name, APIN Number, Tazkera Number and other information captured on the M41 Form</li> <li>● Biometric information including finger-prints scan for ten fingers and electronic signatures stored using an open ISO standard 19794-2</li> </ul>	<p>After signing of the contract will be directed by AK</p>
<ul style="list-style-type: none"> <li>● Variables indicating whether the employee is present in the initial list, and whether there is any discrepancy between the information in the initial list and the information provided by the individual</li> <li>● The current phone number of the individual, and any additional phone number where the individual can be reached</li> <li>● Any other information about the individual required by a mobile network operator to register and enroll an MoE employee for mobile salary payment: <ul style="list-style-type: none"> <li>○ grandfather name</li> <li>○ gender</li> <li>○ date of birth</li> <li>○ place of birth</li> <li>○ current address (province, district, village, time of stay in the address)</li> <li>○ permanent address (province, district, village)</li> <li>○ language</li> <li>○ occupation</li> <li>○ address of job (province, district, village)</li> <li>○ office phone number</li> <li>○ relatives phone number</li> <li>○ digital picture of tazkera</li> <li>○ photo new and in color</li> </ul> </li> </ul>	
<p>Register employees for salary disbursement</p>	<p>Will be directed by AK</p>
<p>Daily transmission of information gathered during collection to the government. Prior to transmission, all data must be encrypted using VeraCrypt.</p>	<p>Daily</p>
<p>Weekly and Monthly reports on the progress of the data collection process to the government.</p>	<p>Weekly and Monthly</p>

### Key Deliverables During Salary Disbursement

<b>Deliverables</b>	<b>Timeframe</b>
<p>Verified list of registered employees, including the MSISDN number.</p>	<p><b>Start:</b> After signing of the contract will be directed by AK  <b>End:</b> After signing of the contract will be directed by AK</p>

Establishment of a separate financial account in an Afghan bank that will be used exclusively to receive Central Bank transfers of MoE salary and to disburse salaries to MoE employees <sup>6</sup>	After signing of the contract
Payments for registered employees are to initiate in the same month and no later than 2 working days after verified lists are received by the bidder.	To be initiated within 2 days after receipt of verified lists (M-41) of employees
Development and sharing an updated list of active agent networks in the relevant areas	After signing of the contract by direction of AK
Development of a protection system against online financial transaction fraud and hacking of android-based mobiles	Within 5 months after signing of the contract
Provision of datasets including the record of date, time, location and MSISDN of all transactions, deposits, withdrawals and payments, Protocols to ensure that data are protected will be developed with government.	Monthly
Customer support hotline and complaints mechanism	Within 5 months after signing of the contract
Provision of training to registered MoE employees, on <ul style="list-style-type: none"> <li>● How to access mobile money service (short code)</li> <li>● How to secure the mobile money system against external breach</li> <li>● How to change the language of the user interface</li> <li>● How to change the Pin Code</li> <li>● How to check the balance (salary)</li> <li>● How to withdraw money from mobile money agent</li> <li>● How to transfer payments to other mobile money users, including users on other platforms</li> <li>● How to use the customer support hotline and complaints mechanism</li> </ul>	After signing of the contract, During data collection or registration time.

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<sup>6</sup> The financial oversight, management, and reporting procedures of this account will be determined by the Central Bank and Ministry of Finance

## Payment Terms

- 1) The bidder will be paid for payroll verification as follows:
  - a. 30% of the total sum (minus any penalty) will be paid after the collection is completed in the first 25% of districts
  - b. 40% of the total sum (minus any penalty) will be paid after collection is completed in other 25% of districts.
  - c. 30% of the sum (minus any penalty) on completion of the collection activities.
- 2) The One-time Payable Registration Fee of 50,107 employees on the basis of verified lists will be quoted by the bidder for each registered employee. Payment of registration fees for a set of registered employees shall be made after first disbursement of salary to the employees for that set.
- 3) Disbursement fees will be quoted by the bidder and will be paid by the employees during cash-out.

## Bidder Qualification Requirements for Data Collection

The bidder is required to have the following qualifications for payroll verification:

- 1) Business License;
- 2) At least one references for implementation of similar projects from the past clients involving collection of data in the field from at least 5,000 respondents;
- 3) Provide evidence that the bidder is able to collect data using both paper and pencil and computer, tablets, or mobile phones devices. Specifically, the bidder should provide evidence of successfully completing a prior data collection effort on a similar scale;
- 4) Evidence that the bidder is able to collect biometric information;
- 5) Presence of team of at least 5 collectors/surveyors with prior experience at least one survey, in each of the districts;
- 6) Provide evidence that the bidder is able to ensure privacy and protection of the individuals' data. Specifically, the bidder should provide evidence of successfully completing a prior data collection effort on a similar scale with no issues related to privacy or protection of individuals' data.

## Bidder Qualification Requirements for Salary Disbursement

Payment service provider qualifications, detailed in the Bid, are the following. Bidders are required to confirm existing capacity or provide a detailed plan and timeline in case the capacity is yet to be required, when applicable:

- **Licensed by De Afghanistan Bank (DAB):** The bidder is required to have a Mobile Money license.
- **Existing or Acquirable Capacity for Interoperability:** The bidder is required to have, or achieve, within the first 4 months of the contract, permanent interoperability with other existing two mobile network operators in Afghanistan that have mobile money platforms.
- **Stable IT infrastructure, comprising of Hardware, network and software and an appropriate backup system:** The bidder is required to have an appropriate IT infrastructure which can handle the expected load of the mobile salary clients.

- **Capacity to Ensure Privacy and Protection of Customer's' Data:** The bidder is required to Develop a protection system against online financial transaction fraud and hacking of android-based mobiles
- **Prior Mobile Salary Payment Experience:** Bidders are required to have had the experience of conducting mobile salary payments previously for at least 5,000 recipients and a minimum of 50 active agents. Bidders are required to state in the proposal, distinguishing figures upper mentioned provinces, the following:
  - The current number of active users<sup>7</sup> in the aforesaid system;
  - The current number of active agents, with agent's location (district and village)
  - The aggregate amount of e-float in the last quarter prior to the bid;
  - The number and volume of transactions in the last quarter prior to the bid;
  - The up-to-date tower geo-locations and coverage radii for the bidder's towers in GIS;
  - The current number of active salary payments made in the last quarter prior to the bid; and
  - The aggregate amount of salary payments made in the last quarter prior to the bid
- **Existing or Acquirable Capacity for Withdrawal Identification and Authentication System:** The bidder is required to use ISO standard 19794-2 biometric verification to verify employees whose salary is to be disbursed via MSP. Furthermore, ensure that employees whose salary is disbursed via MSP, are identified during withdrawal by electronic means.
- **Existing Network of Active Agents:** The bidder is required to have or is capable of establishing an active agent network of at least 5 per each 25 square kilometers in secure urban areas
- **Existing Capacity to Secure Payment to the Beneficiary:** The bidder is required to maintain cash with its agents sufficient to pay the number of employees registered in the agent's jurisdiction to ensure salary cash-out on the payday
- **Employee Salary Disbursement Procedure:** The bidder is required to provide a proposed employee disbursement procedure clearly stating time bound processes of financial transfers, salary approvals, and individual salary disbursements and notifications. The procedure should ensure payment to all employees on payday.
- **Financial Reconciliation Procedure:** The bidder is required to provide a proposed financial reconciliation procedure as well as reports in cases of successful and failed disbursement of salaries
- **Customer Support and Complaints Mechanism:** The bidder is required to maintain or acquire, the capacity to provide customer support to MoE employees and address user-employee complaints

### Required Experience of the Bidder for Salary Disbursement

The bidder is required to show proof of the following to meet basic experience requirements under this bid:

- A proven experience of at least three years of successful conduction of mobile salary payments
- At least one reference for implementation of similar projects from the past clients
- Prior experience managing mobile salary payments for at least 3,000 people

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<sup>7</sup> An "active user" is a user who/that has made at least one transaction in the full calendar month preceding the month in which the Bidder submits its response to this bid

**Islamic Republic of Afghanistan**  
**Ministry of Communication and Information Technology**

**Asan Khedmat**  
**(One-stop shop for public services)**  
**Transparency | Efficiency | Innovation**

Terms of Reference

MSP - Data Verification, Registration & Disbursement Lot#2 in 11 provinces Kapisa, Bamian, Panjsher, Baghlan, Kundoz, Sarepul, Badghis, Samangan, Ghor, Jowzjan and Faryab.

**Introduction**

The assignment will cover the direct collection of information (henceforth “collection”) from government employees in 11 provinces Kapisa, Bamian, Panjshir, Baghlan, Kundoz, Sarepul, Badghis, Samangan, Ghor, Jowzjan and Faryab,. The payroll data of approximately 59,816 employees of the Ministry of Education (MoE) in 11 mentioned provinces will be verified. The information gathered during collection will be used by the Mobile Network Operators to issue mobile salary payments to the government employees. These employees are distributed across schools and other MoE facilities and are paid on a regular monthly basis, on average, approximately 8,000 AFN.

**Objectives**

- Collect data on approximately 59,816 government employees as described herein
- Transfer data to the government in a format, as specified below
- Register employees for salary disbursement, including distribution of sim-cards
- Disburse monthly salaries to the registered employees.

**Duration of the Contract**

The collection activities should be conducted at government facilities (henceforth “facility”) where the employee works and should take place simultaneously in the mentioned provinces and shall not take longer than 6 months. The registration will be started at the direction of Asan Khedmat. The government envisions the extension of the initiative to employees from other ministries and provinces in the near future. The performance of the bidder on this assignment will be taken into consideration for future assignments. The disbursement of salaries to the above registered employees is not time bound.

### **Duties/Responsibilities of the Contractor During Data Collection**

8. The bidder will go to each facility with the initial payroll list provided by the ministry and will collect information about all individuals present at the facility. During collection, the bidder is required to collect in digital format the following information from each individual
  - first name
  - last name
  - father name
  - APIN number
  - Tazkera number
  - Employee ID
  - Bank Account
  - Fingerprint scans for all ten fingers and electronic signatures of all registered employees. All biometric data must be stored using an open ISO standard 19794-2
9. The current phone number of the individual, and any additional phone number where the individual can be reached
10. The essential fields required to satisfy “Know Your Customer (KYC) requirements for registration in a mobile wallet:
  - a. grandfather name
  - b. gender
  - c. date of birth
  - d. place of birth
  - e. current address (province, district, village, time of stay in the address)
  - f. permanent address (province, district, village)
  - g. language
  - h. occupation
  - i. address of job (province, district, village)
  - j. office phone number
  - k. relative’s phone number
  - l. digital picture of tazkera
  - m. photo new and in color
11. These data comprise the “final list”. The most updated version of the final list must be provided to the government in an acceptable electronic format (.xls, .csv, dta), which can ultimately be used by Mobile Network Operators operating in Afghanistan.
12. The bidder should undertake no effort to reconcile the initial list and the final list.
13. The calendar and order in which the collection activities should be rolled out in each of the facilities will be determined by the GoIRA (taking into consideration inputs from the bidder).
14. Whenever collection is complete in a district, data should immediately be transmitted to government (both the ministry and Asan Khedmat). Prior to transmission, all data must be encrypted using VeraCrypt.

### **Duties and Responsibilities of the Contractor During Salary Disbursement**

- Register employees
- Execute payments
- Ensure employees are able to withdraw their salary on payday
- Ensure employee complaints regarding elements of salary payments under the control of the bidder are addressed promptly (within 2 business days)

- The contractor is obliged to send a text message that the salary has been credited to whatever mobile number the employee wishes to
- The contractor is obliged to integrate with the Afghanistan Payment Switch (APS) to guarantee interoperability with other MNOs, as soon as APS is active.

### **Project Inspection and Monitoring and Penalties During Data Collection**

A fundamental objective of the collection is to provide GoIRA with all the information necessary to obtain a complete and accurate accounting of the payroll. While it is not the role of the bidder to determine whether a person going through collection is an actual government employee, GoIRA will rely on the information provided by the bidder in the final list to make that judgment.

Given the sensitivity of the task, GoIRA will put in place an independent auditing process to verify the quality of the collection activities conducted by the bidder and of the final list provided. The final payment to the bidder will depend on the quality of the collection activities as measured during the auditing process.

Specifically, this means that the bidder will be paid a piece rate per individual processed during registration, but only after an independent audit by the GoIRA verifies that the collection process accords fully with the terms stipulated herein.

#### **b) Monitoring Details**

**Auditing:** Auditing activities will occur in a representative and randomly selected sample of at least 10% direct observation of the registration process, 10% direct observation of the disbursement process and 10% satisfaction assessment where disbursement has taken place. Auditing should occur at random and unannounced times, with auditors not necessarily identifying themselves as such. This will allow auditors to observe the collection process as it exists in situ.

The activities carried out by the auditors will be of two types:

- 5) **Observation of Registrations:** auditors will observe and record how the collection takes place and will determine whether the quality of the collection process is satisfactory or not.
- 6) **Data quality management:** Is the process that checks the data for required values, valid data types, valid profile data and on time data delivery. Configure to correct the data by providing default values
- 7) **Observation of disbursement:** Auditors will observe and record how the disbursement takes place and will determine whether the quality of the disbursement process is satisfactory or not.
- 8) **Satisfaction assessment:** auditors will conduct a satisfaction assessment from 10% of beneficiaries after two months of disbursement in the area.

#### **c) Penalties**

The data gathered through auditing activities will be used to calculate penalties amount in the following way. The penalties can be up to 20% of the value of the contract.

- 3) GoIRA will calculate the percentage of audited facilities in which the quality of the collection process was determined by auditors as non-satisfactory “p\_nonsat” (equal to the number of schools in which the quality of the collection process was determined by auditors as non-satisfactory divided by the total number of audited facilities). A penalty equal to  $p\_nonsat * (1/3 \text{ of } 20\% \text{ of total contract})$  AFN will be deducted from the final payment to the bidder. For example, if  $p\_nonsat = 2\%$ , then a penalty of  $0.02 * (1/3 \text{ of } 20\% \text{ of total contract})$  AFN will be deducted from payment to the bidder.

- 4) GoIRA will calculate the percentage of items of the agreed-on schedule list where the bidder does not adhere to the agreed-on schedule of collection activities (p\_calendar). Suppose the agreed-on schedule has 100 items and the bidder does not adhere to the schedules of 5 items in the list, then  $p\_calendar = 5/100$ . A penalty equal to  $p\_calendar * (1/3 \text{ of } 20\% \text{ of total contract})$  AFN will be deducted from the payment to the bidder.

Any untimely delivery of the final list with respect to the pre-specified calendar will trigger the penalty for untimely delivery described above.

The bidder will also be responsible for the quality of the data collected, which should be approved by auditors as satisfactory and pass the back-check test. Any problem with the quality of the data will trigger the penalty for unsatisfactory data collection and inconsistency with the back checks described above.

### **Project Inspection and Monitoring and Penalties During Salary Disbursement**

The bidder is responsible for the inspection and monitoring of its agents' performance. The government will randomly inspect sample agents of the bidder at least twice in every quarter.

#### **a) Monitoring Details**

The bidder is responsible for setting up a customer support hotline and complaints mechanism. The government will enable a second hotline for complaints from registered employees, that they will be directed to call if the bidder cannot resolve their problems.

#### **b) Payment Process Failures**

The bidder is responsible for the following payment process failures:

- Agent fraud or theft
- Unauthorized fees charged by the agent
- Transaction data entry errors by agents
- Poor cash management by the agent, resulting in lack of cash availability for salary disbursement
- Agent failure to resolve or forward complaints
- Violation of data privacy rules, by the agent
- Violation of anti-money laundering rules by the agent

#### **c) Penalties**

The acceptable error rate is that 0.5% of salaries are not processed fully. A fully processed salary is defined as: (i) transfer of electronic currency; (ii) the opportunity for the employee to withdraw their salary in full on payday. The government reserves the right to blacklist the bidder after repeated failure to process salaries.

The employees who receive their salaries through mobile money, have the right to change the salary disbursing service provider.

### **Facilities Provided by Client During Data Collection**

GoIRA commits to the following:

- 2) GoIRA will provide to the successful bidder a list of employees recently paid by the government according to the latest updated payroll data (the initial list). The initial list will include for each employee:
  - first name

- last name
  - father name
  - APIN number
  - Tazkera number
  - Bank Account
  - Employee ID
  - facility name
  - facility location including district and village.
- 5) GoIRA will announce to each of the facilities head the upcoming collection activities, and ask the principal to explain to all employees the purpose of these activities. Specifically, the employees will be told that in order to continue receiving payment from the government in the future, they will need to go through the collection process and comply with the request of the bidder.
  - 6) GoIRA will make sure that the head of the facility will provide space in each of the facilities where the bidder can conduct the collection activities.
  - 7) GoIRA will provide to the bidder details on the location of each of the facilities where the collection will take place.

### Facilities Provided by Client During Salary Disbursement

- The government (MCIT/Asan Khedmat) is responsible for timely delivery of verified and approved employee lists for registration.
- The government is responsible to deliver of approved and verified M41 forms at the latest 2 days before salary disbursement to the bidder each month.
- The Government is responsible to resolve any conflict of interest between Government organs.

The government (MCIT/Asan Khedmat) provides alternative solutions in case security in any province/district deteriorates, and in that case Force Majeure clause is applicable and no penalty can be applied. The bidder may notify the government (MCIT/Asan Khedmat) on changed security situation.

### Key Deliverables During Data Collection

Deliverable	Timeframe
<ul style="list-style-type: none"> <li>• Pilot in a set of designated 12 facilities in determined by the government to provide a point of comparison with data already gathered</li> </ul>	After signing of contract will be directed by AK
<p>Final list of verified data from ca. 59,816 employees provided to the government in an acceptable format (.xls, .csv, dta). The data includes the following information:</p> <ul style="list-style-type: none"> <li>• Identifying information including First Name, Last Name, Father's Name, APIN Number, Tazkera Number and other information captured on the M41 Form</li> <li>• Biometric information including finger-prints scan for ten fingers and electronic signatures stored using an open ISO standard 19794-2</li> </ul>	After signing of Contract will be directed by AK

<ul style="list-style-type: none"> <li>● Variables indicating whether the employee is present in the initial list, and whether there is any discrepancy between the information in the initial list and the information provided by the individual</li> <li>● The current phone number of the individual, and any additional phone number where the individual can be reached</li> <li>● Any other information about the individual required by a mobile network operator to register and enroll an MoE employee for mobile salary payment: <ul style="list-style-type: none"> <li>○ grandfather name</li> <li>○ gender</li> <li>○ date of birth</li> <li>○ place of birth</li> <li>○ current address (province, district, village, street number, house number, time of stay in the address)</li> <li>○ permanent address (province, district, village)</li> <li>○ language</li> <li>○ occupation</li> <li>○ address of job (province, district, village)</li> <li>○ office phone number</li> <li>○ relatives phone number</li> <li>○ digital picture of tazkera</li> <li>○ photo new and in color</li> </ul> </li> </ul>	
Register employees for salary disbursement	Will be directed by AK
Daily transmission of information gathered during collection to the government. Prior to transmission, all data must be encrypted using VeraCrypt.	Daily
Weekly and Monthly reports on the progress of the data collection process to the government.	Weekly and Monthly

### Key Deliverables During Salary Disbursement

Deliverables	Timeframe
Verified list of registered employees, including the MSISDN number.	<b>Start:</b> Will be directed by AK <b>End:</b> Will be directed by AK
Establishment of a separate financial account in an Afghan bank that will be used exclusively to receive Central Bank transfers of MoE salary and to disburse salaries to MoE employees <sup>8</sup>	After signing of the contract

<sup>8</sup> The financial oversight, management, and reporting procedures of this account will be determined by the Central Bank and Ministry of Finance

Payments for registered employees are to initiate in the same month and no later than 2 working days after verified lists are received by the bidder.	To be initiated within 2 days after receipt of verified lists (M-41) of employees
Development and sharing an updated list of active agent networks in the relevant areas	After signing of the contract by direction of AK
Development of a protection system against online financial transaction fraud and hacking of android based mobiles	Within 5 months after signing of the contract
Provision of datasets including the record of date, time, location and MSISDN of all transactions, deposits, withdrawals and payments, Protocols to ensure that data are protected will be developed with government.	Monthly
Customer support hotline and complaints mechanism	Within 5 months after signing of the contract
Provision of training to registered MoE employees, on <ul style="list-style-type: none"> <li>● How to access mobile money service (short code)</li> <li>● How to secure the mobile money system against external breach</li> <li>● How to change the language of the user interface</li> <li>● How to change the Pin Code</li> <li>● How to check the balance (salary)</li> <li>● How to withdraw money from mobile money agent</li> <li>● How to transfer payments to other mobile money users, including users on other platforms</li> <li>● How to use the customer support hotline and complaints mechanism</li> </ul>	After signing of the contract, During data collection or registration time.

### Payment Terms

- 4) The bidder will be paid for payroll verification as follows:
  - d. 30% of the total sum (minus any penalty) will be paid after the collection is completed in the first 25% of districts
  - e. 40% of the total sum (minus any penalty) will be paid after collection is completed in other 25% of districts.
  - f. 30% of the sum (minus any penalty) on completion of the collection activities.

- 5) The One-time Payable Registration Fee of 59,816 employees on the basis of verified lists, will be quoted by the bidder for each registered employee. Payment of registration fees for a set of registered employees shall be made after first disbursement of salary to the employees for that set.
- 6) Disbursement fees will be quoted by the bidder and will be paid by the employees during cash-out.

### **Bidder Qualification Requirements for Data Collection**

The bidder is required to have the following qualifications for payroll verification:

- 7) Business License;
- 8) At least one references for implementation of similar projects from the past clients involving collection of data in the field from at least 5,000 respondents;
- 9) Provide evidence that the bidder is able to collect data using both paper and pencil and computer, tablets, or mobile phones devices. Specifically, the bidder should provide evidence of successfully completing a prior data collection effort on a similar scale;
- 10) Evidence that the bidder is able to collect biometric information;
- 11) Presence of team of at least 5 collectors/surveyors with prior experience at least one survey, in each of the districts;
- 12) Provide evidence that the bidder is able to ensure privacy and protection of the individuals' data. Specifically, the bidder should provide evidence of successfully completing a prior data collection effort on a similar scale with no issues related to privacy or protection of individuals' data.

### **Bidder Qualification Requirements for Salary Disbursement**

Payment service provider qualifications, detailed in the Bid, are the following. Bidders are required to confirm existing capacity or provide a detailed plan and timeline in case the capacity is yet to be required, when applicable:

- **Licensed by De Afghanistan Bank (DAB):** The bidder is required to have a Mobile Money license.
- **Existing or Acquirable Capacity for Interoperability:** The bidder is required to have, or achieve, within the first 4 months of the contract, permanent interoperability with other existing two mobile network operators in Afghanistan that have mobile money platforms.
- **Stable IT infrastructure, comprising of Hardware, network and software and an appropriate backup system:** The bidder is required to have an appropriate IT infrastructure which can handle the expected load of the mobile salary clients.
- **Capacity to Ensure Privacy and Protection of Customer's' Data:** The bidder is required to Develop a protection system against online financial transaction fraud and hacking of android-based mobiles
- **Prior Mobile Salary Payment Experience:** Bidders are required to have had the experience of conducting mobile salary payments previously for at least 5,000 recipients and a minimum of 50 active agents. Bidders are required to state in the proposal, distinguishing figures between Kabul and other provinces, the following:
  - The current number of active users<sup>9</sup> in the aforesaid system;

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<sup>9</sup> An "active user" is a user who/that has made at least one transaction in the full calendar month preceding the month in which the Bidder submits its response to this bid

- The current number of active agents, with agent’s location (district and village)
- The aggregate amount of e-float in the last quarter prior to the bid;
- The number and volume of transactions in the last quarter prior to the bid;
- The up-to-date tower geo-locations and coverage radii for the bidder’s towers in GIS;
- The current number of active salary payments made in the last quarter prior to the bid; and
- The aggregate amount of salary payments made in the last quarter prior to the bid
- **Existing or Acquirable Capacity for Withdrawal Identification and Authentication System:** The bidder is required to use ISO standard 19794-2 biometric verification to verify employees whose salary is to be disbursed via MSP. Furthermore, ensure that employees whose salary is disbursed via MSP, are identified during withdrawal by electronic means.
- **Existing Network of Active Agents:** The bidder is required to have or is capable of establishing an active agent network of at least 5 per each 25 square kilometers in secure urban areas
- **Existing Capacity to Secure Payment to the Beneficiary:** The bidder is required to maintain cash with its agents sufficient to pay the number of employees registered in the agent’s jurisdiction to ensure salary cash-out on the payday
- **Employee Salary Disbursement Procedure:** The bidder is required to provide a proposed employee disbursement procedure clearly stating time bound processes of financial transfers, salary approvals, and individual salary disbursements and notifications. The procedure should ensure payment to all employees on payday.
- **Financial Reconciliation Procedure:** The bidder is required to provide a proposed financial reconciliation procedure as well as reports in cases of successful and failed disbursement of salaries
- **Customer Support and Complaints Mechanism:** The bidder is required to maintain or acquire, the capacity to provide customer support to MoE employees and address user-employee complaints

### Required Experience of the Bidder for Salary Disbursement

The bidder is required to show proof of the following to meet basic experience requirements under this bid:

- A proven experience of at least three years of successful conduction of mobile salary payments
- At least one reference for implementation of similar projects from the past clients

Prior experience managing mobile salary payments for at least 3,000 people

## PART III CONDITIONS OF CONTRACT AND CONTRACT FORMS

SECTION 6	GENERAL CONDITIONS OF CONTRACT
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## SECTION 6 GENERAL CONDITIONS OF CONTRACT

<b>1. GENERAL CONDITIONS</b>	
<b>1.1 Definitions</b>	<p>Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:</p> <ul style="list-style-type: none"><li>(a) The Adjudicator is the person appointed jointly by the Employer and the Contractor to resolve disputes in the first instance, as provided for in Sub-Clause 8.2 hereunder.</li><li>(b) “Activity Schedule” is the priced and completed list of items of Services to be performed by the Service Provider forming part of his Bid.</li><li>(c) “Completion Date” means the date of completion of the Services by the Service Provider as certified by the Employer.</li><li>(d) “Contract” means the Contract signed by the Parties, to which these General Conditions of Contract (GCC) are attached, together with all the documents listed in Clause 1 of such signed Contract.</li><li>(e) “Contract Price” means the price to be paid for the performance of the Services, in accordance with Clause 6.</li><li>(f) “Day works” means varied work inputs subject to payment on a time basis for the Service Provider’s employees and equipment, in addition to payments for associated materials and administration.</li><li>(g) “Employer” means the party who employs the Service Provider.</li><li>(h) “Foreign Currency” means any currency other than the currency of the Islamic Republic of Afghanistan.</li><li>(i) “GCC” means these General Conditions of Contract.</li><li>(j) “Government” means the Government of the Islamic Republic of Afghanistan.</li><li>(k) “Local Currency” means the currency of the Islamic Republic of Afghanistan.</li><li>(l) “Member,” in case the Service Provider consist of a joint venture of more than one entity, means any of these entities; “Members” means all these entities, and “Member in Charge” means the entity specified in the SCC to act on their behalf in exercising all the Service Provider’ rights and obligations towards the Employer</li></ul>

	<p>under this Contract.</p> <p>(m) “Party” means the Employer or the Service Provider, as the case may be, and “Parties” means both of them.</p> <p>(n) “Personnel” means persons hired by the Service Provider or by any Subcontractor as employees and assigned to the performance of the Services or any part thereof.</p> <p>(o) “Service Provider” is a person or corporate body whose Bid to provide the Services has been accepted by the Employer.</p> <p>(p) “Service Provider’s Bid” means the completed bidding document submitted by the Service Provider to the Employer.</p> <p>(q) “SCC” means the Special Conditions of Contract by which the GCC may be amended or supplemented.</p> <p>(r) “Specifications” means the specifications of the service included in the bidding document submitted by the Service Provider to the Employer.</p> <p>(s) “Services” means the work to be performed by the Service Provider pursuant to this Contract, as described in Appendix A; and in the Specifications and Schedule of Activities included in the Service Provider’s Bid.</p> <p>(t) “Subcontractor” means any entity to which the Service Provider subcontracts any part of the Services in accordance with the provisions of Sub-Clauses 3.5 and 4.</p>
<b>1.2 Applicable Law</b>	The Contract shall be interpreted in accordance with the laws of the Employer’s country, unless otherwise <b>specified in the Special Conditions of Contract (SCC)</b> .
<b>1.3 Language</b>	This Contract has been executed in the language <b>specified in the SCC</b> , which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.
<b>1.4 Notices</b>	Any notice, request, or consent made pursuant to this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, telex, telegram, or facsimile to such Party at the address <b>specified in the SCC</b> .
<b>1.5 Location</b>	The Services shall be performed at such locations as are specified in Appendix A, in the specifications and, where the location of a particular task is not so specified, at such locations, whether in the Government’s country or elsewhere,

	as the Employer may approve.
<b>1.6 Authorized Representatives</b>	Any action required or permitted to be taken, and any document required or permitted to be executed, under this Contract by the Employer or the Service Provider may be taken or executed by the officials <b>specified in the SCC.</b>
<b>1.7 Inspection and Audit by the entity</b>	The Service Provider shall permit the entity to inspect its accounts and records relating to the performance of the Services and to have them audited by auditors appointed by the entity, if so required by the entity.
<b>1.8 Taxes and Duties</b>	The Service Provider, Subcontractors, and their Personnel shall pay such taxes, duties, fees, and other impositions as may be levied under the Applicable Law, the amount of which is deemed to have been included in the Contract Price.
<b>2. COMMENCEMENT, COMPLETION, MODIFICATION, AND TERMINATION OF CONTRACT</b>	
<b>2.1 Effectiveness of Contract</b>	This Contract shall come into effect on the date the Contract is signed by both parties or such other later date as may be <b>stated in the SCC.</b>
<b>2.2 Commencement of Services</b>	
<b>2.2.1 Program</b>	Before commencement of the Services, the Service Provider shall submit to the Employer for approval a Program showing the general methods, arrangements, order and timing for all activities. The Services shall be carried out in accordance with the approved Program as updated.
<b>2.2.2 Starting Date</b>	The Service Provider shall start carrying out the Services thirty (30) days after the date the Contract becomes effective, or at such other date as may be <b>specified in the SCC.</b>
<b>2.3 Intended Completion Date</b>	Unless terminated earlier pursuant to Sub-Clause 2.6, the Service Provider shall complete the activities by the Intended Completion Date, as is <b>specified in the SCC.</b> If the Service Provider does not complete the activities by the Intended Completion Date, it shall be liable to pay liquidated damage as per Sub-Clause 3.8. In this case, the Completion Date will be the date of completion of all activities.
<b>2.4 Modification</b>	Modification of the terms and conditions of this Contract, including any modification of the scope of the Services or of the Contract Price, may only be made by written agreement between the Parties and shall not be effective until the consent of the entity has been obtained.
<b>2.5 Force Majeure</b>	

<b>2.5.1 Definition</b>	For the purposes of this Contract, “ <i>Force Majeure</i> ” means an event which is beyond the reasonable control of a Party and which makes a Party’s performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.
<b>2.5.2 No Breach of Contract</b>	The failure of a Party to fulfill any of its obligations under the contract shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of <i>Force Majeure</i> , provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.
<b>2.5.3 Extension of Time</b>	Any period within which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of <i>Force Majeure</i> .
<b>2.5.4 Payments</b>	During the period of their inability to perform the Services as a result of an event of <i>Force Majeure</i> , the Service Provider shall be entitled to continue to be paid under the terms of this Contract, as well as to be reimbursed for additional costs reasonably and necessarily incurred by them during such period for the purposes of the Services and in reactivating the Service after the end of such period.
<b>2.6 Termination</b>	
<b>2.6.1 By the Employer</b>	<p>The Employer may terminate this Contract, by not less than thirty (30) days’ written notice of termination to the Service Provider, to be given after the occurrence of any of the events specified in paragraphs (a) through (f) of this Sub-Clause 2.6.1 and sixty (60) days’ in the case of the event referred to in (g).</p> <p>(a) if the Service Provider does not remedy a failure in the performance of its obligations under the Contract, within thirty (30) days after being notified or within any further period as the Employer may have subsequently approved in writing;</p> <p>(b) if the Service Provider become insolvent or bankrupt;</p> <p>(c) if, as the result of <i>Force Majeure</i>, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days; or</p> <p>(d) if the Service Provider, in the judgment of the Employer has engaged in corrupt or fraudulent practices in</p>

	<p>competing for or in executing the Contract.</p> <p>For the purposes of this Sub-Clause:</p> <p>(i) “CORRUPT PRACTICE” is the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party<sup>10</sup>;</p> <p>(ii) “FRAUDULENT PRACTICE” is any actor omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party<sup>11</sup> to obtain a financial or other benefit or to avoid an obligation;</p> <p>(iii) “COLLUSIVE PRACTICE” is an arrangement between two or more parties<sup>12</sup> designed to achieve an improper purpose, including to influence improperly the actions of another party;</p> <p>(iv) “COERCIVE PRACTICE” is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party<sup>13</sup>;</p> <p>(v) “OBSTRUCTIVE PRACTICE” is:</p> <ul style="list-style-type: none"> <li>• deliberately destroying, falsifying, altering or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede a Government investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; and/or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or</li> <li>• acts intended to materially impede the exercise of the Government’s inspection and audit rights.</li> </ul>
<b>2.6.2 By the Service</b>	The Service Provider may terminate this Contract, by not less than thirty (30) days’ written notice to the Employer, such

<sup>10</sup> “ANOTHER PARTY” refers to a public official acting in relation to the procurement process or contract execution. In this context, “PUBLIC OFFICIAL” includes Government staff and employees of other organisations taking or reviewing procurement decisions.

<sup>11</sup> a “PARTY” refers to a public official; the terms “benefit” and “obligation” relate to the procurement process or contract execution; and the “act or omission” is intended to influence the procurement process or contract execution.

<sup>12</sup> “PARTIES” refers to participants in the procurement process (including public officials) attempting to establish Bid prices at artificial, non competitive levels.

<sup>13</sup> a “PARTY” refers to a participant in the procurement process or contract execution.

<p><b>Provider</b></p>	<p>notice to be given after the occurrence of any of the events specified in paragraphs (a) and (b) of this Sub-Clause 2.6.2:</p> <p>(a) if the Employer fails to pay any monies due to the Service Provider pursuant to this Contract and not subject to dispute pursuant to Clause 7 within forty-five (45) days after receiving written notice from the Service Provider that such payment is overdue; or</p> <p>(b) if, as the result of <i>Force Majeure</i>, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days.</p>
<p><b>2.6.3 Payment Upon Termination</b></p>	<p>Upon termination of this Contract pursuant to Sub-Clauses 2.6.1 or 2.6.2, the Employer shall make the following payments to the Service Provider:</p> <p>(a) remuneration pursuant to Clause 6 for Services satisfactorily performed prior to the effective date of termination;</p> <p>(b) except in the case of termination pursuant to paragraphs (a), (b), (d), (e), (f) of Sub-Clause 2.6.1, reimbursement of any reasonable cost incident to the prompt and orderly termination of the Contract, including the cost of the return travel of the Personnel.</p>
<p><b>3. OBLIGATIONS OF THE SERVICE PROVIDER</b></p>	
<p><b>3.1 General</b></p>	<p>The Service Provider shall perform the Services in accordance with the Specifications and the Activity Schedule, and carry out its obligations with all due diligence, efficiency, and economy, in accordance with generally accepted professional techniques and practices, and shall observe sound management practices, and employ appropriate advanced technology and safe methods. The Service Provider shall always act, in respect of any matter relating to this Contract or to the Services, as faithful adviser to the Employer, and shall at all times support and safeguard the Employer’s legitimate interests in any dealings with Subcontractors or third parties.</p>
<p><b>3.2 Conflict of Interests</b></p>	
<p><b>3.2.1 Service Provider Not to Benefit from Commissions and Discounts</b></p>	<p>The remuneration of the Service Provider pursuant to Clause 6 shall constitute the Service Provider’s sole remuneration in connection with this Contract or the Services, and the Service Provider shall not accept for their own benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contract or to the Services or in the discharge of their obligations under the Contract, and the Service Provider shall use their best efforts to ensure that the Personnel, any Subcontractors, and agents of either of them</p>

	similarly shall not receive any such additional remuneration.
<b>3.2.2 Service Provider and Affiliates Not to be Otherwise Interested in Project</b>	The Service Provider agree that, during the term of this Contract and after its termination, the Service Provider and its affiliates, as well as any Subcontractor and any of its affiliates, shall be disqualified from providing goods, works, or Services (other than the Services and any continuation thereof) for any project resulting from or closely related to the Services.
<b>3.2.3 Prohibition of Conflicting Activities</b>	Neither the Service Provider nor its Subcontractors nor the Personnel shall engage, either directly or indirectly, in any of the following activities: <ul style="list-style-type: none"> <li>(a) during the term of this Contract, any business or professional activities in the Government’s country which would conflict with the activities assigned to them under this Contract;</li> <li>(b) during the term of this Contract, neither the Service Provider nor their Subcontractors shall hire public employees in active duty or on any type of leave, to perform any activity under this Contract;</li> <li>(c) after the termination of this Contract, such other activities as may be <b>specified in the SCC</b>.</li> </ul>
<b>3.3 Confidentiality</b>	The Service Provider, its Subcontractors, and the Personnel of either of them shall not, either during the term or within two (2) years after the expiration of this Contract, disclose any proprietary or confidential information relating to the Project, the Services, this Contract, or the Employer’s business without the prior written consent of the Employer.
<b>3.4 Insurance to be Taken Out by the Service Provider</b>	The Service Provider (a) shall take out and maintain, and shall cause any Subcontractors to take out and maintain, at its (or the Subcontractors’, as the case may be) own cost but on terms and conditions approved by the Employer, insurance against the risks, and for the coverage, as shall be <b>specified in the SCC</b> ; and (b) at the Employer’s request, shall provide evidence to the Employer showing that such insurance has been taken out and maintained and that the current premiums have been paid.
<b>3.5 Service Provider’s Actions Requiring Employer’s Prior Approval</b>	The Service Provider shall obtain the Employer’s prior approval in writing before taking any of the following actions: <ul style="list-style-type: none"> <li>(a) entering into a subcontract for the performance of any part of the Services;</li> <li>(b) appointing such members of the Personnel not listed by name in Appendix C (“Key Personnel and Subcon-</li> </ul>

	tractors”);  (c) changing the Program of activities; and  (d) any other action that may be <b>specified in the SCC</b> .
<b>3.6 Reporting Obligations</b>	The Service Provider shall submit to the Employer the reports and documents specified in Appendix B in the form, in the numbers, and within the periods set forth in the said Appendix.
<b>3.7 Liquidated Damages</b>	
<b>3.7.1 Payment of Liquidated Damages</b>	The Service Provider shall pay liquidated damages to the Employer at the rate per day <b>stated in the SCC</b> for each day that the Completion Date is later than the Intended Completion Date. The total amount of liquidated damages shall not exceed the amount <b>defined in the SCC</b> . The Employer may deduct liquidated damages from payments due to the Service Provider. Payment of liquidated damages shall not affect the Service Provider’s liabilities.
<b>3.7.2 Correction for Overpayment</b>	If the Intended Completion Date is extended after liquidated damages have been paid, the Employer shall correct any overpayment of liquidated damages by the Service Provider by adjusting the next payment certificate.
<b>3.7.3 Lack of Performance Penalty</b>	If the Service Provider has not corrected a Defect within the time specified in the Employer’s notice, a penalty for Lack of performance will be paid by the Service Provider. The amount to be paid will be calculated as a percentage of the cost of having the Defect corrected, assessed as described in Sub-Clause 7.2 and <b>specified in the SCC</b> .
<b>3.8 Performance Security</b>	The Service Provider shall provide the Performance Security to the Employer no later than the date specified in the Letter of acceptance. The Performance Security shall be issued in an amount and form and by a bank acceptable to the Employer, and denominated in the types and proportions of the currencies in which the Contract Price is payable. The performance Security shall be valid until a date twenty-eight (28) days from the Completion Date of the Contract.
<b>4. SERVICE PROVIDER’S PERSONNEL</b>	
<b>4.1 Description of Personnel</b>	The titles, agreed job descriptions, minimum qualifications, and estimated periods of engagement in the carrying out of the Services of the Service Provider’s Key Personnel are described in Appendix C. The Key Personnel and Subcontractors listed by title as well as by name in Appendix C are hereby approved by the Employer.

4.2	<p>(a) Except as the Employer may otherwise agree, no changes shall be made in the Key Personnel. If, for any reason beyond the reasonable control of the Service Provider, it becomes necessary to replace any of the Key Personnel, the Service Provider shall provide as a replacement a person of equivalent or better qualifications.</p> <p>(b) If the Employer finds that any of the Personnel have (i) committed serious misconduct or have been charged with having committed a criminal action, or (ii) have reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Service Provider shall, at the Employer's written request specifying the grounds thereof, provide as a replacement a person with qualifications and experience acceptable to the Employer.</p> <p>(c) The Service Provider shall have no claim for additional costs arising out of or incidental to any removal and/or replacement of Personnel.</p>
<b>5. OBLIGATIONS OF THE EMPLOYER</b>	
5.1 Assistance and Exemptions	The Employer shall use its best efforts to ensure that the Government shall provide the Service Provider such assistance and exemptions as <b>specified in the SCC</b> .
5.2 Change in the Applicable Law	If, after the date of this Contract, there is any change in the Applicable Law with respect to taxes and duties which increases or decreases the cost of the Services rendered by the Service Provider, then the remuneration and reimbursable expenses otherwise payable to the Service Provider under this Contract shall be increased or decreased accordingly by agreement between the Parties, and corresponding adjustments shall be made to the amounts referred to in Sub-Clauses 6.2 (a) or (b), as the case may be.
5.3 Services and Facilities	The Employer shall make available to the Service Provider the Services and Facilities listed under Appendix F.
<b>6. PAYMENTS TO THE SERVICE PROVIDER</b>	
6.1 Lump-Sum Remuneration	The Service Provider's remuneration shall not exceed the Contract Price and shall be a fixed lump-sum including all Subcontractors' costs, and all other costs incurred by the Service Provider in carrying out the Services described in Appendix A. Except as provided in Sub-Clause 5.2, the Contract Price may only be increased above the amounts stated in Sub-Clause 6.2 if the Parties have agreed to additional payments in accordance with Sub-Clauses 2.4 and 6.3.

<p><b>6.2 Contract Price</b></p>	<p>(a) The price payable in local currency is <b>set forth in the SCC</b>.</p> <p>(b) The price payable in foreign currency is <b>set forth in the SCC</b>.</p>
<p><b>6.3 Payment for Additional Services</b></p>	<p><b>6.3.1</b> For the purpose of determining the remuneration due for additional Services as may be agreed under Sub-Clause 2.4, a breakdown of the lump-sum price is provided in Appendices D and E.</p>
<p><b>6.4 Terms and Conditions of Payment</b></p>	<p>Payments will be made to the Service Provider according to the payment schedule <b>stated in the SCC</b>. <b>Unless otherwise stated in the SCC</b>, the advance payment (Advance for Mobilization, Materials and Supplies) shall be made against the provision by the Service Provider of a bank guarantee for the same amount, and shall be valid for the period <b>stated in the SCC</b>. Any other payment shall be made after the conditions <b>listed in the SCC</b> for such payment have been met, and the Service Provider have submitted an invoice to the Employer specifying the amount due.</p>
<p><b>6.5 Interests on Delayed Payments</b></p>	<p>If the Employer has delayed payments beyond fifteen (15) days after the due date <b>stated in the SCC</b>, interest shall be paid to the Service Provider for each day of delay at the rate <b>stated in the SCC</b>.</p>
<p><b>6.6 Price Adjustment</b></p>	<p><b>6.6.1</b> Prices shall be adjusted for fluctuations in the cost of inputs only if <b>provided for in the SCC</b>. If so provided, the amounts certified in each payment certificate, after deducting for Advance Payment, shall be adjusted by applying the respective price adjustment factor to the payment amounts due in each currency. A separate formula of the type indicated below applies to each Contract currency:</p> $P_c = A_c + B_c \text{ Lmc/Loc} + C_c \text{ Imc/Ioc}$ <p>Where:</p> <p><math>P_c</math> is the adjustment factor for the portion of the Contract Price payable in a specific currency “c”.</p> <p><math>A_c</math> , <math>B_c</math> and <math>C_c</math> are coefficients specified in the SCC, representing: <math>A_c</math> the nonadjustable portion; <math>B_c</math> the adjustable portion relative to labor costs and <math>C_c</math> the adjustable portion for other inputs, of the Contract Price payable in that specific currency “c”; and</p> <p><math>Lmc</math> is the index prevailing at the first day of the month of the corresponding invoice date and <math>Loc</math> is the index prevailing 28 days before Bid opening for labor;</p>

	<p>both in the specific currency “c”.</p> <p>Imc is the index prevailing at the first day of the month of the corresponding invoice date and Ioc is the index prevailing 28 days before Bid opening for other inputs payable; both in the specific currency “c”.</p> <p>If a price adjustment factor is applied to payments made in a currency other than the currency of the source of the index for a particular indexed input, a correction factor <math>Z_o/Z_n</math> will be applied to the respective component factor of <math>p_n</math> for the formula of the relevant currency. <math>Z_o</math> is the number of units of currency of the country of the index, equivalent to one unit of the currency payment on the date of the base index, and <math>Z_n</math> is the corresponding number of such currency units on the date of the current index.</p> <p><b>6.6.2</b> If the value of the index is changed after it has been used in a calculation, the calculation shall be corrected and an adjustment made in the next payment certificate. The index value shall be deemed to take account of all changes in cost due to fluctuations in costs.</p>
<p><b>6.7 Day work</b></p>	<p><b>6.7.1</b> If applicable, the Day work rates in the Service Provider’s Bid shall be used for small additional amounts of Services only when the Employer has given written instructions in advance for additional services to be paid in that way.</p> <p><b>6.7.2</b> All work to be paid for as Day works shall be recorded by the Service Provider on forms approved by the Employer. Each completed form shall be verified and signed by the Employer representative as indicated in Sub-Clause 1.6 within two (2) days of the Services being performed.</p> <p><b>6.7.3</b> The Service Provider shall be paid for Dayworks subject to obtaining signed Dayworks forms as indicated in Sub-Clause 6.7.2.</p>
<p><b>7. QUALITY CONTROL</b></p>	
<p><b>7.1 Identifying Defects</b></p>	<p>The principle and modalities of Inspection of the Services by the Employer shall be as <b>indicated in the SCC</b>. The Employer shall check the Service Provider’s performance and notify him of any Defects that are found. Such checking shall not affect the Service Provider’s responsibilities. The Employer may instruct the Service Provider to search for a Defect and to uncover and test any service that the Employer considers may have a Defect. Defect Liability Period is as</p>

	<b>defined in the SCC.</b>
<b>7.2 Correction of Defects and Lack of Performance Penalty</b>	<p>(a) The Employer shall give notice to the Service Provider of any Defects before the end of the Contract. The Defects liability period shall be extended for as long as Defects remain to be corrected.</p> <p>(b) Every time notice a Defect is given, the Service Provider shall correct the notified Defect within the length of time specified by the Employer's notice.</p> <p>(c) If the Service Provider has not corrected a Defect within the time specified in the Employer's notice, the Employer will assess the cost of having the Defect corrected, the Service Provider will pay this amount, and a Penalty for Lack of Performance calculated as described in Sub-Clause 3.8.</p>
<b>8. SETTLEMENT OF DISPUTES</b>	
<b>8.1 Amicable Settlement</b>	The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with this Contract or its interpretation.
<b>8.2 Dispute Settlement</b>	<p><b>8.2.1</b> If any dispute arises between the Employer and the Service Provider in connection with, or arising out of, the Contract or the provision of the Services, whether during carrying out the Services or after their completion, the matter shall be referred to the Adjudicator within fourteen (14) days of the notification of disagreement of one party to the other.</p> <p><b>8.2.2</b> The Adjudicator shall give a decision in writing within twenty-eight (28) days of receipt of a notification of a dispute.</p> <p><b>8.2.3</b> The Adjudicator shall be paid by the hour at the rate <b>specified in the BDS and SCC</b>, together with reimbursable expenses of the types <b>specified in the SCC</b>, and the cost shall be divided equally between the Employer and the Service Provider, whatever decision is reached by the Adjudicator. Either party may refer a decision of the Adjudicator to an Arbitrator within twenty-eight (28) days of the Adjudicator's written decision. If neither party refers the dispute to arbitration within the above twenty-eight (28) days, the Adjudicator's decision will be final and binding.</p> <p><b>8.2.4</b> The arbitration shall be conducted in accordance with the arbitration procedure published by the institution named and in the place <b>shown in the SCC</b>.</p> <p><b>8.2.5</b> Should the Adjudicator resign or die, or should the</p>

	<p>Employer and the Service Provider agree that the Adjudicator is not functioning in accordance with the provisions of the Contract, a new Adjudicator will be jointly appointed by the Employer and the Service Provider. In case of disagreement between the Employer and the Service Provider, within thirty (30) days, the Adjudicator shall be designated by the Appointing Authority <b>designated in the SCC</b> at the request of either party, within fourteen (14) days of receipt of such request.</p>
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**SECTION 7 SPECIAL CONDITIONS OF CONTRACT**

<b>Number of GCC Clause</b>	<b>Amendments of, and Supplements to, Clauses in the General Conditions of Contract</b>
<b>1.1(a)</b>	<b>The Adjudicator is:</b> Ministry of Justice.
<b>1.1 (c)</b>	The Completion Date is: <b>Lot 1: After signing the contract will be directed by AK</b> <b>Lot 2: After signing the contract will be directed by AK</b>
<b>1.1 (d)</b>	Type of contract: <b>Unit Price</b>
<b>1.1(e)</b>	The contract price is: <b>Will be specified After Award of the contract</b>
<b>1.1(g)</b>	The Employer is: <b>Ministry of Communication and IT / Asan Khedmat</b>
<b>1.1(l)</b>	The Member in Charge is: <b>Will be specified after signing of the contract</b>
<b>1.1(o)</b>	The Service Provider is: <b>Will be specified after signing of the contract</b>
<b>1.2</b>	The Applicable Law is: <b>Laws of Islamic Republic of Afghanistan</b>
<b>1.3</b>	The language is : <b>English</b>
<b>1.4</b>	<b>The addresses are: Will be specified After Award of the contract</b> <b>Employer:</b> Attention: Facsimile: Email: <b>Service Provider:</b> Attention: Facsimile: Email:
<b>1.6</b>	The Authorized Representatives are: <b>Will be specified After Award of the contract</b> For the Employer: For the Service Provider:
<b>2.1</b>	The date on which this Contract shall come into effect is: <b>Will be Specified after award of the contract</b>
<b>2.2.2</b>	The Starting Date for the commencement of Services is: <b>Will be Specified after award of the contract</b>
<b>2.3</b>	The Intended Completion Date is: <b>Lot 1: After signing the contract will be directed by AK</b> <b>Lot 2: After signing the contract will be directed by AK</b>
<b>3.2.3(c)</b>	Activities prohibited after termination of this Contract are: <b>Not Applicable</b>

Number of GCC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
3.4	The risks and coverage by insurance shall be: <b>Not Applicable</b>
3.5(d)	The other actions are: <b>Not Applicable</b>
3.7.1	The overall liquidated damages will be applied as follow: The failures or damages for this services will be dealt as per <b>Penalties</b> mentioned under title: <b><u>Project inspection and monitoring, TOR, Section 5</u></b>
3.7.3	The percentage to be used for the calculation of Lack of performance Penalty(ies) is: as per <b>Penalties</b> mentioned under title: <b><u>Project inspection and monitoring, TOR, Section 5</u></b>
3.8	The performance Security shall be valid until a date <b>twenty-eight (28)</b> days from the Completion Date of the Contract.
5.1	The assistance and exemptions provided to the Service Provider are: <b>For both Lots indicated under title: <u>Facilities Provided by Client, TOR, Section 5</u></b>
6.2(a)	The amount in local currency is: <b>shall be specified after signing date of the contract</b>
6.2(b)	The amount in foreign currency or currencies is: <b>will be specified after signing of the contract</b>
6.4	Payments shall be made according to the following schedule: <b>For both lots indicated under title : <u>Payment Terms, TOR, Section 5</u></b>
6.5	Payment shall be made within <b>[45]</b> days of receipt of the invoice and the relevant documents specified in Sub-Clause 6.4, and within <b>[60]</b> days in the case of the final payment.  The interest rate is: <b>Not Applicable.</b>
6.6.1	Provision of Price adjustment: <b>Not Applicable.</b>
7.1	The principle and modalities of inspection of the Services by the Employer are as follows: As indicated Under title: <b>As indicated Under title: <u>Project inspection and Monitoring, TOR, Section 5.</u></b>  The Defects Liability Period is:  <b>Lot 1 : Will be directed by Ak Upon</b> <b>Lot 2: Will be directed by AK Upon</b>
	The Defects Liability Period is: <b>as per <u>Service Level Agreement</u> , TOR, Section 5 of this bid document</b>
8.2.4	Disputes shall be settled by arbitration in accordance with the following provisions:  1. <u>Selection of Arbitrators.</u> Each dispute submitted by a Party to arbitration shall be heard by a sole arbitrator or an arbitration panel composed of three arbitrators, in accordance with the following provisions:  (a) Where the Parties agree that the dispute concerns a technical matter, they may agree to appoint a sole arbitrator or, failing agreement on

Number of GCC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
	<p>the identity of such sole arbitrator within thirty (30) working days after receipt by the other Party of the proposal of a name for such an appointment by the Party who initiated the proceedings, either Party may apply to <b>Federation Internationals des Ingenieurs-Conseil (FIDIC) of Lausanne, Switzerland</b> for a list of not fewer than five nominees and, on receipt of such list, the Parties shall alternately strike names therefrom, and the last remaining nominee on the list shall be the sole arbitrator for the matter in dispute. If the last remaining nominee has not been determined in this manner within sixty (60) working days of the date of the list, <b>Federation Internationale des Ingenieurs-Conseil (FIDIC) of Lausanne, Switzerland</b> shall appoint, upon the request of either Party and from such list or otherwise, a sole arbitrator for the matter in dispute.</p> <p>(b) Where the Parties do not agree that the dispute concerns a technical matter, the Client and the Consultant shall each appoint one arbitrator, and these two arbitrators shall jointly appoint a third arbitrator, who shall chair the arbitration panel. If the arbitrators named by the Parties do not succeed in appointing a third arbitrator within thirty (30) working days after the latter of the two arbitrators named by the Parties has been appointed, the third arbitrator shall, at the request of either Party, be appointed by <b>the Secretary General of the Permanent Court of Arbitration, The Hague</b></p>
8.2.5	<p>(c) If, in a dispute subject to Clause SC 8.2 1.(b), one Party fails to appoint its arbitrator within thirty (30) working days after the other Party has appointed its arbitrator, the Party which has named an arbitrator may apply to <b>the Secretary General of the Permanent Court of Arbitration, The Hague</b> to appoint a sole arbitrator for the matter in dispute, and the arbitrator appointed pursuant to such application shall be the sole arbitrator for that dispute.</p> <p>2. <u>Rules of Procedure.</u> Except as stated herein, arbitration proceedings shall be conducted in accordance with the rules of procedure for arbitration of the United Nations Commission on International Trade Law (UNCITRAL) as in force on the date of this Contract.</p> <p>3. <u>Substitute Arbitrators.</u> If for any reason an arbitrator is unable to perform his function, a substitute shall be appointed in the same manner as the original arbitrator.</p> <p>4. <u>Nationality and Qualifications of Arbitrators.</u> The sole arbitrator or the third arbitrator appointed pursuant to paragraphs (a) through (c) of Clause SC 8.2 1 hereof shall be an internationally recognized legal or technical expert with extensive experience in relation to the matter in dispute and shall not be a national of the Consultant’s home country [or of the home country of any of their Members or Parties] or of the Government’s country. For the purposes of this Clause, “home country” means any of:</p> <p>(a) the country of incorporation of the Consultant [or of any of their</p>

<b>Number of GCC Clause</b>	<b>Amendments of, and Supplements to, Clauses in the General Conditions of Contract</b>
	<p>Members or Parties]; or</p> <p>(b) the country in which the Consultant’s [or any of their Members’ or Parties’] principal place of business is located; or</p> <p>(c) the country of nationality of a majority of the Consultant’s [or of any Members’ or Parties’] shareholders; or</p> <p>(d) the country of nationality of the Sub-Consultants concerned, where the dispute involves a subcontract.</p>

## **SECTION 8 PERFORMANCE SPECIFICATIONS AND DRAWINGS**

*[Describe Outputs and Performances, rather than Inputs, wherever possible.]*

**SECTION 9 CONTRACT FORMS**

**TABLE OF FORMS**

Letter of Acceptance **Form/07**

Performance Bank Guarantee (Conditional) **Form/08**

Performance Bank Guarantee (Unconditional) **Form/09**

Form of Contract **Form/10**

Bank Guarantee for Advance Payment **Form/11**

**NCS Form/07**  
**LETTER OF ACCEPTANCE**

*[Letterhead paper of the Employer]*

**Reference No:**

**Date:** (            )

**From:**

**Address:**

**To:**

**Address :)**

This letter of acceptance is issued pursuant to article 23 of procurement Law and Rule number 85 of Procurement Procedures and thereby you are informed that your offer presented on (    ) for the procurement of (    ) with the total value of (    ), as verified in accordance with the procedures for the bidders of the concerning bidding documents, has been accepted by this entity.

Therefore, you are requested to submit the contract performance guarantee, as indicated in concerning bidding documents and is indicated below, in line with above-stated articles of the procurement law and procedures and the provisions of article 28 of the law and Rule no. 78 of the Procurement Procedures, within 10 calendar days from the date of issue of this memo. Otherwise, your bid guarantee shall not be released, according to the provisions of article 29 of the Procurement Law. For further information refer to the following table:

Procurement/Contract Specifications:
Procurement No:
Contract Total Value:
Type of Contract Performance Guarantee:
Contract Performance Guarantee Amount:
Contract Signing Date:
Contract Signing Location:

Full Name:

Job:

Signature<sup>14</sup> and date:

\_\_\_\_\_

**NCS Form/08**

**PERFORMANCE BANK GUARANTEE (CONDITIONAL)**

This Agreement is made on the \_\_\_\_\_ day \_\_\_\_\_ between \_\_\_\_\_ hereinafter called "THE GUARANTOR", of the one part and \_\_\_\_\_ hereinafter called "THE EMPLOYER" of the other part.

Whereas,

- (1) This Agreement is supplemental to a contract, hereinafter called "THE CONTRACT", made between \_\_\_\_\_ of \_\_\_\_\_, hereinafter called "THE SERVICE PROVIDER", of the one part and the Employer of the other part whereby the Service Provider agreed and undertook to execute the Services of \_\_\_\_\_ for the sum of \_\_\_\_\_ being the Contract Price; and
- (2) The Guarantor has agreed to guarantee the due performance of the Contract in the manner hereinafter appearing.

Now therefore the Guarantor hereby agrees with the Employer that upon receipt of:

- (1) a written notice to the Guarantor from the Service Provider, or
- (2) a written notice to the Guarantor from the Adjudicator, or
- (3) a binding arbitration or Court award confirming that the amount of the Guarantee is payable to the Employer,

the Guarantor will indemnify and pay the Employer the sum of \_\_\_\_\_, \_\_\_\_\_ such sum being payable in the types and proportions of currencies in which the Contract Price is payable, provided that the Employer or his authorized representative has notified the Guarantor to that effect and has made a claim against the Guarantor not later than the date of issue of the Defects Liability Certificate.

The Guarantor shall not be discharged or released from his Guarantee by an arrangement between the Service Provider and the Employer, with or without the consent of the Guarantor, or by any alteration in the obligations undertaken by the Service Provider, or by any forbearance on the part of the Service Provider, whether as to the payment, time, performance or otherwise, and any notice to the Guarantor of any such arrangement, alteration, or forbearance is hereby expressly waived.

Signed by

for and on behalf of the Guarantor in the presence of

Signed by

for and on behalf of the Employer in the presence of

**NCS Form/09**

**BANK GUARANTEE (UNCONDITIONAL)**

To:

Whereas \_\_\_\_\_, hereinafter called "THE SERVICE PROVIDER", has undertaken, in pursuance of Contract No. \_\_\_\_\_ dated \_\_\_\_\_ to execute \_\_\_\_\_, hereinafter called "THE CONTRACT";

And whereas it has been stipulated by you in the said Contract that the Service Provider shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security for compliance with his obligations in accordance with the Contract;

And whereas we have agreed to give the Service Provider such a Bank Guarantee;

Now therefore we hereby affirm that we are the Guarantor and responsible to you, on behalf of the Service Provider, up to a total of \_\_\_\_\_, \_\_\_\_\_, such sum being payable in the types and proportions of currencies in which the Contract Price is payable, and we undertake to pay you, upon your first written demand and without cavil or argument, any sum or sums within the limits of \_\_\_\_\_ as aforesaid without your needing to prove or to show grounds or reasons for your demand for the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the Service Provider before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the Contract or of the Services to be performed there under or of any of the Contract documents which may be made between you and the Service Provider shall in any way release us from any liability under this Guarantee, and we hereby waive notice of any such change, addition, or modification.

This Guarantee shall be valid until a date twenty-eight (28) days from the date of issue of the Certificate of Completion.

Signature and seal of the Guarantor:

Name of Bank:

Address:

Date:

**NCS Form/10**

**FORM OF CONTRACT**

*[Letterhead paper of the Employer]*

**UNIT PRICE REMUNERATION**

THIS CONTRACT, hereinafter called the “CONTRACT”, is made the *[day]* day of the month of *[month]*, *[year]*, between, on the one hand, *[name of the Employer]*, hereinafter called the “EMPLOYER”, and, on the other hand, *[name of Service Provider]*, hereinafter called the “SERVICE PROVIDER”.

*[NOTE: In the text below text in brackets is optional; all notes should be deleted in final text. If the Service Provider consist of more than one entity, the above should be partially amended to read as follows: “...on the other hand, a joint venture consisting of the following entities, each of which will be jointly and severally liable to the Employer for all the Service Provider’s obligations under this Contract, namely, *[name of Service Provider]* and *[name of Service Provider]*, hereinafter called the “Service Provider”.]*

WHEREAS

- (a) the Employer has requested the Service Provider to provide certain Services as defined in the General Conditions of Contract attached to this Contract, hereinafter called the “SERVICES”;
- (b) the Service Provider, having represented to the Employer that they have the required professional skills, and personnel and technical resources, have agreed to provide the Services on the terms and conditions set forth in this Contract at a contract price of *[Insert the price amount in words and figures]*;
- (c) the Employer guarantees that adequate public funds have been budgeted and allotted and are also available for managing the procurement proceedings toward the cost of the project to eligible payments under the contract;

NOW THEREFORE the parties hereto hereby agree as follows:

1. The following documents shall be deemed to form and be read and construed as part of this Agreement, and the priority of the documents shall be as follows:

- (a) the Letter of Acceptance;
- (b) the Service Provider’s Bid;
- (c) the Special Conditions of Contract;
- (d) the General Conditions of Contract;
- (e) the Specifications;
- (f) the Priced Activity Schedule; and
- (g) The following Appendices: *[NOTE: If any of these Appendices are not used, the words “NOT USED” should be inserted below next to the title of the Appendix and on the sheet attached hereto carrying the title of that Appendix].*

Appendix A: Description of the Services

Appendix B: Schedule of Payments

Appendix C: Key Personnel and Subcontractors

Appendix D: Breakdown of Contract Price in Foreign Currency

Appendix E: Breakdown of Contract Price in Local Currency

Appendix F: Services and Facilities Provided by the Employer

2. The mutual rights and obligations of the Employer and the Service Provider shall be as set forth in the Contract, in particular:
  - (a) the Service Provider shall carry out the Services in accordance with the provisions of the Contract; and
  - (b) the Employer shall make payments to the Service Provider in accordance with the provisions of the Contract.

IN WITNESS WHEREOF, the Parties hereto have caused this Contract to be signed in their respective names as of the day and year first above written.

For and on behalf of *[name of Employer]*

*[Authorized Representative]*

For and on behalf of *[name of Service Provider]*

*[Authorized Representative]*

*[NOTE: If the Service Provider consists of more than one entity, all these entities should appear as signatories, e.g., in the following manner:]*

For and on behalf of each of the Members of the Service Provider

*[name of member]*

*[Authorized Representative]*

*[name of member]*

*[Authorized Representative]*

**NCS Form/11**

**BANK GUARANTEE FOR ADVANCE PAYMENT**

To:

In accordance with the provisions of the Conditions of Contract, Sub-Clause 6.4 “Terms and Conditions of Payment” of the above-mentioned Contract, \_\_\_\_\_, hereinafter called “THE SERVICE PROVIDER”, shall deposit with \_\_\_\_\_ a Bank Guarantee to guarantee his proper and faithful performance under the said Clause of the Contract in an amount of \_\_\_\_\_

We, the \_\_\_\_\_, as instructed by the Service Provider, agree unconditionally and irrevocably to guarantee as primary obligator and not as Surety merely, the payment to \_\_\_\_\_ on his first demand without whatsoever right of objection on our part and without his first claim to the Service Provider, in the amount not exceeding \_\_\_\_\_

We further agree that no change or addition to or other modification of the terms of the Contract or of Services to be performed there under or of any of the Contract documents which may be made between \_\_\_\_\_ and the Service Provider, shall in any way release us from any liability under this Guarantee, and we hereby waive notice of any such change, addition, or modification.

This Guarantee shall remain valid and in full effect from the date of the advance payment under the Contract until \_\_\_\_\_ receives full repayment of the same amount from the Service Provider.

Yours truly,

Signature and seal:

Name of Bank/Financial Institution:

Address:

Date: