



**Islamic Republic of Afghanistan
Ministry of Communication and Information Technology
Afghan Telecommunication Corporation (AFTEL)**

NON-CONSULTING SERVICES BIDDING DOCUMENTS

International Competitive Bidding (ICB)

**Procurement of Non-Consultancy Services
For
International Roaming**

Lump sum Contract

Address of Procuring Entity: Mohammad Jan Khan Watt, MOCIT, Post Building,
4th Floor, Procurement Department

Reference No: MCIT-AFTEL/ICB/NCS-236/97

No of Lots: One lot

Budget No: Ordinary Budget of Afghan Telecom

Issued On: 27 Oct/2018

SBD FOR PROCUREMENT OF NON-CONSULTING SERVICES

SUMMARY

PART 1 – BIDDING PROCEDURES

SECTION 1 INSTRUCTION TO BIDDERS (ITB)

This Section provides relevant information to help Bidders prepare their bids. Information is also provided on the submission, opening, and evaluation of bids and on the award of Contracts. **Section 1 contains provisions that are to be used without modification.**

SECTION 2 BIDDING DATA SHEET (BDS)

This Section consists of provisions that are specific to each procurement and that supplement the information or requirements included in Section 1, Instructions to Bidders.

SECTION 3 BIDDING FORMS

This Section contains the forms which are to be completed by the Bidder and submitted as part of his Bid.

SECTION 4 ELIGIBLE COUNTRIES

This Section contains information regarding eligible countries.

PART 2 – ACTIVITY SCHEDULE

SECTION 5 SCHEDULE OF REQUIREMENTS

This Section contains the activity schedule.

PART 3 – CONDITIONS OF CONTRACT AND CONTRACT FORMS

SECTION 6 GENERAL CONDITIONS OF CONTRACT (GCC)

This Section contains the general clauses to be applied in all contracts. **The text of the clauses in this Section shall not be modified.**

SECTION 7 SPECIAL CONDITIONS OF CONTRACT (SCC)

The contents of this Section supplement the General Conditions of Contract and shall be prepared by the Employer.

SECTION 8 PERFORMANCE SPECIFICATIONS AND DRAWINGS

This section contains Specifications that are intended only as information for the Employer or the person drafting the bidding documents.

SECTION 9 CONTRACT FORMS

This Section contains forms which, once completed, will form part of the Contract. The forms for **Performance Security** and **Advance Payment Security**, when required, shall only be completed by the successful Bidder after contract award.

ACRONYMS

BDS	Bidding Data Sheet
BRT	Business Receipt Tax
GCC	General Conditions of Contract
GoA	Government of Afghanistan
ITB	Instruction to Bidders
JV	Joint Venture
MOF	Ministry of Finance
NOT	National Open Tender
PPU	Procurement Policy Unit
SCC	Special Conditions of Contract
SBD	Standard Bidding Documents
TIN	Tax Identification Number
TS	Technical Specifications

PART I BIDDING PROCEDURES

SECTION 1	INSTRUCTION TO BIDDERS (ITB)
SECTION 2	BIDDING DATA SHEET (BDS)
SECTION 3	BIDDING FORMS
SECTION 4	ELIGIBLE COUNTRIES

SECTION 1 INSTRUCTION TO BIDDERS

A. GENERAL	
1. Scope of the Bid	1.1 The Employer, as defined in the Bidding Data Sheet (BDS) , invites bids for the Services, as described in the Appendix A to the Contract. The name and identification number of the Contract is provided in the BDS .
	1.2 The successful Bidder will be expected to complete the performance of the Services by the Intended Completion Date provided in the BDS .
2. Source of Funds	2.1 The Employer guarantees that adequate public funds have been budgeted and allotted and are also available for managing the procurement proceedings toward the cost of the project as specified in the BDS . The Purchaser intends to apply a portion of the public funds as identified in the BDS , to eligible payments under the contract for which this Bidding Documents are issued.
	2.2 For the purpose of this provision, “PUBLIC FUNDS” defines any monetary resources appropriated to procuring entities under Government budget, or revenues generated by statutory bodies and corporations or aid grants and credits put at the disposal of procuring entities by the development partners through the Government.
3. Eligible Bidders	3.1 This Invitation for Bids is open to all bidders from eligible countries. Any materials, equipment, and Services to be used in the performance of the Contract shall have their origin in eligible source countries.
	3.2 All bidders shall provide in Section 3, Bidding Forms, a statement that the Bidder (including all members of a joint venture and subcontractors) is not associated, nor has been associated in the past, directly or indirectly, with the consultant or any other entity that has prepared the design, specifications, and other documents for the Project or being proposed as Project Manager for the Contract. A firm that has been engaged by the Procuring Entity to provide Consultant Services for the preparation or supervision of the Services, and any of its affiliates, shall not be eligible to bid.
	3.3 Government-owned enterprises in the Islamic Republic of Afghanistan may only participate if they are legally and financially autonomous, operate under commercial law, and are not a dependent agency of the Employer.
	3.4 It is strictly prohibited to make any withdrawal from the project budget for the purpose of any payment to persons or entities, or for any import of goods, if such payment or import, to the knowledge of the GoA, is prohibited by a decision of the United Nations Security Council, taken under Chapter VII of the Charter of the United Nations.

	3.5 Bidders shall not be under a declaration of ineligibility for corrupt and fraudulent practices issued by the Islamic Republic of Afghanistan in accordance with ITB Sub-Clause 37.1
4. Qualification of the Bidder	4.1 All bidders shall provide in Section 3, Bidding Forms, a preliminary description of the proposed work method and schedule, including drawings and charts, as necessary.
	<p>4.2 All bidders shall include the following information and documents with their bids in Section 3, unless otherwise stated in the BDS:</p> <ul style="list-style-type: none"> (a) copies of original documents defining the constitution or legal status, place of registration, and principal place of business; written power of attorney of the signatory of the Bid to commit the Bidder; (b) total monetary value of Services performed for any of the last five (5) years; (c) experience in Services of a similar nature and size for any of the last five (5) years, and details of Services under way or contractually committed; and names and address of clients who may be contacted for further information on those contracts; (d) list of major items of equipment proposed to carry out the Contract; (e) qualifications and experience of key site management and technical personnel proposed for the Contract; (f) reports on the financial standing of the Bidder, such as profit and loss statements and auditor's reports for the past five (5) years; (g) evidence of adequacy of working capital for this Contract (access to line(s) of credit and availability of other financial resources); (h) authority to the Employer to seek references from the Bidder's bankers; (i) information regarding any litigation, current or during the last five (5) years, in which the Bidder is involved, the parties concerned, and disputed amount; and (j) Proposals for subcontracting components of the Services amounting to more than ten (10) percent of the Contract Price.
	<p>4.3 Bids submitted by a joint venture of two (2) or more firms as partners shall comply with the following requirements, unless otherwise stated in the BDS:</p> <ul style="list-style-type: none"> (a) the Bid shall include all the information listed in ITB Sub-Clause

	<p>4.2 above for each joint venture partner;</p> <ul style="list-style-type: none"> (b) the Bid shall be signed so as to be legally binding on all partners; (c) the Bid shall include a copy of the agreement entered into by the joint venture partners defining the division of assignments to each partner and establishing that all partners shall be jointly and severally liable for the execution of the Contract in accordance with the Contract terms; (d) one (1) of the partners shall be nominated as being in charge, authorized to incur liabilities, and receive instructions for and on behalf of any and all partners of the joint venture; and (e) the execution of the entire Contract, including payment, shall be done exclusively with the partner in charge.
	<p>4.4 To qualify for award of the Contract, bidders shall meet the following minimum qualifying criteria:</p> <ul style="list-style-type: none"> (a) annual volume of Services of at least the amount specified in the BDS; (b) experience as prime contractor in the provision of at least two (2) service contracts of a nature and complexity equivalent to the Services over the last five (5) years (to comply with this requirement, Services contracts cited should be at least seventy (70) percent complete) as specified in the BDS; (c) proposals for the timely acquisition (own, lease, hire, etc.) of the essential equipment listed in the BDS; (d) Contract Manager with five (5) years' experience in Services of an equivalent nature and volume, including no less than three years as Manager; and (e) liquid assets and/or credit facilities, net of other contractual commitments and exclusive of any advance payments which may be made under the Contract, of no less than the amount specified in the BDS. <p>A consistent history of litigation or arbitration awards against the Applicant or any partner of a Joint Venture may result in disqualification.</p>
	<p>4.5 The figures for each of the partners of a joint venture shall be added together to determine the Bidder's compliance with the minimum qualifying criteria of ITB Sub-Clause 4.4(a), (b) and (e); however, for a joint venture to qualify the partner in charge must meet at least forty (40) percent of those minimum criteria for an individual Bidder and other</p>

	<p>partners at least twenty-five (25) percent of the criteria. Failure to comply with this requirement will result in rejection of the joint venture's Bid. Subcontractors' experience and resources will not be taken into account in determining the Bidder's compliance with the qualifying criteria, unless otherwise stated in the BDS.</p>
5. One Bid per Bidder	<p>5.1 Each Bidder shall submit only one (1) Bid, either individually or as a partner in a joint venture. A Bidder who submits more than one (1) Bid (other than as a subcontractor or in cases of alternatives that have been permitted or requested) will cause all the proposals with the Bidder's participation to be disqualified.</p>
6. Cost of bidding	<p>6.1 The Bidder shall bear all costs associated with the preparation and submission of his Bid, and the Employer will in no case be responsible or liable for those costs.</p>
7. Site Visit	<p>7.1 The Bidder, at the Bidder's own responsibility and risk, is encouraged to visit and examine the Site of required Services and its surroundings and obtain all information that may be necessary for preparing the Bid and entering into a contract for the Services. The costs of visiting the Site shall be at the Bidder's own expense.</p>
B. BIDDING DOCUMENTS	
8. Content of Bidding Documents	<p>8.1 The set of bidding documents comprises the documents listed in the table below and addenda issued in accordance with ITB Clause 10:</p> <p>Section 1 Instructions to Bidders</p> <p>Section 2 Bidding Data Sheet</p> <p>Section 3 Bidding Forms</p> <p>Section 4 Eligible Countries</p> <p>Section 5 Activity Schedule</p> <p>Section 6 General Conditions of Contract</p> <p>Section 7 Special Conditions of Contract</p> <p>Section 8 Performance Specifications and Drawings (if applicable)</p> <p>Section 9 Contract Forms</p>
	<p>8.2 The Bidder is expected to examine all instructions, forms, terms, and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or to submit a bid not substantially responsive to the bidding documents in every respect will be at the Bidder's risk and may result in the rejection of its bid. Sections 3, 5, and 9 should be completed and returned with the Bid in the number of</p>

	copies specified in the BDS .
9. Clarification of Bidding Documents	9.1 A prospective Bidder requiring any clarification of the bidding documents may notify the Employer in writing or by email at the Employer's address indicated in the invitation to bid. The Employer will respond to any request for clarification received earlier than Seven (7) days prior to the deadline for submission of bids. Copies of the Employer's response will be forwarded to all purchasers of the bidding documents, including a description of the inquiry, but without identifying its source.
10. Amendment of Bidding Documents	10.1 Before the deadline for submission of bids, the Employer may modify the bidding documents by issuing addenda.
	10.2 Any addendum thus issued shall be part of the bidding documents and shall be communicated in writing or by email to all purchasers of the bidding documents. Prospective bidders shall acknowledge receipt of each addendum by email to the Employer.
	10.3 To give prospective bidders reasonable time in which to take an addendum into account in preparing their bids, the Employer shall extend, as necessary, the deadline for submission of bids, in accordance with ITB Sub-Clause 20.2 below.
C. PREPARATION OF BIDS	
11. Language of the Bid	11.1 The bid prepared by the Bidder, as well as all correspondence and documents relating to the bid exchanged by the Bidder and the Employer shall be written in the language specified in the BDS . Supporting documents and printed literature furnished by the Bidder may be in another language provided they are accompanied by an accurate translation of the relevant passages in the language specified in the Bidding Data Sheet, in which case, for purposes of interpretation of the Bid, the translation shall govern.
12. Document Comprising the Bid	12.1 The Bid submitted by the Bidder shall comprise the following: <ul style="list-style-type: none"> (a) The Form of Bid (in the format indicated in Section 3); (b) Bid Security; (c) Priced Activity Schedule; (d) Qualification Information Form and Documents; (e) Alternative offers where invited; and (f) Any other materials required to be completed and submitted by bidders, as specified in the BDS.
	12.2 Bidders bidding for this contract together with other contracts stated in

	the IFB to form a package will so indicate in the bid together with any discounts offered for the award of more than one contract.
13. Bid Prices	13.1 The Contract shall be for the Services, as described in Appendix A to the contract and in the Specifications, Section 8, based on the priced Activity Schedule, Section 5, submitted by the Bidder.
	13.2 The Bidder shall fill in rates and prices for all items of the Services described in the in Specifications (or Terms of Reference), Section 8 and listed in the Activity Schedule, Section 5. Items for which no rate or price is entered by the Bidder will not be paid for by the Employer when executed and shall be deemed covered by the other rates and prices in the Activity Schedule.
	13.3 All duties, taxes, and other levies payable by the Service Provider under the Contract, or for any other cause, as of the date twenty-eight (28) days prior to the deadline for submission of bids, shall be included in the total Bid price submitted by the Bidder.
	13.4 If provided for in the BDS , the rates and prices quoted by the Bidder shall be subject to adjustment during the performance of the Contract in accordance with and the provisions of Clause 6.6 of the General Conditions of Contract and/or Special Conditions of Contract. The Bidder shall submit with the Bid all the information required under the Special Conditions of Contract and of the General Conditions of Contract.
	13.5 For the purpose of determining the remuneration due for additional Services, a breakdown of the lump-sum price shall be provided by the Bidder in the form of Appendices D and E to the Contract.
14. Currencies of Bid and Payment	14.1 The lump sum price shall be quoted by the Bidder separately in the following currencies: <ul style="list-style-type: none"> (a) for those inputs to the Services which the Bidder expects to provide from within the Employer's country, the prices shall be quoted in the currency of the Employer's country, unless otherwise specified in the BDS; and (b) for those inputs to the Services which the Bidder expects to provide from outside the Employer's country, the prices shall be quoted in up to any three currencies of international use.
	14.2 Bidders shall indicate details of their expected foreign currency requirements in the Bid.
	14.3 Bidders may be required by the Employer to justify their foreign currency requirements and to substantiate that the amounts included in

	the Lump Sum are reasonable and responsive to ITB Sub-Clause 14.1.
15. Bid Validity	15.1 Bids shall remain valid for the period specified in the BDS .
	15.2 In exceptional circumstances, the Employer may request that the bidders extend the period of validity for a specified additional period. The request and the bidders' responses shall be made in writing or by email. A Bidder may refuse the request without forfeiting the Bid Security. A Bidder agreeing to the request will not be required or permitted to otherwise modify the Bid, but will be required to extend the validity of Bid Security for the period of the extension, and in compliance with ITB Clause 16 in all respects.
	15.3 In the case of contracts in which the Contract Price is fixed (not subject to price adjustment), if the period of bid validity is extended by more than sixty (60) days, the amounts payable in local and foreign currency to the Bidder selected for award, shall be increased by applying to both the local and the foreign currency component of the payments, respectively, the factors specified in the request for extension, for the period of delay beyond sixty (60) days after the expiry of the initial bid validity, up to the notification of award. Bid evaluation will be based on the Bid prices without taking the above correction into consideration.
16. Bid Security	16.1 The Bidder shall furnish, as part of the Bid, a Bid Security or a Bid-Securing Declaration, if required, as specified in the BDS .
	<p>16.2 The Bid Security shall be in the amount specified in the BDS and denominated in the currency of the Employer's Country or a freely convertible currency, and shall:</p> <ul style="list-style-type: none"> (a) In cash, or at the bidder's option, be in the form of either a letter of credit, or a bank guarantee from a banking institution; (b) be issued by a reputable institution selected by the bidder and located in any eligible country; (c) be substantially in accordance with one of the forms of Bid Security included in Section 9, Contract Forms, or other form approved by the Employer prior to bid submission; (d) be payable promptly upon written demand by the Employer in case the conditions listed in ITB Sub-Clause 16.5 are invoked; (e) be submitted in its original form; copies will not be accepted; (f) remain valid for a period of twenty-eight (28) days beyond the validity period of the bids, as extended, if applicable, in accordance with ITB Sub-Clause 15.2.

	16.3 If a Bid Security or a Bid- Securing Declaration is required in accordance with ITB Sub-Clause 16.1, any bid not accompanied by a substantially responsive Bid Security or Bid Securing Declaration in accordance with ITB Sub-Clause 16.1, shall be rejected by the Employer as non-responsive.
	16.4 The Bid Security of unsuccessful Bidders shall be returned as promptly as possible upon the successful Bidder's furnishing of the Performance Security pursuant to ITB Clause 34.
	<p>16.5 The Bid Security may be forfeited or the Bid Securing Declaration executed:</p> <ul style="list-style-type: none"> (a) if a Bidder withdraws its bid during the period of bid validity specified by the Bidder on the Bid Submission Form, except as provided in ITB Sub-Clause 15.2; or (b) if a Bidder refuses to accept a correction of an arithmetical error appearing on the face of the bid; (c) if a Bidder had provided bogus information about his/her eligibility; (d) if the successful Bidder fails to: <ul style="list-style-type: none"> (i) sign the Contract in accordance with ITB Clause 33; (ii) furnish a Performance Security in accordance with ITB Clause 34.
	16.6 The Bid Security or Bid- Securing Declaration of a JV must be in the name of the JV that submits the bid. If the JV has not been legally constituted at the time of bidding, the Bid Security or Bid-Securing Declaration shall be in the names of all future partners as named in the letter of intent to constitute the JV.
17. Alternative Proposals by Bidders	17.1 Unless otherwise indicated in the BDS , alternative bids shall not be considered.
	17.2 When alternative times for completion are explicitly invited, a statement to that effect will be included in the BDS , as will the method of evaluating different times for completion.
	17.3 Except as provided under ITB Sub-Clause 17.4 below, bidders wishing to offer technical alternatives to the requirements of the bidding documents must first submit a Bid that complies with the requirements of the bidding documents, including the scope, basic technical data, graphical documents and specifications. In addition to submitting the basic Bid, the Bidder shall provide all information necessary for a complete evaluation of the alternative by the Employer, including calculations,

	<p>technical specifications, breakdown of prices, proposed work methods and other relevant details. Only the technical alternatives, if any, of the lowest evaluated Bidder conforming to the basic technical requirements shall be considered by the Employer. Alternatives to the specified performance levels shall not be accepted.</p>
	<p>17.4 When bidders are permitted in the BDS to submit alternative technical solutions for specified parts of the Services, such parts shall be described in the Specifications (or Terms of Reference) and Drawings, Section 8. In such case, the method for evaluating such alternatives will be as indicated in the BDS.</p>
<p>18. Format and Signing of Bid</p>	<p>18.1 The Bidder shall prepare one original of the documents comprising the Bid as described in ITB Clause 12 of these Instructions to Bidders, bound with the volume containing the Form of Bid, and clearly marked "ORIGINAL". In addition, the Bidder shall submit copies of the Bid, in the number specified in the BDS, and clearly marked as "COPIES". In the event of discrepancy between them, the original shall prevail.</p>
	<p>18.2 The original and all copies of the Bid shall be typed or written in indelible ink and shall be signed by a person or persons duly authorized to sign on behalf of the Bidder, pursuant to Sub-Clauses 4.2(a) or 4.3(b), as the case may be. All pages of the Bid where entries or amendments have been made shall be initialed by the person or persons signing the Bid.</p>
	<p>18.3 The Bid shall contain no alterations or additions, except those to comply with instructions issued by the Employer, or as necessary to correct errors made by the Bidder, in which case such corrections shall be initialed by the person or persons signing the Bid.</p>
<p>D. SUBMISSION OF BIDS</p>	
<p>19. Sealing and Marking the Bids</p>	<p>19.1 The Bidder shall seal the original and all copies of the Bid in two inner envelopes and one outer envelope, duly marking the inner envelopes as "ORIGINAL" and "COPIES".</p>
	<p>19.2 The inner and outer envelopes shall:</p> <ul style="list-style-type: none"> (a) be addressed to the Employer at the address provided in the BDS; (b) bear the name and identification number of the Contract as defined in the BDS and Special Conditions of Contract; and (c) provide a warning not to open before the specified time and date for Bid opening as defined in the BDS.

	19.3 In addition to the identification required in ITB Sub-Clause 19.2, the inner envelopes shall indicate the name and address of the Bidder to enable the Bid to be returned unopened in case it is declared late, pursuant to ITB Clause 21.
	19.4 If the outer envelope is not sealed and marked as above, the Employer will assume no responsibility for the misplacement or premature opening of the Bid.
20. Deadline for submission of Bids	20.1 Bids shall be delivered to the Employer at the address specified above no later than the time and date specified in the BDS .
	20.2 The Employer may extend the deadline for submission of bids by issuing an amendment in accordance with ITB Clause 10, in which case all rights and obligations of the Employer and the bidders previously subject to the original deadline will then be subject to the new deadline.
21. Late Bids	21.1 Any Bid received by the Employer after the deadline prescribed in ITB Clause 20 will be returned unopened to the Bidder.
22. Modification and Withdrawal of Bid	22.1 Bidders may modify or withdraw their bids by giving notice in writing before the deadline prescribed in ITB Clause 20.
	22.2 Each Bidder's modification or withdrawal notice shall be prepared, sealed, marked, and delivered in accordance with ITB Clauses 18 and 19, with the outer and inner envelopes additionally marked "MODIFICATION" or "WITHDRAWAL", as appropriate.
	22.3 No Bid may be modified after the deadline for submission of Bids.
	22.4 Withdrawal of a Bid between the deadline for submission of bids and the expiration of the period of Bid validity specified in the BDS or as extended pursuant to ITB Sub-Clause 15.2 may result in the forfeiture of the Bid Security pursuant to ITB Clause 16.
	22.5 Bidders may only offer discounts to, or otherwise modify the prices of their bids by submitting Bid modifications in accordance with this clause, or included in the original Bid submission.
E. BID OPENING AND EVALUATION	
23. Bid Opening	23.1 The Employer will open the bids, including modifications made pursuant to ITB Clause 22, in the presence of the bidders' representatives who choose to attend at the time and in the place specified in the BDS .
	23.2 Envelopes marked "WITHDRAWAL" shall be opened and read out first. Bids for which an acceptable notice of withdrawal has been submitted pursuant to ITB Clause 22 shall not be opened.

	23.3 The bidders' names, the Bid prices, the total amount of each Bid and of any alternative Bid (if alternatives have been requested or permitted), any discounts, Bid modifications and withdrawals, the presence or absence of Bid Security, and such other details as the Employer may consider appropriate, will be announced by the Employer at the opening. No bid shall be rejected at bid opening except for the late bids pursuant to ITB Clause 21; Bids, and modifications, sent pursuant to ITB Clause 22 that are not opened and read out at bid opening will not be considered for further evaluation regardless of the circumstances. Late and withdrawn bids will be returned unopened to the bidders.
	23.4 The Employer will prepare minutes of the Bid opening, including the information disclosed to those present in accordance with ITB Sub-Clause 23.3.
24. Process to be Confidential	24.1 Information relating to the examination, clarification, evaluation, and comparison of bids and recommendations for the award of a contract shall not be disclosed to bidders or any other persons not officially concerned with such process until the award to the successful Bidder is notified of the award. Any effort by a Bidder to influence the Employer's processing of bids or award decisions may result in the rejection of his Bid.
	24.2 If, after notification of award, a bidder wishes to ascertain the grounds on which its bid was not selected, it should address its request to the Employer, who will provide written explanation. Any request for explanation from one bidder should relate only to its own bid; information about the bid of competitors will not be addressed.
25. Clarification of Bids	25.1 To assist in the examination, evaluation, and comparison of bids, the Employer may, at the Employer's discretion, ask any Bidder for clarification of the Bidder's Bid, including breakdowns of the prices in the Activity Schedule, and other information that the Employer may require. The request for clarification and the response shall be in writing or by email, telex, or facsimile, but no change in the price or substance of the Bid shall be sought, offered, except as required to confirm the correction of arithmetic errors discovered by the Employer in the evaluation of the bids in accordance with ITB Clause 27.
	25.2 Subject to ITB Sub-Clause 25.1, no Bidder shall contact the Employer on any matter relating to its bid from the time of the bid opening to the time the contract is awarded. If the Bidder wishes to bring additional information to the notice of the Employer, he should do so in writing.
	25.3 Any effort by the Bidder to influence the Employer in the Employer's bid evaluation or contract award decisions may result in the rejection

	of the Bidder's bid.
26. Examination of Bids and Determination of Responsiveness	26.1 Prior to the detailed evaluation of bids, the Employer will determine whether each Bid (a) meets the eligibility criteria defined in ITB Clause 3; (b) has been properly signed; (c) is accompanied by the required securities; and (d) is substantially responsive to the requirements of the bidding documents.
	26.2 A substantially responsive Bid is one which conforms to all the terms, conditions, and specifications of the bidding documents, without material deviation or reservation. A material deviation or reservation is one (a) which affects in any substantial way the scope, quality, or performance of the Services; (b) which limits in any substantial way, inconsistent with the bidding documents, the Employer's rights or the Bidder's obligations under the Contract; or (c) whose rectification would affect unfairly the competitive position of other bidders presenting substantially responsive bids.
	26.3 If a Bid is not substantially responsive, it will be rejected by the Employer, and may not subsequently be made responsive by correction or withdrawal of the nonconforming deviation or reservation.
27. Correction of Errors	27.1 Bids determined to be substantially responsive will be checked by the Employer for any arithmetic errors. Arithmetical errors will be rectified by the Employer on the following basis: if there is a discrepancy between unit prices and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected; if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; if there is a discrepancy between the amounts in figures and in words, the amount in words will prevail.
	27.2 The amount stated in the Bid will be adjusted by the Employer in accordance with the above procedure for the correction of errors and, with the concurrence of the Bidder, shall be considered as binding upon the Bidder. If the Bidder does not accept the corrected amount, the Bid will be rejected, and the Bid Security may be forfeited in accordance with ITB Sub-Clause 16.5(b).
28. Currency for Bid Evaluation	<p>28.1 The Employer will convert the amounts in various currencies in which the Bid Price, corrected pursuant to ITB Clause 27, is payable (excluding Provisional Sums but including Day work where priced competitively) to either:</p> <p>(a) the currency of the Employer's country at the selling rates established for similar transactions by the authority specified in the BDS on the date stipulated in the BDS, for the amount</p>

	<p>payable in the currency of the Employer's country;</p> <p>OR</p> <p>(b) a currency widely used in international trade, such as the Euro or U.S. dollar, stipulated in the BDS, at the selling rate of exchange published in the international press as stipulated in the BDS on the date stipulated in the BDS, for the amounts payable in foreign currency;</p>
29. Evaluation and Comparison of Bids	29.1 The Employer will evaluate and compare only the bids determined to be substantially responsive in accordance with ITB Clause 26.
	<p>29.2 In evaluating the bids, the Employer will determine for each Bid the evaluated Bid price by adjusting the Bid price as follows:</p> <p>(a) making any correction for errors pursuant to ITB Clause 27;</p> <p>(b) excluding provisional sums and the provision, if any, for contingencies in the Activity Schedule, Section 5, but including Day work, when requested in the Specifications (or Terms of Reference) Section 8;</p> <p>(c) making an appropriate adjustment for any other acceptable variations, deviations, or alternative offers submitted in accordance with ITB Clause 17; and</p> <p>(d) making appropriate adjustments to reflect discounts or other price modifications offered in accordance with ITB Sub-Clause i.</p>
	29.3 The Employer reserves the right to accept or reject any variation, deviation, or alternative offer. Variations, deviations, and alternative offers and other factors, which are in excess of the requirements of the bidding documents or otherwise result in unsolicited benefits for the Employer will not be taken into account in Bid evaluation.
	29.4 The estimated effect of any price adjustment conditions under Sub-Clause 6.6 of the General Conditions of Contract, during the period of implementation of the Contract, will not be taken into account in Bid evaluation.
30. Preference for Domestic Bidders	30.1 Domestic bidders shall not be eligible for any margin of preference in Bid evaluation.
F. AWARD OF CONTRACT	
31. Award Criteria	31.1 Subject to ITB Clause 32, the Employer will award the Contract to the Bidder whose Bid has been determined to be substantially responsive to the bidding documents and who has offered the lowest evaluated Bid

	<p>price, provided that such Bidder has been determined to be (a) eligible in accordance with the provisions of ITB Clause 3, and (b) qualified in accordance with the provisions of ITB Clause 4.</p> <p>31.2 If, pursuant to ITB Sub-Clause 12.2 this contract is being let on a “SLICE AND PACKAGE” basis, the lowest evaluated Bid Price will be determined when evaluating this contract in conjunction with other contracts to be awarded concurrently, taking into account any discounts offered by the bidders for the award of more than one contract.</p>
32. Employer’s Right to Accept any Bid and to Reject any or all Bids	<p>32.1 Notwithstanding ITB Clause 31, the Employer reserves the right to accept or reject any Bid, and to cancel the bidding process and reject all bids, at any time prior to the award of Contract, without thereby incurring any liability to the affected Bidder or bidders or any obligation to inform the affected Bidder or bidders of the grounds for the Employer’s action.</p>
33. Notification of Award and Signing of Agreement	<p>33.1 The Bidder whose Bid has been accepted will be notified of the award by the Employer prior to expiration of the Bid validity period written or by email, or facsimile confirmed by registered letter from the Employer. This letter (hereinafter and in the Conditions of Contract called the “LETTER OF ACCEPTANCE”) will state the sum that the Employer will pay the Service provider in consideration of the execution, completion, and maintenance of the Services by the Service provider as prescribed by the Contract (hereinafter and in the Contract called the “CONTRACT PRICE”).</p> <p>33.2 The notification of award will constitute the formation of the Contract.</p> <p>33.3 The Contract, in the form provided in the bidding documents, will incorporate all agreements between the Employer and the successful Bidder. It will be signed by the Employer and sent to the successful Bidder along with the Letter of Acceptance. Within Ten (10) days of receipt of the Contract, the successful bidder shall sign the Contract and return it to the Employer, together with the required performance security pursuant to Clause 34.</p> <p>33.4 Upon fulfillment of ITB Sub-Clause 33.3, the Employer will promptly notify the unsuccessful Bidders the name of the winning Bidder and that their bid security will be returned as promptly as possible.</p> <p>33.5 If, after notification of award, a bidder wishes to ascertain the grounds on which its bid was not selected, it should address its request to the Employer. The Employer will promptly respond in writing to the unsuccessful Bidder.</p>

34. Performance Security	34.1 Within Ten (10) days after receipt of the Letter of Acceptance, the successful Bidder shall deliver to the Employer a Performance Security in the amount and in the form stipulated in the BDS , denominated in the type and proportions of currencies in the Letter of Acceptance and in accordance with the General Conditions of Contract.
	34.2 The Performance Security provided by the successful Bidder in the form of a Bank Guarantee, shall be issued either (a) at the Bidder's option, by a bank located in the country of the Employer or a foreign bank through a correspondent bank located in the country of the Employer, or (b) with the agreement of the Employer directly by a foreign bank acceptable to the Employer.
	34.3 Failure of the successful Bidder to comply with the requirements of ITB Sub-Clause 34.1 shall constitute sufficient grounds for cancellation of the award and forfeiture of the Bid Security.
35. Advance Payment and Security	35.1 The Employer will provide an Advance Payment on the Contract Price as stipulated in the Conditions of Contract, subject to the amount stated in the BDS .
36. Adjudicator	36.1 The Employer proposes the person named in the BDS to be appointed as Adjudicator under the Contract, at an hourly fee specified in the BDS , plus reimbursable expenses. If the Bidder disagrees with this proposal, the Bidder should so state in the Bid. If, in the Letter of Acceptance, the Employer has not agreed on the appointment of the Adjudicator, the Adjudicator shall be appointed by the Appointing Authority designated in the Special Conditions of Contract at the request of either party.
37. Corrupt and Fraudulent Practices	<p>37.1 It is the Government's policy to require that Purchasers, as well as Bidders, Suppliers, and Contractors and their subcontractors under Government-financed contracts, observe the highest standard of ethics during the procurement and execution of such contracts¹. In pursuance of this policy, the Government:</p> <p>(a) Defines, for the purpose of this provision, the terms set forth as follows:</p> <p>(i) "CORRUPT PRACTICE" is the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party²;</p>

¹ In this context, any action taken by a Bidder, Supplier, Contractor, or a sub-Contractor to influence the procurement process or contract execution for undue advantage is improper.

² "ANOTHER PARTY" refers to a public official acting in relation to the procurement process or contract execution. In this context, "PUBLIC OFFICIAL" includes Government staff and employees of other organizations taking or reviewing procurement decisions.

	<p>(ii) “FRAUDULENT PRACTICE” is any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party³ to obtain a financial or other benefit or to avoid an obligation;</p> <p>(iii) “COLLUSIVE PRACTICE” is an arrangement between two or more parties⁴ designed to achieve an improper purpose, including to influence improperly the actions of another party;</p> <p>(iv) “COERCIVE PRACTICE” is impairing or harming, or threatening to impair or harm, directly or indirectly, any party⁵ or the property of the party to influence improperly the actions of a party;</p> <p>(v) “OBSTRUCTIVE PRACTICE” is:</p> <ul style="list-style-type: none"> • Deliberately destroying, falsifying, altering or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede a Government investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; and/or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or • Acts intended to materially impede the exercise of the Government’s inspection and audit rights provided for under sub-clause 3.1(e) below. <p>(b) will reject a proposal for award if it determines that the Bidder recommended for award has, directly or through an agent, engaged in corrupt, fraudulent, collusive, coercive or obstructive practices in competing for the contract in question;</p> <p>(c) will sanction and prosecute any procurement official if it finds out that at any time that representative of the procuring entity engaged in corrupt, fraudulent, collusive, or practices during the procurement or the execution of the contract, without the procuring entity having taken timely and appropriate action satisfactory to the Government to address such practices when they occur;</p> <p>(d) will sanction a firm or individual, including declaring ineligible, either indefinitely or for a stated period of time, to be awarded a GoA financed contract if it at any time determines that the firm has, directly or through an agent, engaged in corrupt, fraudulent, collusive, coercive or obstructive practices in competing for, or in executing, a GoA financed</p>
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³ A “PARTY” refers to a public official; the terms “BENEFIT” and “OBLIGATION” relate to the procurement process or contract execution; and the “ACT OR OMISSION” is intended to influence the procurement process contract execution.

⁴ “PARTIES” refers to participants in the procurement process (including officials) attempting to establish Bid prices at artificial, non competitive levels.

⁵ a “PARTY” refers to a participant in the procurement process or contract execution.

	<p>contract; and</p> <p>(e) will have the right to require that a provision be included in bidding documents and in contracts financed by the entity, requiring Bidders, suppliers, and contractors and their sub-contractors to permit the Government to inspect their accounts and records and other documents relating to the Bid submission and contract performance and to have them audited by auditors appointed by the Government.</p>
	<p>37.2 Furthermore, Bidders shall be aware of the provision stated in Sub-Clauses 1.7 and 2.6.1 of the General Conditions of Contract.</p>

SECTION 2 BIDDING DATA SHEET

ITB Clause	Amendments of, and Supplements to, Clauses in the Instruction to Bidders
A. GENERAL	
ITB 1.1	The Employer is: Ministry of Communication and Information Technology/Afghan Telecommunication Corporation (AFTEL)
	The name and identification number of the Contract is: International Roaming, MCIT-AFTEL/ICB/NCS-236/97 Type of Contract: Lump Sum Contract
ITB 1.2	The Intended Completion Date is: as per TOR for 3 years
ITB 2.1	The Project is: International Roaming
ITB 2.2	The public funds are identified as: Afghan Telecom Fund
ITB 4.2	The Qualification Information and Bidding forms to be submitted are as follows: <ol style="list-style-type: none"> 1. Updated Business License, all filled; 2. Signed & stamped forms stated in Section 4 (Bidding Forms) of this bid document; 3. Bid Security Declaration (if applicable); 4. Bid Signatory Authority; 5. Updated tax clearance document for latest financial period before this bid opening session; 6. Copies of Contracts for completed Same nature experience in one year of the last five year; 7. Copies of Completed contracts during last 5 years; 8. Written evidences for Financial ability; 9. Signed and stamped declaration of not-having conflict of interest; 10. Signed and Stamped commitment that the bidder is not debarred; 11. Signed and stamped commitment that the bidder not convicted to any criminal issues within last two years; and 12. Signed and stamped commitment not be in liquidation or insolvency.
ITB 4.2 (d)	list of major items of equipment proposed to carry out the Contract;{Insert List of Items}, Not Applicable
ITB 4.2 (e)	qualifications and experience of key site management and technical personnel proposed for the Contract;{ Insert List of Key Personal} Not Applicable

ITB 4.3	<p>The information needed for Bids submitted by joint ventures is as follows:</p> <ul style="list-style-type: none"> (a) The Bid shall be signed so as to be legally binding on all partners; (b) The Bid shall include a copy of the agreement entered into by the joint venture partners defining the division of assignments to each partner and establishing that all partners shall be jointly and severally liable for the execution of the Contract in accordance with the Contract terms; (c) One (1) of the partners shall be nominated as being in charge, authorized to incur liabilities, and receive instructions for and on behalf of any and all partners of the joint venture; and (d) The execution of the entire Contract, including payment, shall be done exclusively with the partner in charge.
ITB 4.4	<p>The qualification criteria in Sub-Clause 4.4 are modified as follows:</p> <ul style="list-style-type: none"> (a) Average Annual volume turnover of Services of for the last five years (b) Experience as prime contractor in the provision of at least one service contracts of a nature and complexity equivalent to the Services over the last five (5) years (to comply with this requirement, Services contracts cited should be at least seventy (70) percent complete) (c) Proposals for the timely acquisition (own, lease, hire, etc.) of the essential equipment. (d) Contract Manager with five (5) years' experience in Services of an equivalent nature and volume, including no less than three years as Manager; and (e) Liquid assets and/or credit facilities, net of other contractual commitments and exclusive of any advance payments which may be made under the Contract, of no less than the amount.

ITB 4.4(a)	<p>The minimum required average annual volume of Services for the successful Bidder of the last five (5) years shall be:</p> <p>the minimum required average annual turnover volume of supplied NCS for the successful Bidder for the last five (5) years shall be: 193,000.00 USD (Hundred ninety Three thousand)</p> <p>To fulfill the requirement of annual volume turn over, the bidders should provide the certified audit financial statement of the last five years, balance sheet which is papered and verified by independent certified accountant or independent audit or any other financial statement (bank statement) which shows the deposit from execution of bidder's past or on-going contract.</p>
ITB 4.4(b)	<p>The experience required to be demonstrated by the Bidder should include as a minimum that he has executed during the last five (5) years the following:</p> <ul style="list-style-type: none"> - Bidders must provide evidence of having executed at least one contract of similar nature - Roaming Contracts with other companies - International Carrier Contracts - Fraud Management System contracts <p>in one year of the last five years. Value of at least one similar contract executed in one year of the last 5 years must be equal to or more than the value indicated below: 90,000.00 USD (ninety thousand)</p> <p>The bidders must provide updated tax clearance document for latest financial period for his past performance for domestic bidders</p> <p>Subcontractors' experience shall not be taken into account.</p>

ITB 4.4(e)	<p>The minimum amount of liquid assets and/or credit facilities net of other contractual commitments of the successful Bidder shall be:</p> <p>Bidders shall include a bank statement, unconditional line of credit or any other reputed document indicating their financial status and ability to perform the contract as follow:</p> <p>USD 48,000.00 (Fourth Eight Thousand)</p> <p>If a bank statement is submitted for liquid assets purpose, it must show an ending balance of sufficient amount as required in the bidding document.</p> <p>The issued date of bank statement must be between the date of invitation for bid (advertisement) and the date of latest deadline for submission of the bid (bid Opening date).</p> <p>If the issued date of submitted bank statement or any evidence for financial ability of the bidder be before invitation for bid, the bid shall be rejected and declared non-responsive.</p> <p>Note: Line of Credit is accepted as per attached Form No. 06, Section 3, and Bidding Forms according to Letter No. 5505\4249 Dated 28\07\1396 of Da Afghanistan Bank. Either Any other form of line of credit or credit facility or conditional LoC/credit facility shall not be accepted or the bid shall be declared non-responsive.</p>
ITB 4.5	<p>If a bid submitted as Joint Venture the figures shall be as following.</p> <p>The figures for each of the partners of a joint venture shall be added together to determine the Bidder's compliance with the minimum qualifying criteria of ITB Sub-Clause 4.4(a), (b), (d) and (e); however, for a joint venture to qualify the partner in charge must meet at least forty (40) percent of those minimum criteria for an individual Bidder and other partners at least twenty-five (25) percent of the criteria. Failure to comply with this requirement will result in rejection of the joint venture's Bid.</p> <p>Subcontractors' experience shall not be taken into account.</p>

B. BIDDING DATA	
ITB 9.1	<p>A pre-bid Meeting will be held { Insert the exact time} at below Address: Not Applicable.</p> <p>Address: Ministry of Communication and Information Technology Afghan Telecommunication Corporation (AFTEL) Procurement Directorate, Muhammad Jan Khan Watt, Post Parcel Building, 4th Floor</p> <p>Attention: Sayd Kabir Sadat/ Procurement Assistant/AFTEL</p> <p>E-mail: k.sadat@salaam.af</p> <p>Copy to: sayed.eklil@afghantelecom.af</p> <p>Telephone: +93 (0) 744419027 / 0749416655</p> <p>Date and Time:</p>
C. PREPARATION OF BIDS	
ITB 11.1	<p>Language of the bid: English</p> <p>If a bid is submitted in another language, the bidder is required to translate his submitted bid through a certified translator with his own expenses.</p>
ITB 12.1	<p>The Bid submitted by the Bidder shall comprise the following:</p> <p>The Form of Bid (in the format indicated in Section 3);</p> <ul style="list-style-type: none"> ✓ Bid submission Form/01 ✓ Qualification Information Form/02 ✓ Priced Schedule Form/03 ✓ Bid-Securing Declaration Form/05 (if it is applicable) ✓ Line of credit Form/06 (If necessary) ✓ Latest Bank Statement
ITB 13.4	<p>The Contract [Is Not] subject to price adjustment in accordance with Clause 6.6 of the General Conditions of Contract.</p>
ITB 14.1(a)	<p>Local inputs shall be quoted in: USD</p> <p>The bidder shall quote only in USD. The bids received in AFN/ any other free convertible currencies shall be converted to USD as rate of exchange (selling rate) published by the Da Afghanistan Bank based on rate of exchange (selling rate) prevailing on the date of 28 days prior to the latest deadline for submission of bids and the contract will be concluded in USD and paid accordingly.</p>

ITB 15.1	<p>The period of Bid validity shall be 120 days after the deadline for Bid submission of bid.</p> <p>If the bid validity of any submitted bid is less than 120 days, the bid shall be rejected and declared non-responsive.</p>						
ITB 16.1	<p>Bid shall include a bid security (as bank guarantee form) issued by a bank acceptable to the employer.</p> <p>The bid security must be valid for 28 days after the expiration of the bid validity. Any bid security less than 148 days counted from the latest bid submission date (bid opening date), the bid shall be considered non-responsive.</p> <p>Any other forms of securities or cash other than a bank guarantee are not acceptable as bid security.</p> <p>Scan copy or photo copy of bid security shall not be accepted.</p> <p>Note:</p> <p>In case of a joint venture, the bid security must be in the name of all partners to the joint ventures that submits the bid; otherwise, the offered bid shall be rejected.</p> <p>Bid-Securing; using the Form included in Section 3 Bidding Forms, Form/04.</p> <p>The Bidder shall provide bid security as part of the Bid, in form of bank guarantee, According to {Form/04} of Bidding Forms, section 3 of this bid document.</p>						
ITB 216.2	<p>Bid security amount is : 7,700.00 USD (seven thousand Seven hundred USD)</p> <table><tr><td>S/No</td><td>Bid Security Validity period in number of days</td><td>Bid Security amount (Bank Guarantee) in US \$ or an equivalent amount in freely convertible currency)</td></tr><tr><td>1</td><td>148 days from the date of last deadline for submission of bids</td><td>7,700.00 USD</td></tr></table> <p>The Bidder shall provide bid security as part of the Bid, in form of bank guarantee, According to {Form/04} of Bidding Forms, section 3 of this bid</p>	S/No	Bid Security Validity period in number of days	Bid Security amount (Bank Guarantee) in US \$ or an equivalent amount in freely convertible currency)	1	148 days from the date of last deadline for submission of bids	7,700.00 USD
S/No	Bid Security Validity period in number of days	Bid Security amount (Bank Guarantee) in US \$ or an equivalent amount in freely convertible currency)					
1	148 days from the date of last deadline for submission of bids	7,700.00 USD					

	document. The bidder should provide the bid security in USD.
ITB 16.6	The Bid Security of a JV must be in the name of the all JV partners that submits the bid. Otherwise the offered bid shall be rejected.
ITB 17.1	Alternative bids [are Not] permitted.
ITB 17.2	Alternative times for completion [are Not] permitted.
ITB 17.4	Alternative technical solutions shall be permitted for the following parts of the Services: Not Applicable If alternative technical solutions are permitted, the evaluation method will be as follows: Not Applicable
ITB 18.1	The number of copies of the Bid to be completed and returned shall be: 1 original + 1 copy + 1 flash memory or CD
D. SUBMISSION OF BIDS	
ITB 19.2	The Employer's address for the purpose of Bid submission is: Address: Mohammad Jan Khan Wat, Ministry of Telecommunications and Information Technology, Afghan Telecommunication Corporation (AFTEL), Post Parcel Building, Procurement Department, 4st Floor Attention: Sayd Kabir sadat - procurement Assistant/AFTEL Email: k.sadat@salaam.af CC: sayed.eklil@afghantelecom.af Telephone: +93-749416655 _ +93-7444190277 For identification of the bid the envelopes should indicate: Contract: International Roaming Ref No: MCIT-AFTEL/ICB/NCS-236/97
ITB 20.1	The deadline for submission of bids shall be: Date : : 28 November, 2018 Time : 10:00 am at Kabul local time
E. BID OPENING AND EVALUATION	
ITB 23.1	Address: Mohammad Jan Khan Wat, Ministry of Telecommunications and Information Technology, Afghan Telecommunication Corporation (AFTEL), Post Parcel Building, Procurement Department, 4st Floor Attention: Sayd Kabir sadat - procurement Coordinator/AFTEL Email: k.sadat@salaam.af CC: sayed.eklil@afghantelecom.af Telephone: +93-749416655 _ +93-7444190277

	<p>Date : : 28 November, 2018</p> <p>Time : 10:00 am at Kabul local time</p> <p>For identification of the bid the envelopes should indicate:</p> <p>Contract: International Roaming</p> <p>Ref No: MCIT-AFTEL/ICB/NCS-236/97</p> <p>In case the specified deadline day of bid opening is declared holiday for the purchaser, the bids shall be submitted and opened at the specified time on the next working day.</p>
ITB 28.1	<p>Currency chosen for the purpose of converting to a common currency: USD</p> <p>Source of exchange rate: Da Afghanistan Bank</p> <p>Exchange rate date: 28 days prior to the latest date for submission of bid</p>
ITB 30.1	<p>Domestic preference shall be apply as per Afghanistan rule of procedures for public procurement and issued circulars in regard against support document to prove the eligibility of bidder for margin of preference in Bid evaluation.</p>
F. AWARD OF CONTRACT	
ITB 34.1	<p>The Performance Security acceptable to the Employer shall be the in the Standard Form of: An unconditional Bank Guarantee for an amount of 10% (ten percent) of the Contract Price</p>
ITB 35.1	<p>The provision of Advance Payment shall be: Not Applicable.</p>

SECTION 3 BIDDING FORMS

TABLE OF FORMS

Form Number	Heading of Form
NCS Form/01	Bid Submission Form
NCS Form/02	Qualification Information Form
NCS Form/03	Price Schedule
NCS Form/04	Bid Security Form
NCS Form/05	Bid-Securing Declaration Form
NCS Form/06	Line of credit

NCS FORM /01
BID SUBMISSION FORM

[Date]

To: *[name and address of Employer]*

Having examined the bidding documents including addenda No, we offer to execute the *[name and identification number of Contract]* in accordance with the Conditions of Contract, specifications, drawings and activity schedule accompanying this Bid for the Contract Price of *[amount in numbers]*, *[amount in words]* *[names of currencies]*.

The Contract shall be paid in the following currencies:

Currency	Amount payable in currency	Inputs for which foreign currency is required
(a)		
(b)		

We accept the appointment of *[name proposed in the Bidding Data Sheet]* as the Adjudicator.

[or]

We do not accept the appointment of *[name proposed in the Bidding Data Sheet]* as the Adjudicator, and propose instead that *[name]* be appointed as Adjudicator, whose daily fees and biographical data are attached.

This Bid and your written acceptance of it shall constitute a binding Contract between us. We understand that you are not bound to accept the lowest or any Bid you receive.

We hereby confirm that this Bid complies with the Bid validity and Bid Security required by the bidding documents and specified in the Bidding Data Sheet.

Authorized Signature: _____

Name and Title of Signatory: _____

Name of Bidder: _____

Address: _____

NCS Form/02
QUALIFICATION INFORMATION FORM

1. Individual Bidders or Individual Members of Joint Ventures

1.1 Constitution or legal status of Bidder: *[attach copy]*

Place of registration: *[insert]*

Principal place of business: *[insert]*

Power of attorney of signatory of Bid: *[attach]*

1.2 Total average annual volume of Services performed in five (5) years, in the internationally traded currency specified in the BDS:

N o	Project name/Service type	Clien t	Value of Contract	Year of Completion

1.3 Services performed as prime Service Provider on the provision of Services of a similar nature and volume over the last five (5) years. The values should be indicated in the same currency used for Item 1.2 above. Also list details of work under way or committed, including expected completion date.

Project name and country	Name of employer and contact person	Type of Services provided and year of completion	Value of contract
(a)			
(b)			

1.4 Major items of Service Provider's Equipment proposed for carrying out the Services. List all information requested below. Refer also to ITB Sub-Clause 4.2(d).

Item of equipment	Description, make, and age (years)	Condition (new, good, poor) and number available	Owned, leased (from whom?), or to be purchased (from whom?)
(a)			
(b)			

	1.5 Qualifications and experience of key personnel proposed for administration and execution of the Contract. Attach biographical data. Refer also to ITB Sub-Clause 4.2(e) and GCC Clause 4.1.		
Position	Name	Years of experience (general)	Years of experience in proposed position
(a)			
(b)			

1.6 Proposed subcontracts and firms involved.

Sections of the Services	Value of subcontract	Subcontractor (name and address)	Experience in providing similar Services
(a)			
(b)			

	1.7 Financial reports for the last five (5) years: balance sheets, profit and loss statements, auditors' reports, etc. <i>[List below and attach copies]</i>					
	1.8 Evidence of access to financial resources to meet the qualification requirements: cash in hand, lines of credit, etc.					
	S/n o	Name of Bank	Currency	Account No#	Issued Date	
	We certify/confirm that we comply with eligibility requirements as per ITB Clause 3.					
	1.9 Name, address, and telephone, telex, and facsimile numbers of banks that may provide references if contacted by the Employer.					
	1.10 Information regarding any litigation, current or within the last five years, in which the Bidder is or has been involved.					

Other party(ies)	Cause of dispute	Details of litigation award	Amount involved
(a)			
(b)			

	<p>1.11 Statement of compliance with the requirements of ITB Sub-Clause 3.2.</p> <p>1.12 Proposed Program (service work method and schedule). Descriptions, drawings, and charts, as necessary, to comply with the requirements of the bidding documents.</p>
2. Joint Ventures	<p>2.1 The information listed in 1.1 to 1.11 above shall be provided for each partner of the joint venture.</p> <p>2.2 The information in 1.12 above shall be provided for the joint venture.</p> <p>2.3 Attach the power of attorney of the signatory (ies) of the Bid authorizing signature of the Bid on behalf of the joint venture.</p> <p>2.4 Attach the Agreement among all partners of the joint venture (and which is legally binding on all partners), which shows that:</p> <ul style="list-style-type: none"> (a) all partners shall be jointly and severally liable for the execution of the Contract in accordance with the Contract terms; (b) one of the partners will be nominated as being in charge, authorized to incur liabilities, and receive instructions for and on behalf of any and all partners of the joint venture; and (c) the execution of the entire Contract, including payment, shall be done exclusively with the partner in charge.
3. Additional Requirements	<p>3.1 Bidders should provide any additional information required in the BDS and to fulfill the requirements of ITB Sub-Clause 4.1, if applicable.</p>

Authorized Signature: _____

Name and Title of Signatory: _____

Name of Bidder: _____

Address: _____

NCS Form/03

Price Schedule

Price has to be provided based on TOR which is attached in the BD:

S.N	Description	Unit	Quantity	Unit price (figures)	Unit Price (word)	Total Price
	Refer to attached ToR for details as indicated in section 8 (Performance Specifications and Drawings) for price purpose					
Total above in USD currency						

Authorized Signature:_____

Name and Title of Signatory:_____

Name of Bidder_____

NCS Form/04

BID SECURITY: BANK GUARANTEE FORM

[The Bank shall fill in this Bank Guarantee Form in accordance with the instructions indicated.]

BENEFICIARY:

DATE:

BID GUARANTEE No.:

We have been informed that _____, hereinafter called "THE BIDDER", has submitted to you its bid dated, hereinafter called "THE BID" for the execution of _____ under Invitation for Bids No. _____, "THE IFB".

Furthermore, we understand that, according to your conditions, bids must be supported by a bid guarantee.

At the request of the Bidder, we _____ hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of *[Insert the amount in words and figures]* upon receipt by us of your first demand in writing accompanied by a written statement stating that the Bidder is in breach of its obligation(s) under the bid conditions, because the Bidder:

- (a) has modified or withdrawn its Bid during the period of bid validity specified by the Bidder in the Form of Bid; or
- (b) has refused to accept a correction of an arithmetical error appearing on the face of the bid; or
- (c) had provided bogus information about his/her eligibility; or
- (d) having been notified of the acceptance of its Bid by the Purchaser during the period of bid validity, (i) fails or refuses to execute the Contract Form; or (ii) fails or refuses to furnish the performance security, if required, in accordance with the Instructions to Bidders.

This guarantee will expire: (a) if the Bidder is the successful bidder, upon our receipt of copies of the contract signed by the Bidder and the performance security issued to you upon the instruction of the Bidder; or (b) if the Bidder is not the successful bidder, upon the earlier of (i) our receipt of a copy of your notification to the Bidder of the name of the successful bidder; or (ii) twenty-eight days after the expiration of the Bidder's Bid.

Consequently, any demand for payment under this guarantee must be received by us at the office on or before that date.

This guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No. 458.

[Signature]

NCS Form/05
BID-SECURING DECLARATION
NOT APPLICABLE

[The Bidder shall fill in this Form in accordance with the instructions indicated]

Date: *[Insert the date (as day, month and year)]*

Bid No.: *[Insert the number of bidding process]*

Alternative No.: *[Insert the identification No if this is a Bid for an alternative]*

To: *[Insert complete name of Purchaser]*

We, the undersigned, declare that:

We understand that, according to your conditions, bids must be supported by a Bid-Securing Declaration;

We accept that we will automatically be suspended from being eligible for bidding in any contract with the Purchaser for the period of time of *[2 year]* starting on *[insert the date]*, if we are in breach of our obligation(s) under the bid conditions, because we:

- (a) have modified or withdrawn our Bid during the period of bid validity specified in the Form of Bid;
- (b) have refused to accept a correction of an arithmetical error appearing on the face of the bid;
- (c) have provided bogus information about his/her eligibility; or
- (d) having been notified of the acceptance of our Bid by the Purchaser during the period of bid validity, (i) fail or refuse to execute the Contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the ITB.

We understand this Bid Securing Declaration shall expire if we are not the successful Bidder, upon the earlier of (i) our receipt of your notification to us of the name of the successful Bidder; or (ii) twenty-eight (28) days after the expiration of our Bid.

Signed: *[Insert the signature of person whose name and capacity are shown]*

In the capacity of *[Insert the legal capacity of person signing the Bid Securing Declaration]*

Name: *[Insert complete name of person signing the Bid Securing Declaration]*

Duly authorized to sign the bid for and on behalf of: *[insert complete name of Bidder]*

Dated on _____ day of _____, _____ *[Insert date of signing]*

Corporate Seal (where appropriate)

[Note: In case of a Joint Venture, the Bid Securing Declaration must be in the name of all partners to the Joint Venture that submits the bid.]

NCS Form/06
LINE OF CREDIT

(The bank is obliged to arrange this standard form on its official sheet without any modification/changes except for the inside of the arc)

Name of beneficiary: { *Insert name of the bidder to whom this line of credit will be issued* }

No: {*Insert the line of credit number*}

Date: {*Insert the issue date of line of credit document*}

To: {*Insert the relevant Entity Name/Ministry*}

According to request No {.....} date {...../...../.....} {*Insert name of the bidder to whom this line of credit will be issued*}, Line of credit over {*Amount of line of credit*} has been issued. This line of credit is terminated or modified only in case of termination of the procurement process/contract for which the document is issued.

This line of credit is approved in accordance to provisions of laws, regulations, circulars and orders of the Da Afghanistan Bank and as per policies, procedures and internal guidelines of the bank, considering the delegated authority on these policies, by {*senior managers, credit committee, the board of directors or the bank's supervisory board*}. The line of credit has been awarded to the bidders after the receipt of fees and the bank's commission.

This line of credit only in case of winning of {*Insert name of the bidder to whom this line of credit will be issued*} in bidding of {*Insert the Reference Number & Project Name*} is utilizable from the bidder and is valid up to {*expiration date*}.

Signature: {*The signature of responsible employee*}

Stamp: {*Stamp of Bank*}

SECTION 4 ELIGIBLE COUNTRIES

ELIGIBILITY FOR THE PROVISION OF GOODS, WORKS AND SERVICES IN PUBLIC FUNDS FINANCED PROCUREMENT

The entity permits firms and individuals from all countries to offer goods, works and services for Public funds Financed projects. As an exception, firms of a Country or goods manufactured in a Country may be excluded if:

- (a) as a matter of law or official regulation, the Islamic Republic of Afghanistan prohibits commercial relations with that Country, provided that the entity is satisfied that such exclusion does not preclude effective competition for the supply of the Goods or Works required; or
- (b) by an Act of Compliance with a Decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, the Procuring Entity's country prohibits any import of goods from that Country or any payments to persons or entities in that Country.

For the information of bidders, at the present time firms, goods and services from the following countries are excluded from this bidding:

- (a) With reference to national legislation:
[List all the countries]
- (b) With reference to international commitments:
[List all the countries]

PART III CONDITIONS OF CONTRACT AND CONTRACT FORMS

SECTION 6	GENERAL CONDITIONS OF CONTRACT
SECTION 7	SPECIAL CONDITIONS OF CONTRACT
SECTION 8	PERFORMANCE SPECIFICATIONS AND DRAWINGS
SECTION 9	CONTRACT FORMS

SECTION 6 GENERAL CONDITIONS OF CONTRACT

1. GENERAL CONDITIONS	
1.1 Definitions	<p>Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:</p> <ul style="list-style-type: none">(a) The Adjudicator is the person appointed jointly by the Employer and the Contractor to resolve disputes in the first instance, as provided for in Sub-Clause 8.2 hereunder.(b) “Activity Schedule” is the priced and completed list of items of Services to be performed by the Service Provider forming part of his Bid.(c) “Completion Date” means the date of completion of the Services by the Service Provider as certified by the Employer.(d) “Contract” means the Contract signed by the Parties, to which these General Conditions of Contract (GCC) are attached, together with all the documents listed in Clause 1 of such signed Contract.(e) “Contract Price” means the price to be paid for the performance of the Services, in accordance with Clause 6.(f) “Day works” means varied work inputs subject to payment on a time basis for the Service Provider’s employees and equipment, in addition to payments for associated materials and administration.(g) “Employer” means the party who employs the Service Provider.(h) “Foreign Currency” means any currency other than the currency of the Islamic Republic of Afghanistan.(i) “GCC” means these General Conditions of Contract.(j) “Government” means the Government of the Islamic Republic of Afghanistan.(k) “Local Currency” means the currency of the Islamic Republic of Afghanistan.(l) “Member,” in case the Service Provider consist of a joint venture of more than one entity, means any of these entities; “Members” means all these entities, and

	<p>“Member in Charge” means the entity specified in the SCC to act on their behalf in exercising all the Service Provider’ rights and obligations towards the Employer under this Contract.</p> <p>(m) “Party” means the Employer or the Service Provider, as the case may be, and “Parties” means both of them.</p> <p>(n) “Personnel” means persons hired by the Service Provider or by any Subcontractor as employees and assigned to the performance of the Services or any part thereof.</p> <p>(o) “Service Provider” is a person or corporate body whose Bid to provide the Services has been accepted by the Employer.</p> <p>(p) “Service Provider’s Bid” means the completed bidding document submitted by the Service Provider to the Employer.</p> <p>(q) “SCC” means the Special Conditions of Contract by which the GCC may be amended or supplemented.</p> <p>(r) “Specifications” means the specifications of the service included in the bidding document submitted by the Service Provider to the Employer.</p> <p>(s) “Services” means the work to be performed by the Service Provider pursuant to this Contract, as described in Appendix A; and in the Specifications and Schedule of Activities included in the Service Provider’s Bid.</p> <p>(t) “Subcontractor” means any entity to which the Service Provider subcontracts any part of the Services in accordance with the provisions of Sub-Clauses 3.5 and 4.</p>
1.2 Applicable Law	The Contract shall be interpreted in accordance with the laws of the Employer’s country, unless otherwise specified in the Special Conditions of Contract (SCC) .
1.3 Language	This Contract has been executed in the language specified in the SCC , which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.
1.4 Notices	Any notice, request, or consent made pursuant to this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, telex, telegram, or facsimile to such

	Party at the address specified in the SCC.
1.5 Location	The Services shall be performed at such locations as are specified in Appendix A, in the specifications and, where the location of a particular task is not so specified, at such locations, whether in the Government's country or elsewhere, as the Employer may approve.
1.6 Authorized Representatives	Any action required or permitted to be taken, and any document required or permitted to be executed, under this Contract by the Employer or the Service Provider may be taken or executed by the officials specified in the SCC.
1.7 Inspection and Audit by the entity	The Service Provider shall permit the entity to inspect its accounts and records relating to the performance of the Services and to have them audited by auditors appointed by the entity, if so required by the entity.
1.8 Taxes and Duties	The Service Provider, Subcontractors, and their Personnel shall pay such taxes, duties, fees, and other impositions as may be levied under the Applicable Law, the amount of which is deemed to have been included in the Contract Price.
2. COMMENCEMENT, COMPLETION, MODIFICATION, AND TERMINATION OF CONTRACT	
2.1 Effectiveness of Contract	This Contract shall come into effect on the date the Contract is signed by both parties or such other later date as may be stated in the SCC.
2.2 Commencement of Services	
2.2.1 Program	Before commencement of the Services, the Service Provider shall submit to the Employer for approval a Program showing the general methods, arrangements, order and timing for all activities. The Services shall be carried out in accordance with the approved Program as updated.
2.2.2 Starting Date	The Service Provider shall start carrying out the Services thirty (30) days after the date the Contract becomes effective, or at such other date as may be specified in the SCC.
2.3 Intended Completion Date	Unless terminated earlier pursuant to Sub-Clause 2.6, the Service Provider shall complete the activities by the Intended Completion Date, as is specified in the SCC. If the Service Provider does not complete the activities by the Intended Completion Date, it shall be liable to pay liquidated damage as per Sub-Clause 3.8. In this case, the Completion Date will

	be the date of completion of all activities.
2.4 Modification	Modification of the terms and conditions of this Contract, including any modification of the scope of the Services or of the Contract Price, may only be made by written agreement between the Parties and shall not be effective until the consent of the entity has been obtained.
2.5 Force Majeure	
2.5.1 Definition	For the purposes of this Contract, “ <i>Force Majeure</i> ” means an event which is beyond the reasonable control of a Party and which makes a Party’s performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.
2.5.2 No Breach of Contract	The failure of a Party to fulfill any of its obligations under the contract shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of <i>Force Majeure</i> , provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.
2.5.3 Extension of Time	Any period within which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of <i>Force Majeure</i> .
2.5.4 Payments	During the period of their inability to perform the Services as a result of an event of <i>Force Majeure</i> , the Service Provider shall be entitled to continue to be paid under the terms of this Contract, as well as to be reimbursed for additional costs reasonably and necessarily incurred by them during such period for the purposes of the Services and in reactivating the Service after the end of such period.
2.6 Termination	
2.6.1 By the Employer	<p>The Employer may terminate this Contract, by not less than thirty (30) days’ written notice of termination to the Service Provider, to be given after the occurrence of any of the events specified in paragraphs (a) through (f) of this Sub-Clause 2.6.1 and sixty (60) days’ in the case of the event referred to in (g).</p> <p>(a) if the Service Provider does not remedy a failure in the performance of its obligations under the Contract, within</p>

	<p>thirty (30) days after being notified or within any further period as the Employer may have subsequently approved in writing;</p> <p>(b) if the Service Provider become insolvent or bankrupt;</p> <p>(c) if, as the result of <i>Force Majeure</i>, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days; or</p> <p>(d) if the Service Provider, in the judgment of the Employer has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.</p> <p>For the purposes of this Sub-Clause:</p> <p>(i) “CORRUPT PRACTICE” is the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party⁶;</p> <p>(ii) “FRAUDULENT PRACTICE” is any actor omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party⁷ to obtain a financial or other benefit or to avoid an obligation;</p> <p>(iii) “COLLUSIVE PRACTICE” is an arrangement between two or more parties⁸ designed to achieve an improper purpose, including to influence improperly the actions of another party;</p> <p>(iv) “COERCIVE PRACTICE” is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party⁹;</p> <p>(v) “OBSTRUCTIVE PRACTICE” is:</p> <ul style="list-style-type: none"> deliberately destroying, falsifying, altering or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede a Government investigation into allegations of a
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⁶ “ANOTHER PARTY” refers to a public official acting in relation to the procurement process or contract execution. In this context, “PUBLIC OFFICIAL” includes Government staff and employees of other organisations taking or reviewing procurement decisions.

⁷ a “PARTY” refers to a public official; the terms “benefit” and “obligation” relate to the procurement process or contract execution; and the “act or omission” is intended to influence the procurement process or contract execution.

⁸ “PARTIES” refers to participants in the procurement process (including public officials) attempting to establish Bid prices at artificial, non competitive levels.

⁹ a “PARTY” refers to a participant in the procurement process or contract execution.

	<p>corrupt, fraudulent, coercive or collusive practice; and/or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or</p> <ul style="list-style-type: none"> acts intended to materially impede the exercise of the Government's inspection and audit rights.
2.6.2 By the Service Provider	<p>The Service Provider may terminate this Contract, by not less than thirty (30) days' written notice to the Employer, such notice to be given after the occurrence of any of the events specified in paragraphs (a) and (b) of this Sub-Clause 2.6.2:</p> <p>(a) if the Employer fails to pay any monies due to the Service Provider pursuant to this Contract and not subject to dispute pursuant to Clause 7 within forty-five (45) days after receiving written notice from the Service Provider that such payment is overdue; or</p> <p>(b) if, as the result of <i>Force Majeure</i>, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days.</p>
2.6.3 Payment Upon Termination	<p>Upon termination of this Contract pursuant to Sub-Clauses 2.6.1 or 2.6.2, the Employer shall make the following payments to the Service Provider:</p> <p>(a) remuneration pursuant to Clause 6 for Services satisfactorily performed prior to the effective date of termination;</p> <p>(b) except in the case of termination pursuant to paragraphs (a), (b), (d), (e), (f) of Sub-Clause 2.6.1, reimbursement of any reasonable cost incident to the prompt and orderly termination of the Contract, including the cost of the return travel of the Personnel.</p>
3. OBLIGATIONS OF THE SERVICE PROVIDER	
3.1 General	<p>The Service Provider shall perform the Services in accordance with the Specifications and the Activity Schedule, and carry out its obligations with all due diligence, efficiency, and economy, in accordance with generally accepted professional techniques and practices, and shall observe sound management practices, and employ appropriate advanced technology and safe methods. The Service Provider shall always act, in respect of any matter relating to this Contract or</p>

	to the Services, as faithful adviser to the Employer, and shall at all times support and safeguard the Employer's legitimate interests in any dealings with Subcontractors or third parties.
3.2 Conflict of Interests	
3.2.1 Service Provider Not to Benefit from Commissions and Discounts	The remuneration of the Service Provider pursuant to Clause 6 shall constitute the Service Provider's sole remuneration in connection with this Contract or the Services, and the Service Provider shall not accept for their own benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contract or to the Services or in the discharge of their obligations under the Contract, and the Service Provider shall use their best efforts to ensure that the Personnel, any Subcontractors, and agents of either of them similarly shall not receive any such additional remuneration.
3.2.2 Service Provider and Affiliates Not to be Otherwise Interested in Project	The Service Provider agree that, during the term of this Contract and after its termination, the Service Provider and its affiliates, as well as any Subcontractor and any of its affiliates, shall be disqualified from providing goods, works, or Services (other than the Services and any continuation thereof) for any project resulting from or closely related to the Services.
3.2.3 Prohibition of Conflicting Activities	<p>Neither the Service Provider nor its Subcontractors nor the Personnel shall engage, either directly or indirectly, in any of the following activities:</p> <ul style="list-style-type: none"> (a) during the term of this Contract, any business or professional activities in the Government's country which would conflict with the activities assigned to them under this Contract; (b) during the term of this Contract, neither the Service Provider nor their Subcontractors shall hire public employees in active duty or on any type of leave, to perform any activity under this Contract; (c) after the termination of this Contract, such other activities as may be specified in the SCC.
3.3 Confidentiality	The Service Provider, its Subcontractors, and the Personnel of either of them shall not, either during the term or within two (2) years after the expiration of this Contract, disclose any proprietary or confidential information relating to the Project, the Services, this Contract, or the Employer's business without the prior written consent of the Employer.

3.4 Insurance to be Taken Out by the Service Provider	The Service Provider (a) shall take out and maintain, and shall cause any Subcontractors to take out and maintain, at its (or the Subcontractors', as the case may be) own cost but on terms and conditions approved by the Employer, insurance against the risks, and for the coverage, as shall be specified in the SCC ; and (b) at the Employer's request, shall provide evidence to the Employer showing that such insurance has been taken out and maintained and that the current premiums have been paid.
3.5 Service Provider's Actions Requiring Employer's Prior Approval	<p>The Service Provider shall obtain the Employer's prior approval in writing before taking any of the following actions:</p> <ul style="list-style-type: none"> (a) entering into a subcontract for the performance of any part of the Services; (b) appointing such members of the Personnel not listed by name in Appendix C ("Key Personnel and Subcontractors"); (c) changing the Program of activities; and (d) any other action that may be specified in the SCC.
3.6 Reporting Obligations	The Service Provider shall submit to the Employer the reports and documents specified in Appendix B in the form, in the numbers, and within the periods set forth in the said Appendix.
3.7 Liquidated Damages	
3.7.1 Payment of Liquidated Damages	The Service Provider shall pay liquidated damages to the Employer at the rate per day stated in the SCC for each day that the Completion Date is later than the Intended Completion Date. The total amount of liquidated damages shall not exceed the amount defined in the SCC . The Employer may deduct liquidated damages from payments due to the Service Provider. Payment of liquidated damages shall not affect the Service Provider's liabilities.
3.7.2 Correction for Overpayment	If the Intended Completion Date is extended after liquidated damages have been paid, the Employer shall correct any overpayment of liquidated damages by the Service Provider by adjusting the next payment certificate.
3.7.3 Lack of Performance Penalty	If the Service Provider has not corrected a Defect within the time specified in the Employer's notice, a penalty for Lack of performance will be paid by the Service Provider. The amount to be paid will be calculated as a percentage of the

	cost of having the Defect corrected, assessed as described in Sub-Clause 7.2 and specified in the SCC .
3.8 Performance Security	The Service Provider shall provide the Performance Security to the Employer no later than the date specified in the Letter of acceptance. The Performance Security shall be issued in an amount and form and by a bank acceptable to the Employer, and denominated in the types and proportions of the currencies in which the Contract Price is payable. The performance Security shall be valid until a date twenty-eight (28) days from the Completion Date of the Contract.
4. SERVICE PROVIDER'S PERSONNEL	
4.1 Description of Personnel	The titles, agreed job descriptions, minimum qualifications, and estimated periods of engagement in the carrying out of the Services of the Service Provider's Key Personnel are described in Appendix C. The Key Personnel and Subcontractors listed by title as well as by name in Appendix C are hereby approved by the Employer.
4.2	<p>(a) Except as the Employer may otherwise agree, no changes shall be made in the Key Personnel. If, for any reason beyond the reasonable control of the Service Provider, it becomes necessary to replace any of the Key Personnel, the Service Provider shall provide as a replacement a person of equivalent or better qualifications.</p> <p>(b) If the Employer finds that any of the Personnel have (i) committed serious misconduct or have been charged with having committed a criminal action, or (ii) have reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Service Provider shall, at the Employer's written request specifying the grounds thereof, provide as a replacement a person with qualifications and experience acceptable to the Employer.</p> <p>(c) The Service Provider shall have no claim for additional costs arising out of or incidental to any removal and/or replacement of Personnel.</p>
5. OBLIGATIONS OF THE EMPLOYER	
5.1 Assistance and Exemptions	The Employer shall use its best efforts to ensure that the Government shall provide the Service Provider such assistance and exemptions as specified in the SCC .
5.2 Change in the	If, after the date of this Contract, there is any change in the

Applicable Law	Applicable Law with respect to taxes and duties which increases or decreases the cost of the Services rendered by the Service Provider, then the remuneration and reimbursable expenses otherwise payable to the Service Provider under this Contract shall be increased or decreased accordingly by agreement between the Parties, and corresponding adjustments shall be made to the amounts referred to in Sub-Clauses 6.2 (a) or (b), as the case may be.
5.3 Services and Facilities	The Employer shall make available to the Service Provider the Services and Facilities listed under Appendix F.
6. PAYMENTS TO THE SERVICE PROVIDER	
6.1 Lump-Sum Remuneration	The Service Provider's remuneration shall not exceed the Contract Price and shall be a fixed lump-sum including all Subcontractors' costs, and all other costs incurred by the Service Provider in carrying out the Services described in Appendix A. Except as provided in Sub-Clause 5.2, the Contract Price may only be increased above the amounts stated in Sub-Clause 6.2 if the Parties have agreed to additional payments in accordance with Sub-Clauses 2.4 and 6.3.
6.2 Contract Price	<p>(a) The price payable in local currency is set forth in the SCC.</p> <p>(b) The price payable in foreign currency is set forth in the SCC.</p>
6.3 Payment for Additional Services	6.3.1 For the purpose of determining the remuneration due for additional Services as may be agreed under Sub-Clause 2.4, a breakdown of the lump-sum price is provided in Appendices D and E.
6.4 Terms and Conditions of Payment	Payments will be made to the Service Provider according to the payment schedule stated in the SCC . Unless otherwise stated in the SCC , the advance payment (Advance for Mobilization, Materials and Supplies) shall be made against the provision by the Service Provider of a bank guarantee for the same amount, and shall be valid for the period stated in the SCC . Any other payment shall be made after the conditions listed in the SCC for such payment have been met, and the Service Provider have submitted an invoice to the Employer specifying the amount due.
6.5 Interests on Delayed Payments	If the Employer has delayed payments beyond fifteen (15) days after the due date stated in the SCC , interest shall be paid to the Service Provider for each day of delay at the rate

	stated in the SCC.
6.6 Price Adjustment	<p>6.6.1 Prices shall be adjusted for fluctuations in the cost of inputs only if provided for in the SCC. If so provided, the amounts certified in each payment certificate, after deducting for Advance Payment, shall be adjusted by applying the respective price adjustment factor to the payment amounts due in each currency. A separate formula of the type indicated below applies to each Contract currency:</p> $P_c = A_c + B_c \text{ Lmc/Loc} + C_c \text{ Imc/Ioc}$ <p>Where:</p> <p>P_c is the adjustment factor for the portion of the Contract Price payable in a specific currency “c”.</p> <p>A_c , B_c and C_c are coefficients specified in the SCC, representing: A_c the nonadjustable portion; B_c the adjustable portion relative to labor costs and C_c the adjustable portion for other inputs, of the Contract Price payable in that specific currency “c”; and</p> <p>Lmc is the index prevailing at the first day of the month of the corresponding invoice date and Loc is the index prevailing 28 days before Bid opening for labor; both in the specific currency “c”.</p> <p>Imc is the index prevailing at the first day of the month of the corresponding invoice date and Ioc is the index prevailing 28 days before Bid opening for other inputs payable; both in the specific currency “c”.</p> <p>If a price adjustment factor is applied to payments made in a currency other than the currency of the source of the index for a particular indexed input, a correction factor Z_o/Z_n will be applied to the respective component factor of p_n for the formula of the relevant currency. Z_o is the number of units of currency of the country of the index, equivalent to one unit of the currency payment on the date of the base index, and Z_n is the corresponding number of such currency units on the date of the current index.</p> <p>6.6.2 If the value of the index is changed after it has been used in a calculation, the calculation shall be corrected and an adjustment made in the next payment certificate. The index value shall be deemed to take account of all changes in cost due to fluctuations in</p>

	costs.
6.7 Day work	<p>6.7.1 If applicable, the Day work rates in the Service Provider's Bid shall be used for small additional amounts of Services only when the Employer has given written instructions in advance for additional services to be paid in that way.</p> <p>6.7.2 All work to be paid for as Day works shall be recorded by the Service Provider on forms approved by the Employer. Each completed form shall be verified and signed by the Employer representative as indicated in Sub-Clause 1.6 within two (2) days of the Services being performed.</p> <p>6.7.3 The Service Provider shall be paid for Dayworks subject to obtaining signed Dayworks forms as indicated in Sub-Clause 6.7.2.</p>
7. QUALITY CONTROL	
7.1 Identifying Defects	The principle and modalities of Inspection of the Services by the Employer shall be as indicated in the SCC . The Employer shall check the Service Provider's performance and notify him of any Defects that are found. Such checking shall not affect the Service Provider's responsibilities. The Employer may instruct the Service Provider to search for a Defect and to uncover and test any service that the Employer considers may have a Defect. Defect Liability Period is as defined in the SCC .
7.2 Correction of Defects and Lack of Performance Penalty	<p>(a) The Employer shall give notice to the Service Provider of any Defects before the end of the Contract. The Defects liability period shall be extended for as long as Defects remain to be corrected.</p> <p>(b) Every time notice a Defect is given, the Service Provider shall correct the notified Defect within the length of time specified by the Employer's notice.</p> <p>(c) If the Service Provider has not corrected a Defect within the time specified in the Employer's notice, the Employer will assess the cost of having the Defect corrected, the Service Provider will pay this amount, and a Penalty for Lack of Performance calculated as described in Sub-Clause 3.8.</p>
8. SETTLEMENT OF DISPUTES	
8.1 Amicable	The Parties shall use their best efforts to settle amicably all

Settlement	disputes arising out of or in connection with this Contract or its interpretation.
8.2 Dispute Settlement	<p>8.2.1 If any dispute arises between the Employer and the Service Provider in connection with, or arising out of, the Contract or the provision of the Services, whether during carrying out the Services or after their completion, the matter shall be referred to the Adjudicator within fourteen (14) days of the notification of disagreement of one party to the other.</p> <p>8.2.2 The Adjudicator shall give a decision in writing within twenty-eight (28) days of receipt of a notification of a dispute.</p> <p>8.2.3 The Adjudicator shall be paid by the hour at the rate specified in the BDS and SCC, together with reimbursable expenses of the types specified in the SCC, and the cost shall be divided equally between the Employer and the Service Provider, whatever decision is reached by the Adjudicator. Either party may refer a decision of the Adjudicator to an Arbitrator within twenty-eight (28) days of the Adjudicator's written decision. If neither party refers the dispute to arbitration within the above twenty-eight (28) days, the Adjudicator's decision will be final and binding.</p> <p>8.2.4 The arbitration shall be conducted in accordance with the arbitration procedure published by the institution named and in the place shown in the SCC.</p> <p>8.2.5 Should the Adjudicator resign or die, or should the Employer and the Service Provider agree that the Adjudicator is not functioning in accordance with the provisions of the Contract, a new Adjudicator will be jointly appointed by the Employer and the Service Provider. In case of disagreement between the Employer and the Service Provider, within thirty (30) days, the Adjudicator shall be designated by the Appointing Authority designated in the SCC at the request of either party, within fourteen (14) days of receipt of such request.</p>

SECTION 7 SPECIAL CONDITIONS OF CONTRACT

Number of GCC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
1.1(a)	<p>The Adjudicator is: Ministry of Justice/Chamber of commerce of Afghanistan</p> <p>Any dispute or disagreement shall be handled as per Afghanistan law in regard.</p>
1.1 (c)	The Completion Date is: Three (3) years after signing of the contract
1.1 (d)	Type of contract: Lump Sum contract
1.1(e)	The contract price is: Will be specified After Award of the contract
1.1(g)	The Employer is: Ministry of Communication and Information Technology/Afghan Telecommunication Corporation (AFTEL)
1.1(l)	The Member in Charge is: Will be specified After Award of the contract
1.1(o)	The Service Provider is: Will be specified After Award of the contract
1.2	The Applicable Law is: Laws of Islamic Republic of Afghanistan
1.3	The language is : English
1.4	<p>The addresses are:</p> <p>Attention: Mr. Sayed Eklil Sayed Zada</p> <p>Procurement Director</p> <p>Ministry of Communication and IT</p> <p>Afghan Telecom Corporation</p> <p>4th floor, post parcel building</p> <p>Muhammad Jan Khan Watt</p> <p>Kabul- Afghanistan</p> <p>Contact No: +93 (0) 749 41 66 55</p> <p>Email: sayed.eklil@afghantelecom.af</p>
1.6	<p>The Authorized Representatives are: Will be specified After Award of the contract</p> <p>For the Employer:</p> <p>For the Service Provider:</p>
2.1	The date on which this Contract shall come into effect is: after contract signing date or commencement letter
2.2.2	The Starting Date for the commencement of Services is: as per commencement letter
2.3	The Intended Completion Date is: Three (3) years after signing of the

Number of GCC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
	contract
3.2.3(c)	Activities prohibited after termination of this Contract are: <ol style="list-style-type: none"> 1. Contractor shall leave the site of work within 7 days 2. No equipment will be returned to the supplier once it is installed in the sites. 3. After termination of the contract, contractor should not contact AFTEL personnel for any issue regarding this contract. 4. Contractor must not share any information regarding this contract to another operator. 5. All damage arise from wrong doing or negligence of contract the contractor shall bear all the cost associated to damage.
3.4	The risks and coverage by insurance shall be: the responsibility of contractor <ol style="list-style-type: none"> (i) loss or damage to material and services (ii) loss or damage to Property in connection with contract (iii) Employer's liability and workers' compensation and personal injury or death (iv) Professional liability (v) Loss or damage to equipment and property <p>If the insurance is not available, the contractor may self insure as above. An affidavit may be provided with details.</p>
3.5(d)	The other actions are: Not applicable.
3.7.1	The overall liquidated damages will be applied as follow: The liquidate damages for whole of the service is 0.1 percent of the final contract price per day. The maximum amount of liquidate damages for the whole of the service is 10 Ten percent of the final contract price.
3.7.3	The percentage to be used for the calculation of Lack of performance Penalty(ies) is: 0.1 Percent of contract price per day
3.8	Amount of Performance security shall be; 10% of the total Contract Price and The performance Security shall be valid until a date twenty-eight (28) days after the Completion Date of the Contract.
5.1	The assistance and exemptions provided to the Service Provider are: Not Applicable
6.2(a)	The price payable in local currency: Not Applicable
6.2(b)	The price payable in foreign currency is USD
6.4	Payments shall be made according to the following schedule: Payment term for this project will be as follow

Number of GCC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
	<ul style="list-style-type: none"> Afghan Telecom will pay to the Service Provider its monthly service fee. The payment will be made to the service provider upon activation of each service (i.e: GRX is signed with Service Provider but not activated Afghan Telecom will not pay unless the GRX is live for commercial use, same for all services). Afghan Telecom will also pay monthly fee to the Service Provider Data Clearing House (DCH/FCH) by receiving invoices from roaming direct bilateral/HUB/Multi IMSI partners for the TAP IN and TAP Out, it's the Service Provider's responsibility to collect Afghan Telecom receivable from roaming partners and their concerned Data Clearing Houses (DCH/FCH).
6.5	<p>Payment shall be made within [45] days of receipt of the invoice and the relevant documents specified in Sub-Clause 6.4, and within [60] days in the case of the final payment.</p> <p>The interest rate is: Not Applicable.</p>
6.6.1	Provision of Price adjustment: Not Applicable.
7.1	The principle and modalities of inspection of the Services by the Employer are as follows: As per scope of Services
	The Defects Liability Period is: As per scope of Services
8.2.4	<p>Disputes shall be settled by arbitration in accordance with the following provisions:</p> <ol style="list-style-type: none"> <u>Selection of Arbitrators.</u> Each dispute submitted by a Party to arbitration shall be heard by a sole arbitrator or an arbitration panel composed of three arbitrators, in accordance with the following provisions: <ol style="list-style-type: none"> Where the Parties agree that the dispute concerns a technical matter, they may agree to appoint a sole arbitrator or, failing agreement on the identity of such sole arbitrator within thirty (30) working days after receipt by the other Party of the proposal of a name for such an appointment by the Party who initiated the proceedings, either Party may apply to Federation Internationals des Ingenious -Camseil (FIDIC) of Lausanne, Switzerland for a list of not fewer than five nominees and, on receipt of such list, the Parties shall alternately strike names therefrom, and the last remaining nominee on the list

Number of GCC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
	<p>shall be the sole arbitrator for the matter in dispute. If the last remaining nominee has not been determined in this manner within sixty (60) working days of the date of the list, Federation Internationale des Ingenieurs-Conseil (FIDIC) of Lausanne, Switzerland shall appoint, upon the request of either Party and from such list or otherwise, a sole arbitrator for the matter in dispute.</p> <p>(b) Where the Parties do not agree that the dispute concerns a technical matter, the Client and the Consultant shall each appoint one arbitrator, and these two arbitrators shall jointly appoint a third arbitrator, who shall chair the arbitration panel. If the arbitrators named by the Parties do not succeed in appointing a third arbitrator within thirty (30) working days after the latter of the two arbitrators named by the Parties has been appointed, the third arbitrator shall, at the request of either Party, be appointed by the Secretary General of the Permanent Court of Arbitration, The Hague</p> <p><u>The dispute between contractor and employer shall be handled as per Afghanistan Law.</u></p>
8.2.5	<p>(c) If, in a dispute subject to Clause SC 8.2 1.(b), one Party fails to appoint its arbitrator within thirty (30) working days after the other Party has appointed its arbitrator, the Party which has named an arbitrator may apply to the Secretary General of the Permanent Court of Arbitration, The Hague to appoint a sole arbitrator for the matter in dispute, and the arbitrator appointed pursuant to such application shall be the sole arbitrator for that dispute.</p> <p>2. <u>Rules of Procedure.</u> Except as stated herein, arbitration proceedings shall be conducted in accordance with the rules of procedure for arbitration of the United Nations Commission on International Trade Law (UNCITRAL) as in force on the date of this Contract.</p> <p>3. <u>Substitute Arbitrators.</u> If for any reason an arbitrator is unable to perform his function, a substitute shall be appointed in the same manner as the original arbitrator.</p> <p>4. <u>Nationality and Qualifications of Arbitrators.</u> The sole arbitrator or the third arbitrator appointed pursuant to paragraphs (a) through (c) of Clause SC 8.2 1 hereof shall be an internationally recognized legal or technical expert with extensive experience in relation to the matter in dispute and shall not be a national of the Consultant's home country [or of the home country of any of their Members or Parties] or of the Government's country. For the purposes of this Clause, "home country" means any of:</p> <p>(a) the country of incorporation of the Consultant [or of any of their Members or Parties]; or</p>

Number of GCC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
	<p>(b) the country in which the Consultant's [or any of their Members' or Parties'] principal place of business is located; or</p> <p>(c) the country of nationality of a majority of the Consultant's [or of any Members' or Parties'] shareholders; or</p> <p>(d) the country of nationality of the Sub-Consultants concerned, where the dispute involves a subcontract.</p>



**TOR for
Hiring of Roaming Services' Provider for Afghan Telecom
(SALAAM)**

February 2018

Introduction:

Afghan Telecom Corporation was incorporated in 24 September 2005 to provide unified telecommunication services throughout Afghanistan under the stewardship of Ministry of Communications & Information Technology.

Accordingly, Afghan Telecom has developed clear strategies focusing on internal re-organization, re-skilling and development of its staff, enhancement of its internal processes and studying its customers' needs and requirements while continuing carrying out its national and social duties and responsibilities.

The company is working continuously to fulfill and satisfy the market requirements, keeping pace with the emerging technologies in the telecommunications sector and satisfying the customer's needs.

Afghan Telecom Corporation understands that the world is changing very fast & rapid and telecommunication is the only medium which can adapt to the changing times. Afghan Telecom is the pioneer in implementing new telecommunication services in Afghanistan & a leader in the Afghanistan telecommunication market.

Believing in the importance of its customers and fulfillment of their needs, Afghan Telecom Corporation is constantly adopting different Strategies that aim to support and re-enforce its competitive position. Based on its strategy, Afghan Telecom strives to enhance customer-oriented culture in all its business aspects.

Therefore, Afghan Telecom has launched its SALAAM GSM Service as the latest entrant in Afghanistan's telecommunication industry providing a top quality, affordable, 100% Afghani solution. Envisioned by the Ministry of Telecommunications and Information Technology, Salaam is committed to revolutionize the telecommunication sector in Afghanistan by complementing the nationwide network with 3G GSM voice and data services.

Salaam gives its customers the freedom to enjoy lowest call rates, both domestic and international, and trouble-free internet at unbelievable rates without compromising on quality.

Committed to bring peace and prosperity to Afghanistan, Salaam is enthused to keep the whole nation connected to only one network i.e. Salaam, the choice of Afghans.

The other customer-oriented culture is launching roaming services to provide facilities such as voice, SMS and Data without buying local SIM to both inbound and outbound customers.

Therefore, Afghan Telecom intends to hire a service provider for provision of roaming services in a result of launching competitive bidding proceedings and using of a TOR in 3 lots. The evaluation of bids will be done in lot wise and the bidders are requested to apply for any lot or lots they feel eligible for.

Project Background

Roaming refers to a wireless network service extension in an area that differs from the registered home network location. Roaming enables a mobile device to access the Internet and other mobile services when out of its normal coverage area. It also gives a mobile device the ability to move from one access point to another. Roaming is derived from real-time optimally adapting mesh (ROAM).

Afghan Telecom (AFTEL) will need Roaming Service Provider to provide platform to connect to multiple direct bilateral operators by Signing negotiable IRA (International Roaming Agreement) with Operators. To increase its coverage, AFTEL will also need to hire HUB (GSMA OC HUB) and MULTI IMSI Solutions through this

Project Objective:

To make able SALAM Customers to use SALAAM SIM while travelling abroad. Meanwhile it makes SALAM to provide Roaming Services for other international operators while coming to Afghanistan. This way SALAAM will be making revenue from inbound and outbound roaming and facilities such as voice, SMS and Data will be provided without buying local SIM to both inbound and outbound customers.

Time frame

The Service Provider shall be connected for three years, Afghan Telecom needs the Service Provider to be connected at the earliest (after signing of the agreement) in order to start its international roaming flow.

Payment terms:

- Afghan Telecom will pay to the Service Provider its monthly service fee. The payment will be made to the service provider upon activation of each service (i.e: GRX is signed with Service Provider but not activated Afghan Telecom will not pay unless the GRX is live for commercial use, same for all services).
- Afghan Telecom will also pay monthly fee to the Service Provider Data Clearing House (DCH/FCH) by receiving invoices from roaming direct bilateral/HUB/Multi IMSI partners for the TAP IN and TAP Out, it's the Service Provider's responsibility to collect Afghan Telecom receivable from roaming partners and their concerned Data Clearing Houses (DCH/FCH).

Inspection and monitoring method:

- AFTEL will monitor the service availability on daily basis by checking the links from NOC;
- AFTEL will check the roaming availability through checking roaming CDRs and TAP in and TAP out files;
- AFTEL can perform routine tests with roaming operators;
- AFTEL can also monitor roaming traffic from roaming operators' premises through email communication and will be in contact with their roaming NOCs.

Training Requirement:

The Service Provider shall provide 14 days training about Roaming Services to 7 personnel of Afghan Telecom who will be introduced by AFTEL.

Lot 1 of Roaming Services includes: Signaling, GRX, IPX, DCH, FCH, NRTRDE, Business Intelligence, Connectivity

Duties and Responsibilities**Duties and Responsibilities of the Service Provider for Lot 1**

- The Service Provider shall make sure AFTEL platform is ready and capable of deploying the roaming services of the service provider, otherwise it will be Service Provider's responsibility to do the deployment on those specific network nodes or elements;
- Service Provider shall be able to connect international operators to SALAAM and vice versa via signaling links;
- Service Provider shall make secure the signaling links and illegal traffics shall be prevented i.e.: p2p and A2P SMS, SRI messages, and illegal HLR lookup. Briefly the Service Provide shall be able to comply all technical specifications relevant to signaling requirement mentioned below in Technical Abilities;
- Service Provider Shall Provide GRX Services as per requirements mentioned below in Technical Abilities;

- Service Provider Shall Provide IPX Services (Optional) as per requirements mentioned below in Technical Abilities;
- Service Provider Shall Provide Data Clearing Services as per requirements mentioned below in Technical Abilities;
- Service Provider Shall Provide NRTRDE/HUR Services as per requirements mentioned below in Technical Abilities;
- Service Provider Shall Provide Financial Cleaning Services as per requirements mentioned below in Technical Abilities;
- Service Provider Shall Provide Business Intelligence Services (Optional) as per requirements mentioned below in Technical Abilities;
- Service Provider Shall Provide Connectivity as per requirements mentioned below in Technical Abilities;
- Service Provider shall provide online access to the traffic and CDR/TAPs,
- Service Provider shall provide desired Quality of service report,
- Service Provider shall fulfill required quality of services/SLA as mentioned below,
- Service Provider shall provide the service in the required time frame.

Duties and Responsibilities of Afghan Telecom (SALAAM) For Lot 1

- AFTTEL shall connect the Service Provider to their network nodes (MSC/MGCF and settlement/billing for DCH/FCH);
- AFTTEL shall allow the Service Provider to send and receive the signaling traffic, GRX traffic and TAP out and TAP in to and from their network;
- AFTTEL shall provide their traffic report for monthly reconciliation and TAPs/CDR in case of any dispute;
- AFTTEL will provide its agreements and IOTs to the Service Provider to configure which will be charged on incoming and outgoing TAP;
- AFTTEL shall process Service Provider's invoices on monthly basis where the services are delivered as per the agreement and SLA.

Technical Features of Lot 1

1. Signal Specification

Reference	Signal Specification	Comply	Not comply	Comments
1.1.	The Service Provider shall provide the capability of routing and transmission of international signaling traffic based on SS7 at the SCCP and MTP levels for the optimal delivery of MAP and CAP messages (i.e. STP transit point, SCCP Signaling Relay Point)			
1.2	99.999 percentage availability for network and links			

1.3	Do you have an internal tracing tool for SS7 signaling?			
1.4	Does your SCCP Signaling Service support SIGTRAN			
1.5	The Service Provider shall provide the signaling translation capabilities (i.e. ITU, ANSI, TTC) of the service			
1.6	The Service Provider should provide the scalability of the solution or solutions offered, preferably through additional plug-in-units as per requirement, and detail any limitation that may affect future growth.			
1.7	The Service Provider should provide load balance the traffic across the network elements, signaling links/ link sets (e.g. SCCP class 1 traffic)The Service Provider shall provide security gateway functions for the service (i.e. MTP and SCCP Policing etc.).			
1.8	The Service Provider shall provide security gateway functions for the service (e.g. MTP and SCCP Policing etc.).			
1.9	The Service Provider shall provide the service behavior under different failure scenarios (i.e. failure of SL, SLS, Route and Route Set, interface card, sub rack, transport layer and node failure)			
1.10	The Service Provider shall provide the physical and logical redundancy concepts of the service.			
1.11	The Service Provider shall state the behavior of the service under high traffic loads			
1.12	The Service Provider shall provide the recovery times for different failure scenarios (i.e. SCTP association failure detection time, MTP3 rerouting time).			
1.13	The Service Provider shall provide network security, bandwidth fraud protection, QOS, NAT/FW traversal, Denial of Service, topology hiding, etc.)			
1.14	The proposed solution is fully resilient/redundant and physically diverse at all points - in case of any			

	failure scenario. (e.g. failure of signaling link, heartbeat failure, link set, route, route set, interface card, sub rack, transport layer, node or power failure)			
1.15	The Service Provider shall provide the reports available for the signaling service. Do you provide MAP/CAP transactions reporting ?			
1.16	Do you provide MAP/CAP transactions reporting ?			

2. GRX Specification

Reference	GRX Specification	Comply	Not comply	Comments
2.1	GRX supplier's worldwide connectivity should be capable to provide Mobile Data roaming traffic interconnections between Afghan Telecom and all mobile data roaming enabled networks in the world.			
2.2	Service provider must give detailed cost description regarding required initial capacity and expansions of capacity between Afghan Telecom and GRX Service Provider			
2.3	The GRX supplier shall provide IP Quality of Service (IP QoS) within its own domain to ensure the highest quality			
2.4	The GRX supplier shall provide 24 x 7 Service Level Support			
2.5	The GRX supplier shall be fully compliant to services defined by GSMA IR.33 and IR.34.			
2.6	The GRX supplier shall provide Root DNS capabilities which distributes all DNS information between operators (as defined in the GSMA PRD document)			
2.7	The GRX supplier shall guarantee data protection, security and integrity for all the data traffic traversing through its GRX systems and network. This includes DNS and GTP signaling information			

2.8	The GRX supplier shall include firewall protection, with anti-spoofing and other strict IP security policies at their PE routers and elements			
2.9	GRX connectivity between Afghan Telecom network and GRX supplier will be done by encrypted IPsec VPN over internet connections.			
2.10	A solution with encrypted VPN connection to GRX provider's network should be specified. The VPN must be started on provider's equipment if ainstalled in Afghan Telecom.			
2.11	The SLA shall clearly provide demarcation points between the operator and GRX supplier, and also with other operators or GRX suppliers.			
2.12	The supplier shall provide a reporting tool with all metrics needed to expense, forecast and dimension the necessary capacities and usage. This shall include the total traffic carried, peak traffic during the busiest hour of the day as well as other metrics necessary for future dimensioning.			

3. IPX Specification

Reference	IPX Specification	Comply	Not comply	Comments
3.1	Supplier IPX provides a multi-service transport network for international roaming and interworking traffic.			
3.2	Supplier IPX have an open platform and interfaces and shall work in collaboration with trusted and competent partners to provide IP based interworking and roaming services			
3.4	Supplier's IPX shall support the transport of SS7 SIGTRAN and GRX.			
3.5	Please provide roadmap for the delivery of LTE Diameter routing on supplier's IPX			

4.Data Clearing Specification

Reference	Data Clearing Specification	Comply	Not comply	Comments
4.1	EDI connection			
4.1.1	EDI connection on using Secure FTP protocol (sFTP)			
4.2	DC Features realted to TAP Out / RAP in process flow			
4.2.1	TAP File Creation			
4.2.2	TAP File Pre-Fetch			
4.2.3	TAP File Validation			
4.2.4	IOT Check			
4.2.5	Exchange Rate Check			
4.2.6	Duplicate Check			
4.2.7	Error Resolution (Private Interface)			
4.2.8	RAP File Generation & RAP File Exchange on private interface			
4.2.9	TAP3 Conversion			
4.2.10	CDR Merger			
4.2.11	TAP File Rating			
4.2.12	Number Formatting			
4.2.13	TAP File Verification & TAP File Correction			
4.2.14	TAP File Information Collection & TAP File Forwarding			
4.2.15	RAP File Pre-fetch			
4.2.16	Handling of reported errors in RAP In Files			
4.2.17	TAP File Re-sending			
4.2.18	Fatal RAP Handling			

4.2.19	Severe RAP Pre-process & Severe RAP Handling			
4.2.20	RAP Dispute Process			
4.2.21	RAP Dispute Process			
4.2.22	TAP File Special Processing			
4.2.23	TAP File Forwarding			
4.2.24	TAP File Customized Conversion			
4.3	Other Services			
4.3.1	TAP File Tracking and TAP File Schedule Monitoring			
4.3.2	Resending TAP files on Request of the Customer			
4.3.3	Storage and Availability of Processed TAP files			
4.3.4	Fraud Detection & HUR			
4.3.5	Test SIM Card Administration			
4.3.6	Training			
4.3.7	DC Helpdesk & Support Centre			
4.3.8	Security and Quality Assurance			
4.4	Data Clearing Reporting			
4.4.1	On line Reporting Platform			
4.4.2	Processing Reports			
4.4.3	Dynamic Reports			
4.4.4	Customer Configurable Reports			
4.5	RP relation DC settings			
4.5.1	Fully configurable DC parameters per Roaming Relation			
4.5.2	Visibility on parameters configuration			
4.6	RAEX			
4.6.1	Provide and maintain AFTEL AA.14 in RAEX format			
4.6.2	Support of incoming RAEX AA.14			
4.6.3	Provide RAEX reports on IOT of RP's			
4.6.4	Provide RAEX reports on RP's Roaming Services			
4.6.5	Provide RAEX reports on RP's contacts			
4.7	DCH System Design			
4.7.1	Full RAP process managed in the Public interface			
4.7.2	Public Interface implemented when AFTEL and RP are using your DCH service			

4.7.3	Physical separation of TAP out and TAP in process			
4.8	RTDR			
4.8.1	Provision of daily RTDR as part of DC service			
4.8.2	Provision of Monthly RTDR as part of DC service			
4.9	Compliance with all GSM PRD standards			

5.NRTRDE Specification

Reference	NRTRDE Specification	Comply	Not Compy	Comments
5.1	Features related to Outgoing NRT Files process flow			
5.1.1	NRT File Creation			
5.1.2	NRT File Pick-up			
5.1.3	NRT File Verification			
5.1.4	NRT File Information Collection			
5.1.5	NRT File Forwarding			
5.1.6	NRT Report Check			
5.2	Features related to Incoming NRT Files process flow			
5.2.1	NRT File Pick-up			
5.2.2	NRT File Validation			
5.2.3	NRT Report Generation			
5.2.4	NRTRDE Rating using RP IOT			
5.2.5	NRTRDE IMSI Splitting			
5.2.6	NRTRDE Extraction			
5.2.7	NRT File Forwarding			
5.3	Fraud Monitoring Service			
5.3.1	Fraud Scoring Process			
5.3.2	IMSI Profiling			
5.3.3	Fraud Monitoring Process			
5.3.4	Sliding window			
5.3.5	Reset after alarm			
5.3.6	Training			
5.3.7	Implementation and Support			
5.3.8	DC Helpdesk & Support Centre			
5.4	NRTRDE Reports			
5.4.1	File Delivery Report			

5.4.2	Error Report			
5.4.3	Liability report			
5.4.4	HUR report			
5.4.5	FMS Alarms report			
5.4.6	NRTRDE Creation reports			
5.5	Compliance with all GSM PRD standards			

6.Financial Clearing Specification

Reference	Financial Clearing Specification	Comply	Not complaint	comment
6.1	Configuration			
6.1.1	Agreements Configuration			
6.2	Invoicing			
6.2.1	Outgoing invoice production and dispatch			
6.2.2	Treatment of TAP/RAP files vs. invoice periods			
6.2.3	Electronic Invoice Data (EID) Exchange			
6.2.4	Outgoing invoice options and special invoicing			
6.2.5	Incoming invoices collection and validation			
6.3	Credit and debit note management			
6.3.1	Credit and debit note management based on incoming invoices			
6.3.2	Credit and debit note management based on outgoing invoices			
6.3.3	Credits/Debts Generation			
6.4	Settlements and Payments			
6.4.1	Settlement option “Direct payment/Full Settlement”			
6.4.2	Settlement option “Netting procedure”			
6.4.3	Settlement and payment			
6.4.4	Banking facilities			
6.4.5	Transit Accounts solution			
6.4.6	Dedicated Account solution			
6.4.7	Bank fees			
6.4.8	Credit collection			
6.4.9	Management of Historical Transaction			
6.5	Financial Clearing Reports			
6.5.1	Web access on line reports			
6.5.2	Electronic Reports			
6.5.3	pdf image of Invoices			
6.5.4	Invoicing Reports			
6.5.5	Credits and Debts Reports			
6.5.6	Settlement Reports			
6.5.7	Payment Reports			
6.5.8	Credit collection Reports			
6.6	Compliance with all GSM PRD standards			

7. Connectivity

Reference	Connectivity Specification	Comply	Not comply	Comments
7.1	between its Hub or Hubs with AFTEL office or offices and provide all necessary software, hardware and services to make this happen , Service/services interoperability is the responsibility of the Service Provider.			
7.2	The supplier should provide all necessary software, hardware and services to keep this link up and running			
7.3	The supplier is responsible for live link monitoring.			
7.4	The supplier is responsible to get connected and launch all CAMEL and GSM Operators connected to their HUB, Afghan Telecom is mainly interested in CAMEL relations as we have Pre-Paid Services in CAMEL relations only.			

Penalty for Lot 1

Afghan Telecom will routinely check the destinations where Afghan telecom has footprints through the bidder or HUB provided through bidder, If AFTEL found any destination where there roaming service (voice, SMS, data) not working Afghan telecom will deduct fine as per below table:

Note: the service availability (signaling, GRX, DCH, FCH, NRTRDE) should be available as per below SLA

Service Level Agreement (SLA) for Lot 1

Technical Support	Service Level		
Service Availability – Signaling, GRX, DCH, FCH, NRTRDE (Roaming Provider Support)	7X24	7X24	7X24
Failure	If to 7 destinations voice, SMS, Data is failing because of the Service provider(signaling , g ,	If to 5 destinations voice, SMS, Data is failing because of the Service provider(signaling , GRX,DCH,FCH,NRTRDE)	If to 3 destinations voice, SMS, Data is failing because of the Service provider(signaling , GRX,DCH,FCH,NRTRDE)

	GRX,DCH,FCH,NR TRDE)		
Response Time	<=1 hour	<=4 Hour	<=7
Restoration Time	1 day (calendar)	4 days (calendar)	5 calendar days
Result	If any Above SLAs not meet	If any Above SLAs not meet	If any Above SLAs not meet
Penalty	7% Monthly Invoice	5 % Monthly invoice	2% Monthly invoice

Price Schedule of Lot 1

No	Service name	Units	Price per month
1	Signaling	110million MSUs	
		Additional MSUs in Case needed	
2	GRX	2mb	
		Additional MB in Case needed	
3	IPX		
4	NRTRDE	Up to 200,000 files	
		Additional Files in Case needed	
5	DCH	200,000 TAP and Above	
		Additional TAP in Case needed	
6	FCH	150 mobile Operators	
		Additional Mobile Operators in case increased	
7	Installation/One time Charge (lump Sum Price)		
8	Optional Services: i.e. (VAS Service, Welcome SMS,SOR)	Bundle of SMS or monthly fee	
9	Training for 7 person for 14 days (lump sum price)		

Note: The prices of additional units of above scheduled services will not be counted while evaluation of Bids, they shall be applicable only when mentioned services are additionally required. Bidders are requested to provide their prices for additional services too in order to prevent future misunderstandings.

Lot 2 of Roaming Services: MULTI IMSI

Duties and Responsibilities of the Service Provider for Lot 2

- The Service Provider shall make sure AFTEL platform is ready and capable of deploying the MULTI IMSI Service, otherwise it will be Service Provider's responsibility to do the deployment on those specific network nodes or elements;
- Service Provider shall be able to connect SALAAM to MULTI IMSI reach list of countries provided by the service provider and vice versa via existing signaling links mentioned above in lot 1.
- Service Provider shall make secure that there is no illegal SMS (p2p, A2P) traffic i.e.: p2p and A2P SMS, SRI messages, and illegal HLR lookup. Briefly the Service Provide shall be able to comply all technical specifications relevant to MULTI IMSI requirements mentioned below in Technical Abilities;
- Service Provider Shall Provide MULTI IMSI solution through existing Data Clearing Services (DCH, FCH) mentioned in lot 1 or through their own Data clearing house but in the second case it should not be separately charged (should include in MULTI IMSI IOT)
- Service Provider Shall Provide MULTI IMSI NRTRDE/HUR report.
- Service Provider Shall Provide Connectivity as per requirements mentioned below in Technical Abilities;
- Service Provider shall provide online access to the traffic and CDR/TAPs,
- Service Provider shall provide desired Quality of service report,
- Service Provider shall fulfill required quality of services/SLA as mentioned below,
- Service Provider shall provide the service in the required time frame.

Duties and Responsibilities of Afghan Telecom (SALAAM) For Lot 2

- AFTEL shall connect the Service Provider to their network nodes (MSC/MGCF and settlement/billing for DCH/FCH);
- AFTEL shall allow the Service Provider to send and receive the signaling traffic, GRX traffic and TAP out and TAP in to and from their network;
- AFTEL shall provide their traffic report for monthly reconciliation and TAPs/CDR in case of any dispute;
- AFTEL will configure its IOTs to the Service Provider to configure which will be charged on incoming and outgoing TAP;
- AFTEL shall process Service Provider's invoices on monthly basis where the services are delivered as per the agreement and SLA.

Technical Abilities for lot 2

Number	DUAL/MULTI IMSI Specification	Comply	Not Comply	comments
3.1	MULTI IMSI Provider provide agreement solution			

3.2	MULTI IMSI Provider provide signaling connectivity			
Technical	MULTI IMSI Provider provide	Service Level		
3.3	REG, TADIAG testing			
Service Level	Critical	Major	Minor	
3.4	MULTI IMSI Provider provide Financial clearing and Settlement			
3.5	MULTI IMSI Provider provide Operations and Maintenance			
3.6	MULTI IMSI Provider can push the IMSI via Applet			
3.7	MULTI IMSI Provider provides multi IMSI Solution , MULTI IMSI Provider Multi IMSI solution should be able to connect with MNO or MNOs in each country			
3.8	MULTI IMSI Provider provides OTA service to SALAAM/Afghan Telecom			
3.9	MULTI IMSI Provider can push the IMSI via Applet			
4	MULTI IMSI Provider shall provide CAMEL Relations in all connected Countries through DUAL IMSI			
4.1	MULTI IMSI Provider shall provide CAMEL Relations in all connected Countries through DUAL IMSI			
4.2	MULTI IMSI provider have capability to connect to AFTEL hired DCH/FCH/Signaling			
4.3	MULTI IMSI Provider have interoperability with AFTEL system ,			

Penalty for Lot 2

Afghan Telecom will routinely check the destinations where Afghan telecom has footprints through MULTI IMSI Provider, If AFTEL found any destination where there roaming service (voice, SMS, data) not working Afghan telecom will deduct fine as per below table:

Note: the service availability (MULTI IMSI Coverage) should be available as per below SLA

Service Level Agreement (SLA) for Lot 2

Service Availability voice ,SMS,Data	7X24	7X24	7X24
Failure	<ul style="list-style-type: none"> • None of the instances and Destination of the Instant Roaming Platform is working • Complete Loss of SCCP connectivity (or IP) connectivity between AFTEL network and service provider Platform. • Spamming or Fraud phenomena affecting AFTEL network which likely cause is linked to the Service provider. 	<ul style="list-style-type: none"> • One instance (voice) of the Instant Roaming Platform is out of service • Quality Degradation affecting SCCP or GPRS connectivity • 71 Roaming Destinations not reachable • Interconnection links overloaded 	<ul style="list-style-type: none"> • Single Roaming destinations not reachable • Data and SMS not working
Time to Repair	6 Hours	48 Hours	7 working days
Result	If any Above SLAs not meet	If any Above SLAs not meet	If any Above SLAs not meet
Penalty	7% Monthly Invoice	5 % Monthly invoice	2% Monthly invoice

Price Schedule of Lot 2

No	Service name	Units	Price per month
1	Setup Fee for establishing MULTI IMSI Platform	One time	
2	Service fee of Multi IMSI	N/A	

Region	Countries
1	Austria , Belgium , Denmark , Finland, France , Germany, Greece , Ireland, Italy, Luxemburg, Netherlands, Portugal , Spain, Sweden, UK , Bulgaria , Cyprus, Czech Republic , Estonia Hungary , Latvia , Lithuania , Malta , Poland , Romania , Slovenia, Slovakia , Gibraltar , Guadeloupe , Martinique , Reunion , French Guiana, Iceland, Liechtenstein, Norway , Mayotte , Croatia
2	Albania, Andorra, Bosnia Herzegovina, Faroe Islands , Kosovo, Macedonia , Moldova , Monaco , Montenegro, San Marino, Serbia, Switzerland, Turkey, Guernsey Island, Isle of Man, Jersey Island
3	Afghanistan , Antarctica Armenia , Ascension, Azerbaijan , Bangladesh , Bahrain , Belarus, Bhutan, Cambodia , China , Coco's Islands , Diego Garcia , Georgia , Hong Kong , India, Indonesia , Iran , Israel , Japan, Jordan , Kazakhstan , Korea (North), Korea , Kuwait, Kyrgyzstan , Lebanon, Macao, Malaysia, Mongolia, Myanmar (MMR), Nepal , Oman, Pakistan , Palestine, Philippines, Qatar, Russia, Saudi Arabia, Singapore , Sri Lanka, Taiwan , Tajikistan , Thailand, Ukraine , United Arab Emirates, Uzbekistan, Vietnam , Yemen
4	American Samoa , Australia , Cook Islands, Fiji, French Polynesia , Kiribati , Marshall Islands, Micronesia , Nauru , New Zealand , Niue, Palau, Papua New Guinea, Samoa, Solomon Islands, Tokelau, Tonga, Tuvalu, Vanuatu, Wallis and Futuna ,
5	Algeria Benin, Botswana , Burkina Faso, Burundi, Cameroon, Cape Verde Islands, Central African Republic, Chad, Congo, Congo (Democratic Republic of) , Egypt, Eritrea, Gabon, Gambia, Ghana, Guinea Bissau, Guinea Republic , Ivory Coast, Kenya, Liberia, Libya, Madagascar, Malawi, Mali, Mauritania Mauritius (MUS), Morocco (MAR), Mozambique , Niger , Nigeria , Rwanda , Senegal , Seychelles , Sierra Leone , South Africa , Sudan , Swaziland , Tanzania , Togo , Tunisia , Uganda , Zambia , Zimbabwe ,
6	Alaska , Anguilla , Antigua , Bahamas , Barbados , Bermuda , Bonaire , Canada , Cayman Island , Curacao (Netherlands Antilles) , Dominica Island , Dominican Rep , Greenland , Hawaii , Jamaica , Montserrat (MSR), Puerto Rico , Saint Lucia St Kitts/Nevis , St Vincent & the Grenadines , St Barthelemy , St Martin , Trinidad/Tobago , Turks & Caicos Islands U.S.A. Virgin Islands (UK) Virgin Islands , Haiti , Aruba , Grenada , Mexico ,
7	Argentina , Bolivia , Brazil , Chile , Colombia , Costa Rica , Ecuador , El Salvador , Guatemala , Guyana , Honduras , Nicaragua , Paraguay , Panama , Peru , Suriname , Uruguay , Venezuela , St.-Helene ,
8	Globalstar, Inmarsat, Thuraya, (Any Satellite Operator), Cruise Ships
9	Angola , Belize , Brunei , Comoros , Cuba , Djibouti , Equatorial Guinea , Ethiopia , Falkland , Guam , Iraq , Laos , Lesotho , Maldives , Namibia , New Caledonia , Northern Marianne Islands , Saipan/Marianne , Saint Pierre and Miquelon , Sao Tome and Principe , Somalia , Syria , East Timor , Turkmenistan ,

Lot 3 of Roaming Services: ROAMING HUB

Duties and Responsibilities

Duties and Responsibilities of the Service Provider for Lot 3

- The Service Provider shall make sure AFTEL platform is ready and capable of deploying the roaming HUB, otherwise it will be Service Provider's responsibility to do the deployment on those specific network nodes or elements;
- Service Provider shall be able to connect its HUB to SALAAM and vice versa via signaling links;
- Service Provider shall make secure the signaling links and illegal traffics shall be prevented i.e.: p2p and A2P SMS, SRI messages, and illegal HLR lookup. Briefly the Service Provide shall be able to comply all technical specifications relevant to roaming HUB mentioned below in Technical Abilities;
- Service provider shall be responsible to connect and make sure their hub is interoperable to AFTEL Signaling and clearing platform
- Service provide shall be responsible to provide TAP files to AFTEL hired clearing house and responsible to get AFTEL receivable amount in case HUB operators are not paying to AFTEL.
- Service provider shall provide CAMEL services/relations for all or 85% of their connected operators as AFTEL's 95% customers are prepaid base and use CAMEL.

Duties and Responsibilities of Afghan Telecom (SALAAM) For Lot 3

- AFTEL shall connect the Service Provider to their network nodes (MSC/MGCF and settlement/billing for DCH/FCH);
- AFTEL shall allow the Service Provider to send and receive the signaling traffic, GRX traffic and TAP out and TAP in to and from their network;
- AFTEL shall provide their traffic report for monthly reconciliation and TAPs/CDR in case of any dispute;
- AFTEL will provide its agreements and IOTs to the Service Provider to configure which will be charged on incoming and outgoing TAP;
- AFTEL shall process Service Provider's invoices on monthly basis where the services are delivered as per the agreement and SLA.

Technical Features of Lot 3

NO	Roaming Hub Specification	Comply	Not Comply
1	Service Description		
2	support of RH peering		
3	RH peering compliant to BA.63		
4	Support CAMEL		
5	Reporting		
6	Reporting and features		
7	transparency for technical information		

8	transparency for traffic & charges exchanged via Hub		
9	transparency origination and destination of subscribers		
10	Roaming Management		
11	Roaming Management Principles		
12	Launch Process for new relations via hub		
13	Migration process to hub		
14	support tools, tracking launch and maintain relation		
15	Support for connection requests to "non Hub" members		
16			
17	IREG Testing and Launch		
18	Perform IREG and TADIAG test for AFTEL		
19	Perform Test Validation for AFTEL		
20	Roaming Administration		
21	Management of commercial roaming information AA.14, compliant with GSMA procedures		
22	Management of technical roaming information IR.21, compliant with GSMA procedures		
23	handling of Commercial Start Letters, / Termination Letters		
24	Service Support and Troubleshooting		
25	Define service support & troubleshooting process		
26	Proactive fault detection and management principles		
27	Support and provide Fault resolution process		
28			
29	Roaming Management - Customer Care		
30	customer care and support process		
33	Technical Architecture		
34	Signaling (routing, setup and network elements)		

35	RH compliant to routing principles as per IR.80		
36	RH to allow configuration of single test IMSIs during IREG tests		
37	Redundant platforms		
38	Scalability, additional RC / traffic volumes as required		
39	RH to provide Signaling for bilateral RR if requested by Client Operator		

Penalty for lot 3

Afghan Telecom will routinely check the destinations where Afghan telecom has footprints through HUB provided through bidder, If AFTEL found any destination where there roaming service (voice, SMS, data) not working Afghan telecom will deduct fine as per below table:

Note: the service availability (voice, SMS and Data) should be available as per below SLA

Service Level Agreement (SLA) for Lot 3

Technical Support	Service Level		
Service Level	Critical	Major	Minor
Service Availability Voice , SMS , data	7X24	7X24	7X24
Failure	If to 7 destinations voice, SMS, Data is failing because of the Service provider HUB	If to 5 destinations voice, SMS, Data is failing because of the Service provider	If to 3 destinations voice, SMS, Data is failing because of the Service provider(signaling , GRX,DCH,FCH,NRTRDE)
Response Time	<=1 hour	<=4 Hour	<=7
Restoration Time	1 day (calendar)	4 days (calendar)	5 calendar days
Result	If any Above SLAs not meet	If any Above SLAs not meet	If any Above SLAs not meet
Penalty	5% Monthly Invoice	3 % Monthly invoice	1% Monthly invoice

Price Schedule of Lot 3

No	Service Name	Unit	Price Per Month
1	Setup fee	N/A	
2	Monthly service fee	All provided destinations	

TOP Destinations (where CAMEL relations via Roaming HUB are Required)				comments
S. No	Country	Comply	Not Comply	
1	Iran			
2	Pakistan			
3	Turkey			
4	India			

5	UAE			
6	USA			
7	Germany			
8	Saudi Arabia			
9	Canada			
10	Nepal			
11	Austria			
12	Kuwait			
13	TADJIKISTAN			
14	France			
15	Sweden			
16	Australia			
17	UK			
18	Norway			
19	Belgium			
20	Netherlands			
21	China			
22	Russia			
23	Uzbekistan			
24	Switzerland			
25	Italy			
26	Greece			
27	Syria			
28	Finland			
29	China			
30	Kazakhstan			

SECTION 9 CONTRACT FORMS

TABLE OF FORMS

Letter of Acceptance **Form/07**

Performance Bank Guarantee (Conditional) **Form/08**

Performance Bank Guarantee (Unconditional) **Form/09**

Form of Contract **Form/10**

Bank Guarantee for Advance Payment **Form/11**

NCS Form/07
LETTER OF ACCEPTANCE

[Letterhead paper of the Employer]

Reference No:

Date: ()

From:

Address:

To:

Address :)

This letter of acceptance is issued pursuant to article 23 of procurement Law and Rule number 85 of Procurement Procedures and thereby you are informed that your offer presented on () for the procurement of () with the total value of (), as verified in accordance with the procedures for the bidders of the concerning bidding documents, has been accepted by this entity.

Therefore, you are requested to submit the contract performance guarantee, as indicated in concerning bidding documents and is indicated below, in line with above-stated articles of the procurement law and procedures and the provisions of article 28 of the law and Rule no. 78 of the Procurement Procedures, within 10 calendar days from the date of issue of this memo. Otherwise, your bid guarantee shall not be released, according to the provisions of article 29 of the Procurement Law. For further information refer to the following table:

Procurement/Contract Specifications:
Procurement No:
Contract Total Value:
Type of Contract Performance Guarantee:
Contract Performance Guarantee Amount:
Contract Signing Date:
Contract Signing Location:

Full Name:

Job:

Signature¹⁰ and date:

NCS Form/08

PERFORMANCE BANK GUARANTEE (CONDITIONAL)

This Agreement is made on the _____ day _____ between _____ hereinafter called "THE GUARANTOR", of the one part and _____ hereinafter called "THE EMPLOYER" of the other part.

Whereas,

- (1) This Agreement is supplemental to a contract, hereinafter called "THE CONTRACT", made between _____ of _____, hereinafter called "THE SERVICE PROVIDER", of the one part and the Employer of the other part whereby the Service Provider agreed and undertook to execute the Services of _____ for the sum of _____ being the Contract Price; and
- (2) The Guarantor has agreed to guarantee the due performance of the Contract in the manner hereinafter appearing.

Now therefore the Guarantor hereby agrees with the Employer that upon receipt of:

- (1) a written notice to the Guarantor from the Service Provider, or
- (2) a written notice to the Guarantor from the Adjudicator, or
- (3) a binding arbitration or Court award confirming that the amount of the Guarantee is payable to the Employer,

the Guarantor will indemnify and pay the Employer the sum of _____, _____ such sum being payable in the types and proportions of currencies in which the Contract Price is payable, provided that the Employer or his authorized representative has notified the Guarantor to that effect and has made a claim against the Guarantor not later than the date of issue of the Defects Liability Certificate.

The Guarantor shall not be discharged or released from his Guarantee by an arrangement between the Service Provider and the Employer, with or without the consent of the Guarantor, or by any alteration in the obligations undertaken by the Service Provider, or by any forbearance on the part of the Service Provider, whether as to the payment, time, performance or otherwise, and any notice to the Guarantor of any such arrangement, alteration, or forbearance is hereby expressly waived.

Signed by

for and on behalf of the Guarantor in the presence of

Signed by

for and on behalf of the Employer in the presence of

NCS Form/09
BANK GUARANTEE (UNCONDITIONAL)

To:

Whereas _____, hereinafter called "THE SERVICE PROVIDER", has undertaken, in pursuance of Contract No. _____ dated _____ to execute _____, hereinafter called "THE CONTRACT";

And whereas it has been stipulated by you in the said Contract that the Service Provider shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security for compliance with his obligations in accordance with the Contract;

And whereas we have agreed to give the Service Provider such a Bank Guarantee;

Now therefore we hereby affirm that we are the Guarantor and responsible to you, on behalf of the Service Provider, up to a total of _____, _____, such sum being payable in the types and proportions of currencies in which the Contract Price is payable, and we undertake to pay you, upon your first written demand and without cavil or argument, any sum or sums within the limits of _____ as aforesaid without your needing to prove or to show grounds or reasons for your demand for the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the Service Provider before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the Contract or of the Services to be performed there under or of any of the Contract documents which may be made between you and the Service Provider shall in any way release us from any liability under this Guarantee, and we hereby waive notice of any such change, addition, or modification.

This Guarantee shall be valid until a date twenty-eight (28) days from the date of issue of the Certificate of Completion.

Signature and seal of the Guarantor:

Name of Bank:

Address:

Date:

NCS Form/10

FORM OF CONTRACT

[letterhead paper of the Employer]

UNIT PRICE REMUNERATION

THIS CONTRACT, hereinafter called the “CONTRACT”, is made the *[day]* day of the month of *[month]*, *[year]*, between, on the one hand, *[name of the Employer]*, hereinafter called the “EMPLOYER”, and, on the other hand, *[name of Service Provider]*, hereinafter called the “SERVICE PROVIDER”.

[NOTE: In the text below text in brackets is optional; all notes should be deleted in final text. If the Service Provider consist of more than one entity, the above should be partially amended to read as follows: “...on the other hand, a joint venture consisting of the following entities, each of which will be jointly and severally liable to the Employer for all the Service Provider’s obligations under this Contract, namely, [name of Service Provider] and [name of Service Provider], hereinafter called the “Service Provider”.]

WHEREAS

- (a) the Employer has requested the Service Provider to provide certain Services as defined in the General Conditions of Contract attached to this Contract, hereinafter called the “SERVICES”;
- (b) the Service Provider, having represented to the Employer that they have the required professional skills, and personnel and technical resources, have agreed to provide the Services on the terms and conditions set forth in this Contract at a contract price of *[Insert the price amount in words and figures]*;
- (c) the Employer guarantees that adequate public funds have been budgeted and allotted and are also available for managing the procurement proceedings toward the cost of the project to eligible payments under the contract;

NOW THEREFORE the parties hereto hereby agree as follows:

1. The following documents shall be deemed to form and be read and construed as part of this Agreement, and the priority of the documents shall be as follows:

- (a) the Letter of Acceptance;
- (b) the Service Provider’s Bid;
- (c) the Special Conditions of Contract;
- (d) the General Conditions of Contract;
- (e) the Specifications;
- (f) the Priced Activity Schedule; and
- (g) The following Appendices: *[NOTE: If any of these Appendices are not used, the words “NOT USED” should be inserted below next to the title of the Appendix and on the sheet attached hereto carrying the title of that Appendix].*

Appendix A: Description of the Services

Appendix B: Schedule of Payments

Appendix C: Key Personnel and Subcontractors

Appendix D: Breakdown of Contract Price in Foreign Currency

Appendix E: Breakdown of Contract Price in Local Currency

Appendix F: Services and Facilities Provided by the Employer

2. The mutual rights and obligations of the Employer and the Service Provider shall be as set forth in the Contract, in particular:
- (a) the Service Provider shall carry out the Services in accordance with the provisions of the Contract; and
 - (b) the Employer shall make payments to the Service Provider in accordance with the provisions of the Contract.

IN WITNESS WHEREOF, the Parties hereto have caused this Contract to be signed in their respective names as of the day and year first above written.

For and on behalf of *[name of Employer]*

[Authorized Representative]

For and on behalf of *[name of Service Provider]*

[Authorized Representative]

[NOTE: If the Service Provider consists of more than one entity, all these entities should appear as signatories, e.g., in the following manner:]

For and on behalf of each of the Members of the Service Provider

[name of member]

[Authorized Representative]

[name of member]

[Authorized Representative]

NCS Form/11

BANK GUARANTEE FOR ADVANCE PAYMENT

To:

In accordance with the provisions of the Conditions of Contract, Sub-Clause 6.4 “Terms and Conditions of Payment” of the above-mentioned Contract, _____, hereinafter called “THE SERVICE PROVIDER”, shall deposit with _____ a Bank Guarantee to guarantee his proper and faithful performance under the said Clause of the Contract in an amount of _____

We, the _____, as instructed by the Service Provider, agree unconditionally and irrevocably to guarantee as primary obligator and not as Surety merely, the payment to _____ on his first demand without whatsoever right of objection on our part and without his first claim to the Service Provider, in the amount not exceeding _____

We further agree that no change or addition to or other modification of the terms of the Contract or of Services to be performed there under or of any of the Contract documents which may be made between _____ and the Service Provider, shall in any way release us from any liability under this Guarantee, and we hereby waive notice of any such change, addition, or modification.

This Guarantee shall remain valid and in full effect from the date of the advance payment under the Contract until _____ receives full repayment of the same amount from the Service Provider.

Yours truly,

Signature and seal:

Name of Bank/Financial Institution:

Address:

Date: